

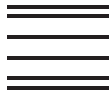


Vision Statement

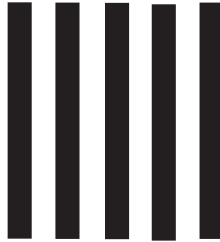
The California State University Long Beach Police Department strives to maintain the highest standards of excellence by developing personnel and utilizing technology to create a safe learning and work environment for Students, Faculty and Staff. CSULB PD personnel will strive to conduct themselves in a professional and exemplary manner to which other law enforcement officers and civilian employees will aspire.

Mission Statement

It is the mission of the California State University Long Beach Police Department to safeguard the lives and property of the campus community we serve. We strive to create a safe and secure environment, promoting safety and reducing the threat of crime, to create an atmosphere whereby meaningful education can take place. We strive to provide service with understanding and compassion, while conducting ourselves with honor and integrity.



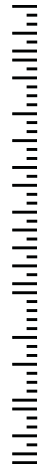
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IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 4337 LONG BEACH, CA

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: UNIVERSITY POLICE DEPARTMENT
CALIFORNIA STATE UNIVERSITY, LONG BEACH
1250 BELLFLOWER BOULEVARD-MS8001
LONG BEACH, CA 90840-8001



Do You Have a Comment
That Can Help Us
Provide Better Service?

**Commendations
Suggestions or
Complaints**



University Police Department

California State University, Long Beach
1250 Bellflower Blvd.
Long Beach, CA 90840-8001
(562) 985-4101

Fernando Solorzano, Chief of Police

A letter from the Chief of Police

*To students, faculty, staff,
and visitors of California
State University, Long Beach:*

It is our goal at the University Police Department to serve you in an exemplary and professional manner. We are interested in your opinion on how we can be of better service to you. We welcome all suggestions, constructive criticism, complaints or commendations you may have regarding either procedures or personnel. All suggestions will be studied and given consideration. All complaints will be investigated thoroughly and appropriate corrective action taken when warranted. Commendations will be included in the evaluations of the department member and shared with the staff as appropriate.

If you wish to submit a commendation, suggestion, or complaint, you may come to the University Police Department or call (562) 985-4101. If you would prefer to communicate this information directly with me, please complete this form. Provide as much detail as possible, fold, and mail this form. (You should also know that anonymous complaints will be investigated as well.) We appreciate your comments, as they assist us in providing the highest quality service to the members of our community.

Sincerely,

Fernando Solorzano

Chief of Police

University Police Department

California State University, Long Beach

University Police Department California State University, Long Beach Commendation, Suggestion or Complaint

Name (First, Middle, Last):

Home Phone Number:

Business Phone Number:

Address (Street, City, Zip Code):

Witness Name:

Witness Address:

Witness Phone Number:

Witness Name:

Witness Address:

Witness Phone Number:

Employee Involved (Name or Description):

Date & time of occurrence:

Location of occurrence:

Description of event(s): Please attach additional pages as necessary.

You have the right to make a complaint against a police officer for any improper police conduct. California law requires this agency to have a procedure to investigate citizens' complaints. You have a right to a written description of this procedure. This agency may find after investigation that there is not enough evidence to warrant action on your complaint; even if that is the case, you have the right to make the complaint and have it investigated if you believe an officer behaved improperly. Citizen complaints and any reports or findings relating to complaints must be retained by this agency for at least five years.

It is against the law to make a complaint that you know to be false. If you make a complaint against an officer knowing that it is false, you can be prosecuted on a misdemeanor charge.

I have read and understood the above statement.

Citizen's Signature

Date Submitted

Department Member Receiving Written Comments

Date Received