

# APPENDIX B:

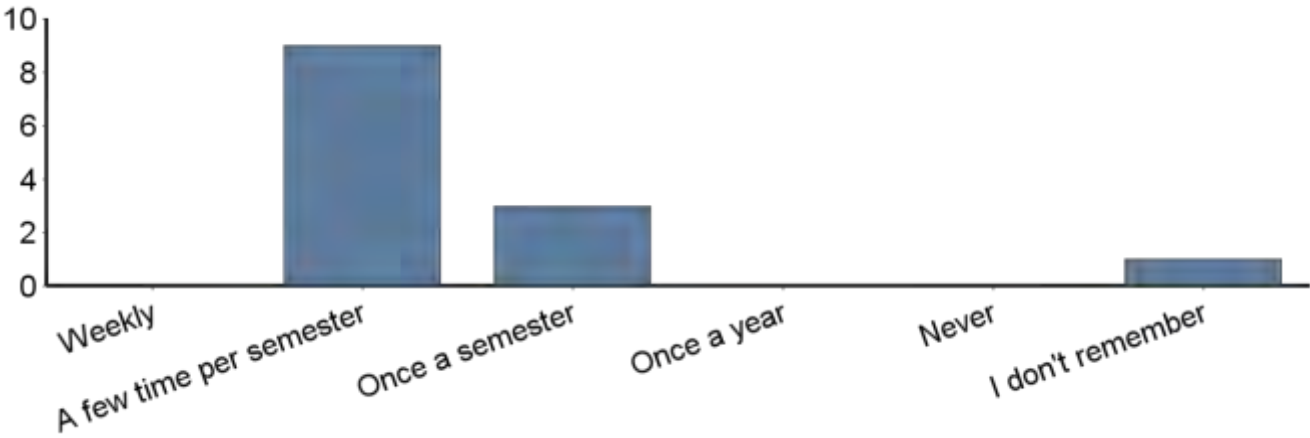
## Program Effectiveness Data

### 2013 Advanced Programs Exit Survey - Response Rates

Program	Estimated # in Sample	# of Responses	Estimated Response Rate
College of Education	441	197	44.67%
Adapted PE Credential	8	3	37.50%
Administrative Services I Credential	6	3	50.00%
Administrative Services II Credential		1	N/A
Curriculum and Instruction-Elementary Master's Degree	8	3	37.50%
Curriculum and Instruction-Secondary Master's Degree	13	4	30.77%
Dual Language Development Master's Degree	29	8	27.59%
Early Childhood Education Master's Degree	45	14	31.11%
Educational Administration Master's Degree	22	6	27.27%
Educational Leadership Doctoral Program	26	24	92.31%
Educational Psychology Master's Degree	6	6	100.00%
Educational Technology and Media Leaderships Master's Degree	13	9	69.23%
Library Media Teacher Credential	7	5	71.43%
Librarianship Master's Degree	8	2	25.00%
Marriage and Family Therapy Master's Degree	27	12	44.44%
Math Education Master's Degree	11	9	81.82%
Reading and Language Arts Credential	6	0	0.00%
Reading and Language Arts Master's Degree	10	5	50.00%
School Counseling Credential/Master's Degree	26	14	53.85%
School Nurse Credential	12	1	8.33%
School Psychology Credential	13	6	46.15%
School Social Work Credential	25	14	56.00%
Social and Cultural Analysis of Education (formerly SMF) Master's Degree	27	12	44.44%
Special Education II Credential	10	4	40.00%
Special Education Master's Degree	29	14	48.28%
Speech-Language Pathology Credential	26	5	19.23%
Student Development in Higher Education Master's Degree	28	23	82.14%

Bouncebacks = 0

How often did you seek program advising from either a staff or faculty member during your program?



