

Subject Line: Your Commencement Tickets!

Dear Graduates,

The Commencement Team is pleased to share these instructions on how to claim tickets for your commencement ceremony starting **MONDAY, MAY 9<sup>th</sup> at 7AM.**

***Your code will be available when you login to single sign-on and access the Graduate Ticket tile. Those without access to single sign-on will receive it separately through your email. If a printed ticket is required, you or your guests will need to bring the ticket confirmation to the check-in at the stadium, where guests will be directed to a ticket window to claim their printed ticket/s.***

**\*Please note: You **MUST CLAIM ALL TEN TICKETS IN ONE TRANSACTION.** You cannot log out then log back in and reuse the code to claim another set/amount of tickets in separate processes. The code is for **ONE TIME ONLY** Single use.**

### **GRADUATE TICKET = GRADPASS**

Your GradPass is your ticket to enter the stadium when you arrive on your ceremony day. You and your fellow graduates will gather by department (printed on your GradPass) and departments will process in together. Look for your department on the signage to find which tunnel you are assigned to. Head to your assigned tunnel (as assigned by department): Tunnel A (near Gate #6) or B, (near Gate #1) and join your classmates in processing into the stadium! Refer to the [stadium map here](#). Once in line, you will show your MarchingOrder GradPass (this is the same GradPass that activates your grad slide and name reading at the Graduate Recognition Stages). Your GradPass was emailed to you on Monday, May 2. You may also log in to [MarchingOrder](#) to retrieve your GradPass.

You need to show your GradPass at the Tunnel line up and for stadium-entry. A GradPass is required to participate in the procession and enter Angel Stadium. You and your classmates will have the best seats in the park, seated in a reserved graduate section, facing the main stage. In the commencement tradition, graduates will be seated together, while family and guests will be seated in a separate section.

To expedite stadium-entry, have your GradPass on-hand, either on your phone or as a screenshot, or printed. Also have your guest ticket confirmation readily available on your phone.

For graduates without a GradPass, a help desk will be available at the check-in at the Home Plate gate.

### **GUEST TICKETS REDEMPTION: *READ THROUGH CAREFULLY BEFORE YOU START THE PROCESS***

To redeem your ten guest tickets, use the following step-by-step process.

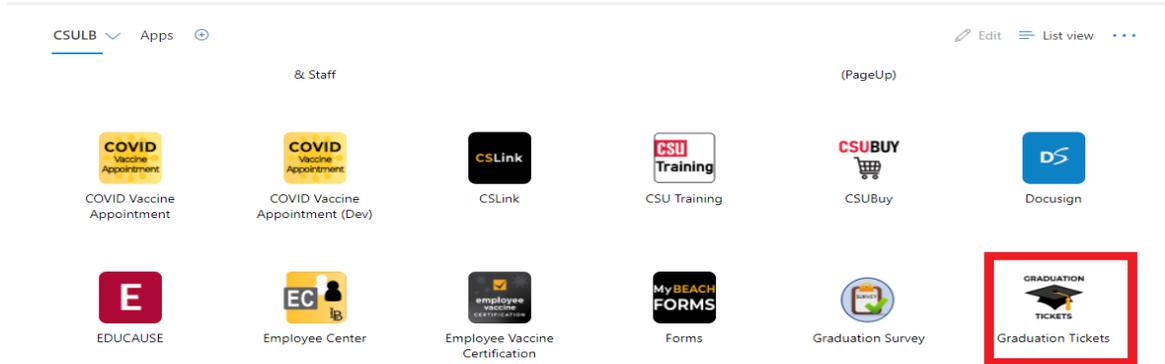
***\*\*Do NOT log out nor leave the ticket process until you have completed the entire process and redeem all ten tickets at once or else your code will become invalid.***

You **MUST CLAIM ALL TEN TICKETS AT ONE TIME in one transaction.** You cannot log out then log back in and reuse the code to claim another set/amount of tickets in separate processes. The **code is for ONE TIME ONLY** Single use.

