

**CSULB College of Education and Affiliated Programs
Exit Survey for Students in Advanced Credential or Graduate Programs
2014**

Note: the following is a template that was used to build the survey in the Qualtrics online survey program.

About Your Program

1. What program(s) are you **currently** completing? Select all that apply.
 - a. Advanced Credential Programs
 - i. School Counseling Credential
 - ii. School Psychology Credential
 - iii. etc. (list all advanced credential programs)
 - iv. Other (_____)
 - b. Master's Program
 - i. MA in Educational Administration
 - ii. MA in Educational Psychology
 - iii. etc. (list all MA Programs)
 - iv. Other (_____)
2. For the purposes of this survey, please select one program from the list below that you will have in mind as you complete the rest of this survey.
3. In what term and year did you or will you complete your program? (Drop down menus)
4. How many years did it take you to complete the program? (Please include any educational leaves, time off from study, etc.)
 - a. Fewer than 2 years
 - b. Between 2 and 3 years
 - c. More than 3 years

Advising and College Services

5. Please rate your level of agreement with the following statements about the academic environment and services.

	Strongly Agree	Agree	Disagree	Strongly Disagree
I had access to the support I needed to succeed academically.				
My program advisor was helpful and supportive.				
At least one college staff member took an interest in my development.				
At least one faculty member took an interest in my development.				
Staff in the college were helpful and supportive.				
The physical classroom space was conducive to learning.				
I felt the college and my program were sensitive to my non-academic responsibilities (e.g., work, family, etc.)				
The quality of service/advising provided by the Graduate Studies Office was high.				
The information on the college web site was accurate and thorough.				

Your comments and suggestions about academic environment and services:

Technology, library, and other resources

6. Please rate your level of satisfaction with the **quality** of each of the following:

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No Experience/ Did Not Use
Library resources in my field					
Support for writing					
Accuracy and timely availability of information relevant to my academic progress					
Availability of the technology necessary for my academic program					
Availability of the courses I need to make academic progress					

7. Please rate your level of agreement with each of the following:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not applicable
My instructors frequently used technology and media to effectively promote learning.					
My instructors expected us to use instructional technology and media in completing our assignments.					
In my program, I had sufficient opportunities to learn about using computer technology to enhance my academic and professional work.					
I am able to locate online resources in my field					
I use technology ethically and responsibly (accessibility, fair use, security, safety, etc.)					
I am able to locate high-quality online resources in my field					
My academic and professional work is enhanced by the use of technology					
I am able to integrate technology to improve my teaching and learning.					

Your comments and suggestions about technology, library and other resources:

CED's conceptual framework

8. How **important** do you think it is to:

	Very Important	Important	Somewhat Important	Not That Important
Develop the content knowledge and skills needed to be successful in your profession.				
Understand how to collect and use assessment data to inform your practice.				
Develop competence in working collaboratively within school, family, and/or community contexts.				
Accept leadership roles in your profession in responsible and ethical ways.				
Understand how to use technology and other innovative processes in appropriate ways within your profession.				
Understand and appreciate the role of research in your profession and use scholarship in a continuous learning and inquiry manner.				
See it as part of your professional responsibility to advocate for the interests of your students/clients.				

9. To what degree has **your program** contributed to your ability to:

	A great deal	Somewhat	Very Little	Not at all
Develop the content knowledge and skills needed to be successful in your profession.				
Understand how to collect and use assessment data to inform your practice.				
Develop competence in working collaboratively within school, family, and/or community contexts.				
Accept leadership roles in your profession in responsible and ethical ways.				
Understand how to use technology and other innovative processes in appropriate ways within your profession.				
Understand and appreciate the role of research in your profession and use scholarship in a continuous learning and inquiry manner.				
See it as part of your professional responsibility to advocate for the interests of your students/clients.				

Your comments and suggestions about CED's conceptual framework:

Learning Experiences and Outcomes

10. In your experiences in the College of Education during the current academic year, how often have you:

	Very Often	Often	Sometimes	Never
Participated in a meaningful and productive group discussion on an educational issue/topic.				
Participated in small or large group activities in class.				
Discussed ideas from readings or class with a faculty member outside of class.				
Received prompt, detailed, and useful written or oral feedback from a professor about your academic performance.				
Had serious conversations with students who are very different from you in terms of race, religious beliefs, political views, personal values, etc.				