Min Value	Max Value	Average Value	Variance	Standard Deviation	N	Total Respondents
2	6	2.54	1.27	1.13	13	13

# Program Advising

#	Question	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	N	Mean
1	The ongoing advisement and program information I have received from my faculty/program advisor.	5	8	-	-	13	1.62
2	My advisor's knowledge of my program requirements.	5	8	-	-	13	1.62
3	My advisor's availability to meet at times that are convenient for me.	3	9	1	-	13	1.85
4	The quality of service/advising provided by the Graduate Office.	4	8	1	-	13	1.77
5	The accuracy and thoroughness of the information provided on the program web site.	4	8	1	-	13	1.77
6	The accuracy and thoroughness of the information provided on the college web site.	4	8	-	-	12	1.67
7	The orientation provided by the department/program.	6	7	-	-	13	1.54
8	The resources and services in the university library.	4	8	1	-	13	1.77

## Coursework & Fieldwork

Please rate your level of agreement with the following questions regarding how well the coursework in your degree/credential program did the following. My coursework...

#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	N	Mean
1	... reflected sensitivity to all aspects of diversity.	8	4	-	-	12	1.33
2	...prepared me to connect professional standards to the latest developments in the field and my practice.	8	4	-	-	12	1.33
3	... facilitated my reflection on my professional values and dispositions.	7	5	-	-	12	1.42
4	... facilitated my reflection on my learning in a way that enhanced my growth and development.	8	4	-	-	12	1.33
5	... allowed me to interact with a wide range of faculty and professionals in the field.	7	3	2	-	12	1.58
6	... gave me the opportunity to work with other candidates from a wide range of diverse groups.	4	5	3	-	12	1.92
7	... facilitated the active participation on individuals from diverse groups.	6	5	1	-	12	1.58

Please rate your level of agreement with the following questions regarding how well the fieldwork/clinical portion of your degree/credential program did the following:

#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	N	Mean
1	I interacted with diverse students/clients in my fieldwork/clinical experiences.	8	4	-	-	12	1.33
2	I was able to gain experience in a variety of settings through my fieldwork/clinical experiences.	9	3	-	-	12	1.25
3	I was encouraged to reflect on my content and professional knowledge through my fieldwork/clinical experiences.	6	6	-	-	12	1.50
4	I was encouraged to reflect on my professional dispositions through my fieldwork/clinical experiences.	7	5	-	-	12	1.42
5	My fieldwork/clinical experiences gave me the opportunity to synthesize and apply what I learned in my coursework.	9	3	-	-	12	1.25
6	My coursework prepared me well for my fieldwork/clinical experiences.	6	6	-	-	12	1.50

7	I had the opportunity to work collaboratively with others (faculty, supervisors, peers) to both receive and give feedback on practice during my fieldwork/clinical experiences.	6	5	1	-	12	1.58
8	My fieldwork/clinical experiences helped me develop strategies for serving all students/clients to promote their learning and success.	8	4	-	-	12	1.33

### Comments on Fieldwork Experience:

#### Text Entry

My fieldwork experience provided me with the opportunity to gain the knowledge and skills to continue to help individuals and the community.

#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	N	Mean
1	My program facilitated the development of my critical thinking skills.	10	2	-	-	12	1.17
2	My program facilitated the development of my problem-solving skills	9	3	-	-	12	1.25
3	My program prepared me for professional practice.	8	4	-	-	12	1.33
4	My program helped me develop or refine my professional dispositions in a way that will allow me to serve all students/clients.	8	4	-	-	12	1.33
5	My program helped me develop the ability to link my lesson content or treatment/intervention plan to students' experiences and cultures.	7	5	-	-	12	1.42

# SUMMARY OF CSULB PUPIL PERSONNEL SERVICES CREDENTIAL SEMINARS

**"Crisis Intervention in Schools": Dr. Nancy Meyer-Adams  
[10/23/12]**

	[1] Poor	[2] Fair	[3] Good	[4] Very Good	[5] Excellent
<b>1. How pertinent was the information?</b>			4	9	18
<b>2. Was the information presented in a clear fashion?</b>			3	6	22
<b>3. Was the subject covered adequately?</b>		1	2	8	20
<b>4. Did you have an opportunity to ask questions about the subject matter?</b>		1	3	4	23
Creativity.					
Hands on.					
It was informative and engaging.					
The role-play was fun and easier to learn.					
Hands on. Very interactive.					
The simulations were very helpful and put a crisis in perspective.					
Simulation was very useful.					
Involvement of everyone in meeting.					
The variety of scenarios.					
The simulation was interesting.					
The experiential learning.					
Role-playing was a great way to better understand what takes place during a crisis.					
I liked the role-playing as it made me feel like the crisis was really happening.					

