

Zahraa Fadlalah earned a bachelor's and master's degree in Mathematics from the Lebanese International University, and her MBA from CSULB, graduating in 2017 from the Evening MBA program.

She is experienced in leading and managing process improvement projects, facilitating cross-functional communication and requirements workshops, and designing/developing technology solutions. She also enjoys observing human interactions and helps link them to business results!

Currently working as the Organizational Change Manager in the California State University, Chancellor's Office, she's responsible for developing and executing change management, communications and training strategies and plans for change initiatives undertaken by the CSU. She also supports and promotes change management approaches across the 23 campuses and the Chancellor's Office.

According to Zahraa, her journey at CSULB gave her the opportunity to work on campus just one week after arriving to the U.S., gave her access to the best resources to learn, and finally gave her the confidence to grow and eventually give back.