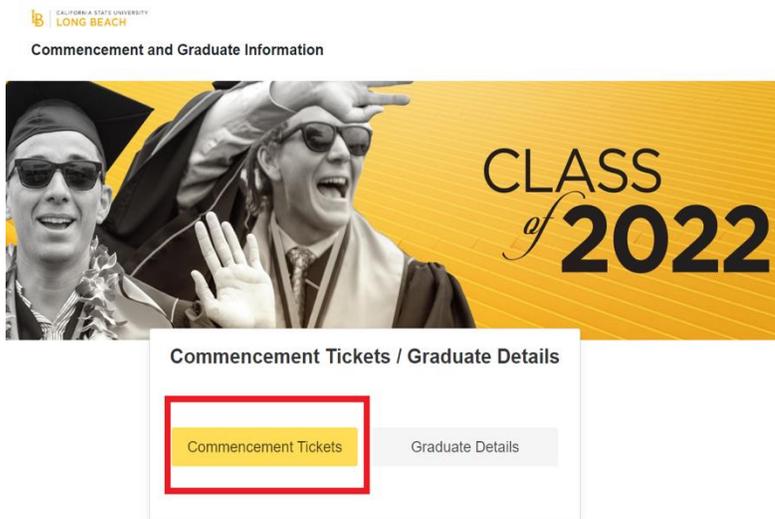
**DO NOT SHARE YOUR GUEST CODE! YOU MUST CLAIM YOUR GUEST TICKETS YOURSELF!**

This unique code is limited to **one-time use**. **Unique guest codes cannot be duplicated**. **Once the ten guest tickets are claimed, your code is void**. You **MUST CLAIM ALL TEN TICKETS AT ONE TIME** in one **transaction**. You cannot log out then log back in and reuse the code to claim another set/amount of tickets in separate processes. The **code is for ONE TIME ONLY Single use**.

1. To access your **unique single-use GUEST CODE**, login to your [Single Sign-On](#).
2. Select the newly added **Graduation Tickets** tile to be redirected to the Commencement Information page:



3. Choose the **Commencement Tickets** button:



4. You will be provided with your Ceremony (please check it), a **single use Offer Code**, and unique **Ceremony Link**:

Home

## Commencement Information

### Graduate Ticket

If you are a graduate expecting to participate in an upcoming graduation ceremony, please log in to the [CSULB MarchingOrder site](#) to secure your GradPass. All graduates are asked to show their GradPass to enter the graduate lineup at Tunnel A, near Gate #6 of Angel Stadium. Upon entry, the graduate will be provided a graduate ticket for the graduate seating area. These tickets and their seating location are on a first come, first serve basis.

 **College of Education** **Monday, May 16 | 1:00 p.m.**  
Confirm Ceremony

#### GUEST TICKET CODE

Ticket Code: VS9CARKTKJC

Redemption Code  
ONE TIME USE

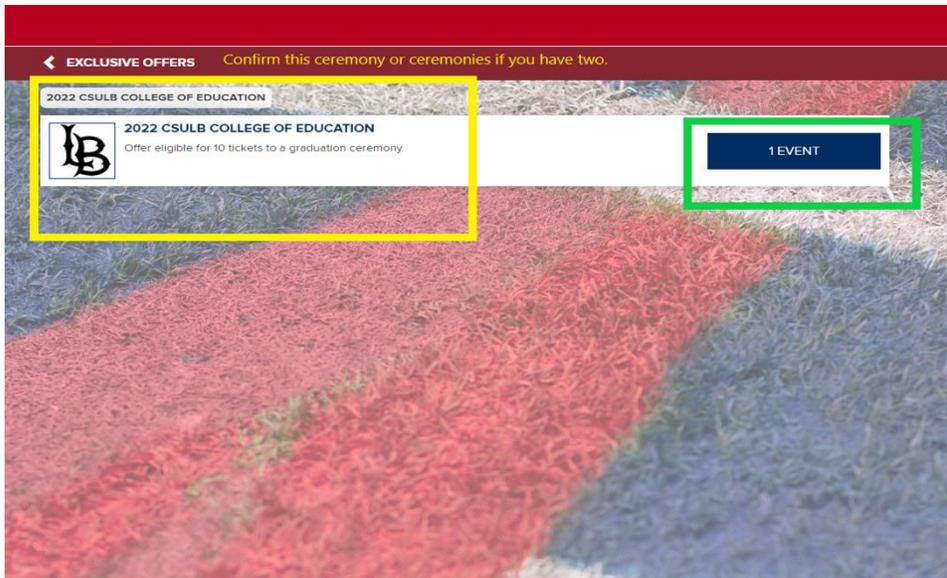
[Ceremony URL to redeem tickets](#)