---

Teacher was enthusiastic and creative, friendly.

---

I enjoyed the training because it was interactive and simple to understand.

---

The simulation of crisis was helpful.

---

Getting up and moving helped for being late in the evening.

---

Acting out crisis situation.

---

I liked that we got to practice.

---

The engagement and scenarios.

---

The simulation was great. Glad it was not just straight lecture.

---

Having to simulate and role-play the scenario helps to better picture the crisis and be mentally prepared for it.

---

The training was an eye-opener.

---

That it was very interactive and engaging.

---

The case scenarios that provided a simulation of possible school crisis.

---

Acting out the actual scenes.

---

The scenarios.

---

I liked the real-life simulation. It was helpful in actually understanding the chaos.

---

To participate in the simulations.

---

Interactive and gave us an idea of what a crisis is like in a real-life situation.

---

## ***6. What changes would you make to the training?***

---

Nothing.

---

Outline of resources.

---

Bigger classroom, more space.

---

Earlier time or during class.

---

Earlier time.

---

More time.

---

Good presentation. Enjoyed

---

---

it.

---

Clearer directions or more structured discussion afterward.

---

The location did not allow for a thorough simulation as we needed to be quieter.

---

More clear, concise information.

---

Maybe more information on our role as an intern in a crisis.

---

A room people could be loud in.

---

Longer. Broken up in two sessions.

---

Maybe have the training in a larger room.

---

Maybe have this outside where people can be loud and move around.

---

Time.

---

Add additional scenarios.

---

Handout of ideas of what social workers can do during crisis.

---

Give a few minutes to sit down at the beginning of the presentation.

---

A bit more time to process.

---

I don't feel like I still have concrete skills to help me know what to do in a crisis. It would have been helpful.

---

It would have been helpful to hear scenarios of what I would/could have done.

---

## ***7. Comments and/or recommendations:***

---

Great seminar!

---

Thank you!

---

Great!

---

Great seminar.

---

Bigger place to have simulation.

---

Great seminar! Helpful information.

---

It didn't seem necessary to dedicate an extra evening for the amount of info covered.

---

I really enjoyed the activities!

---

Facilitator was a good coach and was informative.

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---

Bigger room/space. More time. Would have wanted to get more in-depth.

---

Excellent training by all. Honestly, was an eye-opener.

---

Great presentation.

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## "Learning Theories": Dr. Jeffrey Koob

[11/13/12]

	[1] Poor	[2] Fair	[3] Good	[4] Very Good	[5] Excellent
<b>1. How pertinent was the information?</b>			3	11	15
<b>2. Was the information presented in a clear fashion?</b>			4	8	17
<b>3. Was the subject covered adequately?</b>	1		5	8	15
<b>4. Did you have an opportunity to ask questions about the subject matter?</b>			1	5	23
<b>5. What did you like most about the training?</b>					
I enjoyed the video and practical examples.					
Everything.					
The hands-on skills and techniques to utilize with my students.					
I enjoyed the video and the examples of how we can use solution-focused therapy.					
All the ideas presented that could be used with students.					
The video about vision.					
It was presented clearly and concisely with lots of humor. Very applicable.					
Love the example questions.					
The techniques.					
The PowerPoints					
and humor.					
The overview of the techniques and how they can be used in a school setting.					
Giving techniques on how to work with students.					
Gave us good techniques.					
The film was excellent. Thank you for all of the specific models/examples.					
The applicable solutions, able to					

---

be used tomorrow!

---

The video.

---

Taught examples that I can  
apply to my internship.

---

Examples/video.

---

Video and examples of  
questions.

---

I liked the video. I liked the part where the  
student volunteered.

---

The video illustrated great points about  
motivating students.

---

I really enjoyed the video and the PowerPoint  
handouts. Thank you!

---

The video and PowerPoint  
presentation.

---

Tantrum monster.

---

Video was useful.

---

I liked the miracle question and coping question. I also enjoyed the tantrum  
and how to externalize.

---

Examples about how to  
implement learning theory.

---

The video provided a good visual of the information being presented. Also, the sample  
questions covered in the session.