11. Please rate your level of agreement with the following questions regarding how well the **coursework** in your degree/credential program did the following. **My coursework...**

	Strongly Agree	Agree	Disagree	Strongly Disagree
... reflected sensitivity to all aspects of diversity.				
...prepared me to connect professional standards to the latest developments in the field and my practice.				
... facilitated my reflection on my professional values and dispositions.				
... facilitated my reflection on my learning in a way that enhanced my growth and development.				
... allowed me to interact with a wide range of faculty and professionals in the field.				
... gave me the opportunity to work with other candidates from a wide range of diverse groups.				
... facilitated the active participation of individuals from diverse groups.				

Your comments and suggestions about your learning experiences:

12. My program...(use skip logic)

- Offers a fieldwork or clinical component. (go to next question)
- Does not offer a fieldwork or clinical component. (skip to next page)

13. Please rate your level of agreement with the following questions regarding how well the **fieldwork/clinical portion** of your degree/credential program did the following:

	Strongly Agree	Agree	Disagree	Strongly Disagree
I interacted with diverse students/clients in my fieldwork/clinical experiences.				
I was able to gain experience in a variety of settings through my fieldwork/clinical experiences.				
I was encouraged to reflect on my content and professional knowledge through my fieldwork/clinical experiences.				
I was encouraged to reflect on my professional dispositions through my fieldwork/clinical experiences.				
My fieldwork/clinical experiences gave me the opportunity to synthesize and apply what I learned in my coursework.				
My coursework prepared me well for my fieldwork/clinical experiences.				
I had the opportunity to work collaboratively with others (faculty, supervisors, peers) to both receive and give feedback on practice during my fieldwork/clinical experiences.				
My fieldwork/clinical experiences helped me develop strategies for serving all students/clients to promote their learning and success.				

Your comments and suggestions about your field experiences:

General Outcomes

14. Please rate your level of agreement with the following questions regarding general outcomes of your degree/credential program:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
My program facilitated the development of my critical thinking skills.					
My program facilitated the development of my problem-solving skills.					
My program prepared me for professional practice.					
My program helped me develop or refine my professional dispositions in a way that will allow me to serve all students/clients.					
My program helped me develop the ability to link my lesson content to students' experiences and cultures.					
My program prepared me to teach and engage all students, including English language learners and those with special needs.					
My program prepared me to use technology and other innovative approaches to work collaboratively with others and to both receive and give feedback on practice during my coursework.					

15. What did you choose as your culminating activity?

- a) Project (GO TO q17)
- b) Thesis (GO TO q17)
- c) Comprehensive Exam (BRANCH – INCLUDE q17 AND THEN Q18-20 AS APPROPRIATE)

16. Why did you choose this culminating activity? (Note: should skip to Q21 UNLESS they have chosen option C in Q16)

17. Have you already taken your comprehensive exam?

- a. Yes (go to Q19)
- b. No (go to Q21)

18. My comprehensive exam allowed me to show the depth and the breadth of what I have learned.

- a. Strongly agree
- b. Agree
- c. Disagree
- d. Strongly disagree

19. My comprehensive exam covered most of my program's learning outcomes.
- Strongly agree
 - Agree
 - Disagree
 - Strongly disagree
20. I feel like I made timely progress to program completion, in line with my expectations.
- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
21. If you could start over again, would you enroll in the same program you're now attending?
- Yes
 - No
22. Why?
23. Would you recommend or encourage others to attend the College of Education at CSULB?
- Definitely
 - Probably
 - Probably Not
 - Definitely Not

Your comments and suggestions about general outcomes:

INSERT PROGRAM-SPECIFIC QUESTIONS]

Demographic Items and Feedback

24. Age (have them write it in)

25. Gender

- a. Male
- b. Female
- c. Decline to state

26. Race/Ethnicity (select one or more)

- a. Asian/Pacific Islander
- b. Black/African American
- c. Latino/a
- d. Native American/Alaskan Native
- e. White/Caucasian
- f. Decline to State

27. If you expect to stop using this email address in the future, please provide an alternative email address where we may contact you in the future.

Raffle:

If you wish to be entered into a raffle to win a \$25 Amazon gift card (2 will be awarded), please provide your name and email address below. These will NOT be tied to your survey responses in any way.

Name:

Email: