



DELTA

10 Indicators: Doing Well By Doing Good

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1. Fuel Efficiency



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Delta has focused on building their fleet to have the longest, most sustainable life possible, by retiring over 200 aircrafts and replacing them with aircrafts that are 25% more fuel-efficient. Delta's medium-term goal is to replace 10% of its jet fuel refined from fossil fuel with sustainable aviation fuel by the end of 2030, and has begun sustainable fuel agreements with corporate customers to support a future of more sustainable business travel.



2. Cutting Emissions



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Capping net CO2 emissions from 2020, meaning that while air travel will continue to rise, aviation's overall climate impact will plateau in 2020 through the use of a global market-based measure to offset the rise in emissions.



3. Carbon Neutral Cargo



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Delta Cargo joins the Sustainable Air Freight Alliance (SAFA) to reduce its members' environmental footprint. Delta has committed \$1 billion over the next 10 years to mitigate all emissions from its global business.



4. Community Engagement



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Delta is partnered with multiple global health and wellness organizations, such as the American Cancer Society, American Red Cross, Breast Cancer Research Foundation, Children's Miracle Network Hospitals, and Habitat for Humanity.



5. Recycling Program



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Delta expands in-flight recycling to 32 locations. Delta has been named to the annual Dow Jones Sustainability Index North America for the fifth consecutive time. The DJSI compares economic, environmental, and social criteria to highlight the top 20 percent of the largest 600 North American companies in the S&P Global Broad Market Index.



6. Reducing Single-Use



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Delta has committed to reduce plastic on board, by using compostable drink stirrers and removing wrappers from cutlery and amenity kits, eliminating 30,000 pounds of waste annually.



7. Health and Wellness



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Delta works with optum Healthcare Company to create better programs for their employees that strive for a more innovative approach to health and wellness. Their goal was to provide members with enhanced tools that would empower them to make better health care decisions and take greater control over their own health and wellness

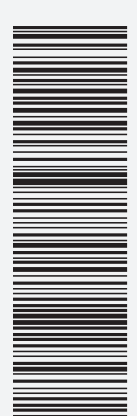


8. Workforce Diversification



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In 2018, Great Place to Work and Fortune Magazine have recognized that Delta has been the Best Workplace for Diversity, a distinction that Delta has earned 3 years in a row. The award entails a company for creating a superb work environment and diversity.



9. Employee Satisfaction



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Given by Glassdoor, an online jobs and career marketplace, rates employee's satisfaction of the workplace. Glassdoor gives "The Best Places to Work" awards based on career opportunities, compensation, benefits, work/life balance, senior management, culture, and values of the company.



10. Partnerships and Donations



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Delta has partnered with universities, foundations, and other organizations to explore circular economy solutions to waste, and has begun a donation program in 2020 to divert food, blankets, amenity kits, and other provisioning items to various organizations.