---

## ***6. What changes would you make to the training?***

---

Make it a bit longer so there are times for all  
presentations.

---

Time/length too  
long.

---

Maybe some role-playing activities to help us  
practice the skills.

---

Great presentation, but at times it was really  
hard to hear you in the back.

---

Make it more  
interactive.

---

Make interactive/group  
activities.

---

Nothing! Very  
informative.

---

Appreciated the info on using this in the classroom, even  
though we didn't go through it.

---

Nothing.

---

---

More examples.

---

Make interaction and role-playing.

---

Add interactive activity.

---

Less slides.

---

Maybe add one more video.

---

## ***7. Comments and/or recommendations:***

---

I enjoyed it! Thank you for sharing your time.

---

Great/useful material.

---

Great job.

---

I enjoyed the presentation, even after a long day!

---

I enjoyed having the PowerPoint to keep as a reference.

---

Thank you.  
Awesome seminar.

---

Great job, Koob.

---

Thanks for making us laugh while informing us!

---

Good video.

---

Overall, good presentation.

---

I thought that this presentation provided really good information and techniques in terms of working with clients.

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## SUMMARY OF CSULB PUPIL PERSONNEL SERVICES CREDENTIAL SEMINAR

"Law and Ethics in Schools": Tory Cox [03/19/13]					
	[1] Poor	[2] Fair	[3] Good	[4] Very Good	[5] Excellent
<b>1. How pertinent was the information?</b>				8	21
<b>2. Was the information presented in a clear fashion?</b>			2	7	20
<b>3. Was the subject covered adequately?</b>			3	10	16
<b>4. Did you have an opportunity to ask questions about the subject matter?</b>			2	9	17
<b>5. What did you like most about the training?</b>					
I like the current trends/information.					
He used a lot of examples. A lot of real-life scenarios.					
The vignettes and case examples.					
Discussion-based. Vignettes.					
How engaging he was.					
Speaker enthusiasm. Big-picture perspective. Social justice and ethical viewpoint.					
Good presenter.					
Great instructor.					
Vignettes were helpful.					
Vignettes.					
The vignettes were relevant.					
Everything. Very thorough and good information.					
Dynamic presentation style.					
Consulting in a group to discuss the scenarios to think critically about information presented.					
Presenter's ability to provide info.					
Vignettes and examples that Tory gave through the presentation.					
Everything. I felt like it was very useful. I benefited a lot from the seminar.					
Tory made the information very relatable and interesting. GREAT TRAINER! REALLY ENJOYED IT!					
The coverage on the laws.					
The handout was informative. The vignettes made the information applicable.					
Mr. Cox was very engaging and fun to learn from.					
Vignette really touched on some very difficult situations that were very thought-provoking and integrated well with the subjects.					
It was short.					
Video and handouts.					

---

Giving great personal examples and the group vignettes and adding humor.

---

The training provided me with new information about laws that I was not aware of.

---

The examples/analogies related to subject.

---

Info . . . the way it was presented . . . the examples.

---

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**6. *What changes would you make to the training?***

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---

Nothing.

---

More description of laws and questions to audience.

---

Nothing.

---

Nothing.

---

I can't believe it, but make it a little longer.

---

None.

---

Good presentation.

---

More time to review laws and ethics.

---

Some of the slides were wordy.

---

None.

---

Longer time spent on vignette.

---

Play more of the video. I would have liked to have more time to discuss the case examples.

---

None.

---

Everything was great!

---

None.

---

More vignettes.

---

None.

---

None. Great job.

---

Talk or discuss all items in the handouts.

---

None . . . Having this earlier on.

---

None--only maybe more time.

---

I would have liked to have this training at the beginning of the first semester.

---

Amount of time. It seemed rushed and I feel there should have been more time allotted.

---

Time.

---

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**7. *Comments and/or recommendations:***

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---

Thank you for talking to our class. I enjoyed the presentation.

---

Thank you!

---

Awesome job. Very informative.

---

Ethical dilemma vignettes were helpful to discuss.

---

Great presentation.

---

---

Great presentation.

---

Very useful information and necessary for the job.

---

Interesting topic!

---

I enjoyed the practical information that is easy to apply to my school-based setting.

---

Thank you.