Click this link to proceed  
and redeem tickets

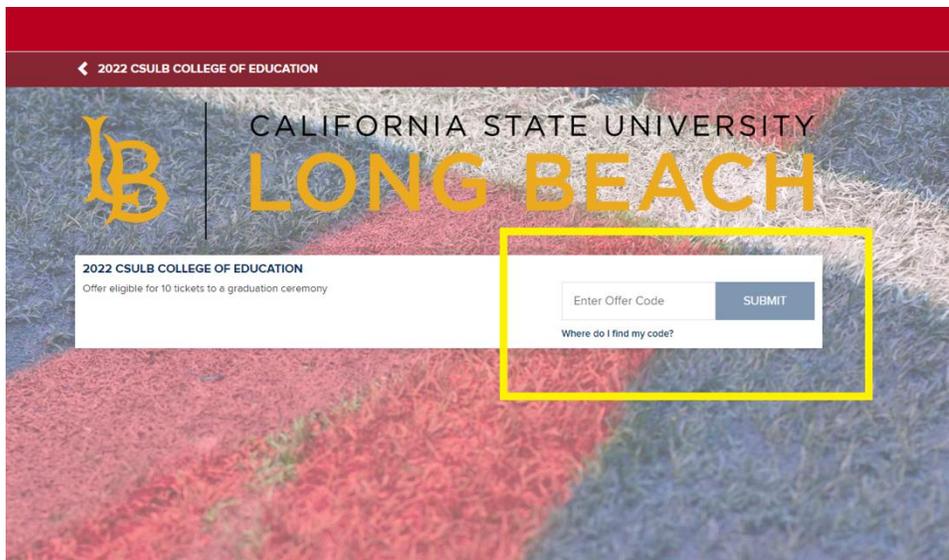
*READ THIS FIRST* See below for more information on how to redeem each type of voucher.

- You MUST CLAIM ALL TEN TICKETS AT ONE TIME in one transaction. You cannot log out then log back in and reuse the code to claim another set/amount of tickets in separate processes. The code is for ONE TIME ONLY Single use.**
- Each Ceremony has a unique web address provided in the Single Sign On
- Selecting the Ceremony Link takes you to the Offer Code site
- Input the offer code from the Ceremony Information page in Single Sign On
- Select the Section you wish for your tickets
- Stage View is inside the 1st & 3rd base line
- Each section will allow you to select any two seats
- After you select any two seats confirm by selecting continue
- If you have not yet created an MLB account, you will do so at this time

- 5. Selecting your Ceremony Link** takes you to the Ceremony confirmation page and event button. After confirming your ceremony or ceremonies, click on the **Event** button:



6. You will arrive at the Offer Code site to input the offer code. Please **input your offer code, submit**, and follow the directions from there to select your seats:



7. You **MUST CLAIM ALL TEN TICKETS AT ONE TIME in one transaction**. You cannot log out then log back in and reuse the code to claim another set/amount of tickets in separate processes. The **code is for ONE TIME ONLY Single use**.
8. Select a section for your guest tickets ([see map here](#)) with main stage location on field, then select any ten seats for your guests – reminder as you select your guest tickets that the stage will be located on Second Base facing Home Plate, but all seats will have ample screen views
9. After you select your ten seats, confirm by selecting 'continue.' **YOU MUST CLAIM ALL TEN AT ONE TIME.**
10. You will then be directed to your shopping cart to complete your checkout.

11. After checkout you will be emailed confirmation and a link to download the MLB Ballpark App or download the **MLB Ballpark App** at [www.mlb.com/apps](http://www.mlb.com/apps). If you have not yet created an MLB account, you will do so at this time; this is how you will receive your barcoded guest tickets.
12. Once you install the MLB Ballpark App, you will have access to your ten guest tickets and be able to forward them electronically to your guests via the 'Tickets' tab.
13. Each guest ticket allows one entry to the stadium for one guest only. Once a ticket is scanned, that ticket is void. *Stadium re-entry is not permitted.*
14. Once you have redeemed your code, please follow [this tutorial](#) for accessing and forwarding tickets to your guests and how to use the MLB Ballpark App & ticket barcode to enter the stadium.

Guests will use the **only valid method of entry, the mobile-only ticketing system** to enter the stadium and have their digital tickets available on their phone. *(Or a screenshot of the ticket/s.)*

**Print at home (PDF) tickets will no longer be provided or accepted. \***

*\*If a printed ticket is required, you or your guests will need to bring the ticket confirmation to the check-in at the stadium, where guests will be directed to a ticket window to claim their printed ticket/s.*

*\*\*For app assistance visit <https://www.angels.com/mobileticketing>*

## **CHILD TICKETS**

Children under 3 years old do not need a ticket if they are seated on an adult lap. If they sit in a stadium seat, they need a ticket. No strollers allowed inside the stadium.

## **PARKING**

Parking is free and passes will **not** be required to enter Angel Stadium's parking lot for commencement. Parking lots open 90 minutes before the ceremony start time.

## **ACCOMMODATIONS**

Submit a [Bob Murphy Access Center Event Request Form](#) for all graduates and/or guest accommodations. Accommodations may be made up to the day of the event depending on the stadium availability of support.

For questions, email [commencement@csulb.edu](mailto:commencement@csulb.edu).

**Note:** *due to the heavy volume of emails we receive, it will take longer for a response. Please visit the [commencement website](#) FAQs to find answers to frequent questions.*

We look forward to celebrating you at Angel Stadium!

**Congratulations and GO BEACH!**

***The Commencement Team***