---

Fabulous presentation!!! I learned a lot from it. Thank you. Favorite seminar thus far!!!  
Great presenter.

---

Maybe Tory can make this presentation in school SW class, where we can have more time to ask questions.

---

Presenter is knowledgeable and animated.

---

Thank you!!

---

Enjoyed the short video clip.

---

Great presentation!

---

Have this training early in the year.

---

Mr. Cox is an excellent professor and trainer. Thoroughly enjoyed this seminar. Best we have had so far!

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## PUPIL PERSONNEL SERVICES CREDENTIAL EVALUATION SUMMARY

### "Child Welfare and Attendance" - Graciela Ortiz [10/29/13]

	1=Poor	2=Fair	3=Good	4=Very Good	5=Excellent
<b>1. How pertinent was the information?</b>				<b>2</b>	<b>27</b>
<b>2. Was the information presented in a clear fashion?</b>			<b>1</b>	<b>3</b>	<b>25</b>
<b>3. Was the subject covered adequately?</b>				<b>4</b>	<b>25</b>
<b>4. Did you have an opportunity to ask questions about the subject?</b>				<b>3</b>	<b>26</b>
<b>5. What did you most like about the training?</b>					

The energy of the presenters.

I really loved understanding all the laws connected with attendance.

Presenter was very knowledgeable about topic and presented well. Interactive activities and participation seeking was great.

The in-depth information on the three-tiered approach.

Important info regarding laws with SARF and SART.

Nicely covered topic areas on attendance. Current to time.

Excellent speaker. Engaging, experienced, knowledgeable, enthusiastic.

It was very informative and very well presented.

Provided concrete information. Triangle was helpful. Where data comes from . . . Websites great info.

That dropout is preventable and how starting early as kindergarten is vital.

Realizing the importance of attendance.

Information provided and case study.

Very enthusiastic and thoughtful presenter. I felt engaged and informed.

Presenter and her enthusiasm and expertise.

A lot of information. Personable presenter.

Her energy and knowledge.

I enjoyed the real-life examples given in presentation.

Her enthusiasm . . . interest in working with these youth.

I really loved the scenarios/information gathered of the groups . Very informative.

Personable, relatable to social work field.

Specific information that is relevant across districts.

The energy (passion) the presenter had. The information presented. The case scenarios.

I liked that it reiterated what professor O'Donnell discussed in the School Social Work class.

The PowerPoint was great, and case studies!

It was dynamic and interactive. I liked the case studies.

The speaker--your passion resonates in your presentation.

Enthusiastic speaker! Great data!

The honest information given by the presenter because that is what I will take with me.

---

**6. What changes would you make to the training?**

---

Less slides and more time discussing/allowing for note taking of slides or handouts with info on slides.

Make it a little longer.

Provide a copy of the slides.

Nothing. It was excellent.

None. Handout on slides.

Start later in the evening.

Maybe providing handouts/the PowerPoint slides.

Nothing.

Provide students with PowerPoint information.

None!

Would like handout of PowerPoint to take better notes.

More time to look at slides and statistics.

None.

None.

None.

Would like a copy of the PowerPoint.

Would like more data on attendance and laws (i.e., what laws do I need to know?).

None.

Everything was great.

More details about the approaches (three-tiered approach).

Provide a PowerPoint handout.

Nothing.

Provide PowerPoint for attendees to have.

None.

---

**COMMENTS AND/OR RECOMMENDATIONS**

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Thank you, an a great job!

Ms. Ortiz is very motivating and presented excellent. Clear. Concise. Thank you!

Would you be willing to present to doc students in education?

Look forward to next ones!

Very beneficial!! Good slides.

Enjoyed class presentation. Good, helpful information.

I will be having a talk with my PSA. :)

Overall good.

Great job.

None. I enjoyed participating in case study. Thank you for your presentation.

Great job!

Great! Best!

Great. Thanks!

The training was awesome. Material was presented well. Room was too stuffy (too many bodies).

Overall it was a great presentation.

Great info. Thank you!

Do more LAUSD trainings! You are a pleasure to learn from.

Great presentation! :) I really learned pertinent info that will be helpful in my internship!

**SUMMARY OF CSULB PUPIL PERSONNEL SERVICES CREDENTIAL SEMINAR**  
**"Learning Theories": Jeff Middleton [11/19/13]**

	<b>[1] Poor</b>	<b>[2] Fair</b>	<b>[3] Good</b>	<b>[4] Very Good</b>	<b>[5] Excellent</b>
<b>1. How pertinent was the information?</b>				<b>2</b>	<b>27</b>
<b>2. Was the information presented in a clear fashion?</b>				<b>2</b>	<b>27</b>
<b>3. Was the subject covered adequately?</b>			<b>1</b>	<b>7</b>	<b>21</b>
<b>4. Did you have an opportunity to ask questions about subject matter?</b>			<b>2</b>	<b>6</b>	<b>19</b>
<b>5. What did you like most about the training?</b>	<b>1</b>	<b>1</b>			
I enjoyed the videos! They were really helpful in understanding concept.					
Kinesthetic and the upcoming change to schools. How trauma influences learning.					
Very thorough, knowledgeable presenter.					
I liked the videos and variety in the presentation.					
Liked the subject matter. Loved the handouts. Real-life experiences and discussion were helpful.					
Great connections made between content and experience.					
It was a good review of learning theories.					
Videos.					
Reminder of what the students experience on a daily basis in school.					
Showing videos that illustrate the different aspects presented.					
Videos and real-life stories.					
Well informed and very relevant to working in a school district.					
All of it! It was a wonderful presentation. Well put together. The videos were fabulous. The trauma piece was very important.					
I really liked how you used different types of learning styles. Loved the videos.					
The visual aides/videos that helped me put the information into perspective.					
The videos.					
Info on trauma response. Videos.					
Great coverage of theories using examples/visuals.					
The video clips provided visual learning to improve understanding. Excellent idea!					
The visual examples and shared experiences. Up-to-date information.					
Very knowledgeable. Great presenter.					
The presenter: knowledgeable and engaging.					
Videos. Presenter was engaging, fun, interesting.					
Multiple learning modalities. Well developed and pertinent and current info.					
The engaging videos.					
Updated school info with local schools. Trauma impact on children.					

---

Liked the examples, analysis, and experiential bits.

---

The videos were very illustrative. It's the new medium of communication.

---

The visuals/videos helped to reinforce the subject presented. I also liked that it was delivered in a clear fashion and  
was able to grasp the subject better.

---

---

**6. What changes would you make to the training?**

---

None.

---

Outstanding! Bring him again. Make him a professor.

---

More concise. Shorten. More engagement.

---

Shorten a little. Give break earlier.

---

Not so late at night. Weekend would be good.

---

None.

---

More group work.

---

Really enjoyed it.

---

More time allowed.

---

More time.

---

None.

---

Time frame of the presentation to allow the coverage of all the material.

---

Maybe break down the info into two classes.

---

Spend more time on trauma info than on mostly theories.

---

Trauma topic seemed interesting. I would have liked to hear more about it.

---

None.

---

None.

---

Don't have it in the basement. Way too stuffy and uncomfortable.

---

Try to cover information at the end of slide handout. Would have liked to hear lecture on this info.

---

None.

---

Make it longer so that all the information can be covered. It was very interesting and I wish we could have learned/heard  
the whole presentation/information.

---

Make it longer. It was too good and didn't want it to end.

---

Would like to hear more on the trauma portion of the seminar/presentation.

---

More time.

---

I wished we could have covered the entire presentation. It was all great and valuable information.

---

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**7. Comments and/or recommendations:**

---

---

Great presentation.

---

Great presenter. Very up to date.

---

Room gets really stuffy.

---

Learned a lot! Educational.

---

Thank you!!

---

Great. Good info.

---

Enjoyed the presentation. Well informed.

---

Great presentation.

---

Great presentation. He really knows his learning theory.

---

Great presentation.

---

Be able to review the trauma info more in the presentation.

---

None. Thanks!

---

Great. Glad I attended.

---

Bummed we ran out of time because I wanted to hear more about PTSP and trauma as opposed to the dry, "old" theories.

---

Thank you.

---

Thank you for this presentation. I really, really enjoyed it. Video was great.

---

I really enjoyed this presentation.

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Great presenter. Learned a lot from presenter's experiences that were shared.

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**SUMMARY OF CSULB PUPIL PERSONNEL SERVICES CREDENTIAL SEMINAR**  
**"Law and Ethics in Schools": Tory Cox [03/04/14]**

	[1] Poor	[2] Fair	[3] Good	[4] Very Good	[5] Excellent
<b>1. How pertinent was the information?</b>				2	26
<b>2. Was the information presented in a clear fashion?</b>				3	25
<b>3. Was the subject covered adequately?</b>				3	25
<b>4. Did you have an opportunity to ask questions about subject matter?</b>			2	2	24
<b>5. What did you like most about the training?</b>					
Videos.					
The video and vignette were very helpful to increase understanding.					
The real-life examples. Video was very relevant to the info. The presenter!					
Everything! Codes. School updates.					
The PowerPoint and lecture were very well organized and presented.					
Information was presented in an engaging way.					
The examples given by instructor of real-life situations and how social workers dealt with them.					
Great diversity in presentation delivery, lecture, PP, video, etc.					
Great, engaging presenter. Well prepared.					
Great job! He was clear and very important information.					
Information provided.					
The overall training was excellent. Got good information that I look forward to discussing with my field instructor.					
Mr. Cox; he was enjoyable to listen to during the presentation. Engaging!					
All the info was good.					
I really liked the presenter himself. He was excellent and clear.					
The vignettes.					
Vignettes.					
The insight/experience made us think.					
AB490, ethical dilemma, confidentiality.					
Loved the vignettes and discussion.					
The vignettes and following discussion.					
Very lively and engaging. Great examples; thought-provoking. Excellent speaker.					
Presenter was excellent! Knowledgeable, engaging, and passionate!					
Great presentation and very important information.					
Everything!					
Opportunity to talk re: ethics.					
Engaging. Interesting.					
<b>6. What changes would you make to the training?</b>					

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More relevant laws/policies in schools added to presentation.

---

Nothing. I'm very happy with this presentation.

---

None.

---

More time to go in-depth regarding various laws as they pertain to social work.

---

None. It was great.

---

None.

---

None.

---

Have more time for self-care video.

---

None.

---

None.

---

None. Maybe CSULB folders (LOL).

---

After case examples, to provide answer to "best practice" answer.

---

Perhaps two-part training.

---

Nothing.

---

None.

---

Make it longer.

---

Possibly more time.

---

More dialogue earlier on.

---

None.

---

### ***7. Comments and/or recommendations:***

---

Great and informative presentation! Really interesting!

---

Mr. Cox was incredible. I wish I was a student in his class.

---

Thank you. It was great.

---

Great job. Enjoyed Tory!

---

Great presenter. Tory Cox should teach at CSULB.

---

Great presentation.

---

Thank you.

---

Moved at a really good pace.

---

Great!

---

More trainers like Mr. Cox!

---

Thank you for a wonderful presentation.

---

Enjoyed the training! Great video.

---

# PUPIL PERSONNEL SERVICES CREDENTIAL EVALUATION SUMMARY

## Crisis Response in Schools

[Tina Rocha; 04/08/14]

	1=Po or	2=Fa ir	3=Go od	4=Very Good	5=Excell ent
<b>1. How pertinent was the information?</b>				<b>3</b>	<b>24</b>
<b>2. Was the information presented in a clear fashion?</b>			<b>2</b>	<b>1</b>	<b>24</b>
<b>3. Was the subject covered adequately?</b>			<b>2</b>	<b>5</b>	<b>20</b>
<b>4. Did you have an opportunity to ask questions about the subject?</b>			<b>1</b>	<b>5</b>	<b>21</b>
<b>5. What did you most like about the training?</b> Learning how to create a crisis team and response. Relevant and informative. Very informative. Useful. Organization of the presentation. Presenter--knowledgable and passionate. Trainer was great. Information provided. Very informative. It's practical and relevant. Very specific steps to crisis intervention and the checklist made it practical and clear. Great visual examples and activities! The information provided was important/relevant for the daily roles in my internship. Debrief piece. Step-by-step of how to deal with crisis. Good handouts. Focus on detachment ritual for debriefing colleagues. I loved her obvious experience with the subject. The presenter is very knowledgable. Tina was great! Everything! All of it. Great information. The vignette made it real and the PowerPoint examples were helpful. Great information. Great to have handouts. Great presentation. Very information. Useful. Applicable. Steps to follow.					

---

**6. What changes would you make to the training?**

Shorter, and more simple slides.

None.

Be more selective about what information to present.

None.

None.

None. Maybe longer.

Divide training into two parts. A lot of good information. Not enough time.

Make it into a three-day training.

More case vignettes.

Wish we could have more time allotted!

Break it up. There is a lot of great information that needs more time to discuss.

None.

None.

Too much info. A bit more concise.

More time spent talking about each phase.

Video examples.

None.

None.

None. More time maybe.

None.

Take out the group activity.

It was great!

---

**COMMENTS AND/OR RECOMMENDATIONS**

I loved it. Thank you.

Videos.

Certification in this area would be very applicable, given the environment in which most social workers work.

Great and useful information! Awesome presenter! She was insightful and very knowledgeable.

Great presenter.

Great training.

Overall, good.

Great information.

Enjoyed learning so much about crisis intervention.

I really appreciate this speaker's experience and talent!

Wow. Great presentation.

Great presentation. Thank you!

Suggest speaker again!

Just a lot to cover, but she warned us.

**PPSC SEMINAR EVALUATION SUMMARY**  
**"Child Welfare and Attendance": Graciela Ortiz**  
**[04/16/13]**

	[1] Poor	[2] Fair	[3] Good	[4] Very Good	[5] Excell ent
<b>1. How pertinent was the information?</b>			2	7	22
<b>2. Was the information presented in a clear fashion?</b>				7	23
<b>3. Was the subject covered adequately?</b>		1		8	22
<b>4. Did you have an opportunity to ask questions about the subject matter?</b>			5	5	21
<b>5. What did you like most about the training?</b>					
I enjoyed the information about seeing PSA work as clinical.					
The information presented was very helpful. I liked the explanation of the three-tiered diagram.					
It was interactive and the activities were helpful in applying what we learned.					
The slides were clear and concise.					
Case examples.					
The presenter was very clear and I liked that she could relate to the material presented.					
Brings awareness to look beyond attendance issues and current interventions.					
I enjoyed the multiple examples provided.					
She was a good presenter of the information. Good delivery.					
The candy, but mostly the energy exuded by you.					
Everything was significant and useful! The presenter was great--very energetic and made presentation interesting.					
I liked the facts about what is excused absence and not excused. I also liked learning that "It's never just about attendance."					
The passion the presenter has for subject/profession.					
The presenter.					
Great info.					
Very informative.					
Very clear and to the point. Great information and interactive.					
It seemed that all of it was great.					
I liked the examples.					
Interaction and enthusiasm of presenter.					
Very relevant to our jobs!					
Talk about SARB being an emotional experience.					
Examples of real-life scenarios.					

---

I liked the tier-level approach and the interventions that are appropriate.  
More specific info on the law and ED code.

---

**6. *What changes would you make to the training?***

---

None.

---

Give more time to ask questions and also give more examples of interventions you have used to address the issues.

---

Thank you.

---

More discussion opportunities.

---

None.

---

I would include videos or another source of information.

---

None.

---

More interactive, but still good.

---

Having the training at the beginning of the semester (like fall).

---

This seminar would have been greatly beneficial at the beginning of the year.

---

Have an opportunity to get into groups and discuss vignettes.

---

This training would have been useful in the beginning (first semester).

---

Make it earlier on in our semester because info presented is needed.

---

None.

---

Move the training to the beginning of the year.

---

Have the training earlier in the semester.

---

A little more interactive.

---

Work more on attendance.

---

The flow. Begin with law, policy, school district, and school.

---

**7. *Comments and/or recommendations:***

---

Great presentation.

---

This training should be sooner in the semester.

---

Very good and kept us engaged! You were very informative.

---

Great presentation.

---

Awesome!

---

Great presenter! Made presentation very interesting. She was AWESOME.

---

Great job!

---

Great info.

---

Great presentation.

---

Good presentation. Enjoyed your energy!

---

None.

---

Keep up the energy and connecting with the audience.

---

Awesome job!

---