

ITSC Classroom Technology & Support Subcommittee

Meeting Date: March 3, 2022 @ 2pm

Location: via MS Teams

Meeting Attendance: 19 people in attendance

Next Meeting: April 7, 2022

Purpose of Committee:

The purpose of this committee is to unify classroom technology on campus by reviewing best practices for AV and computing equipment in Teaching and Learning Spaces and Student Computer Labs. We strive to help faculty with the use of technology by making moving from department allocated rooms to university / general lecture teaching spaces seamless and predictable.

The Classroom Technology & Support Subcommittee is a collection of technical professionals representing each college and technology support entities at the university who support each other through shared governance and responsibility by implementing innovative and forward-looking teaching and learning technology, based on faculty influence to strengthen the university community.

Items discussed and reviewed:

- Reviewed the approval by FACT of the Unified Software Matrix
- Discussed the clarification from Adobe regarding Students accessing Adobe Creative Cloud products remotely (off-campus)
 - Adobe Creative Cloud products including Acrobat Pro DC need to be removed from labs that are accessed remotely by students
- Mobile teaching kits are available now, and 100 additional iPads will be available soon
- Marlena announced that 10 OWL cameras are available for faculty checkout
- Discussed the impact of supply chain challenges on HEERF projects and upcoming deadline
 - Work will continue over spring break
- Discussed creating a master list of University and Department classrooms
- Discussed the impact of the recent campus-wide power outage on classroom equipment
 - Damaged equipment and supply chain challenges revealed weak spot with current equipment standards. Consider using switching equipment brands other than Extron
- Discussed A/V ports in classrooms. It was brought up that many of the rooms have older ports (e.g., VGA)
 - Ports will begin to be updated over summer to include USB-C and HDMI
- Dennis mentioned that ATS is looking into offering proctoring in the HC Lab
- Matt mentioned that ATS will be deploying new PC workstations to all University classrooms over the summer

Meeting Times:

1st Thursday of the Month @ 2pm – 3pm via Microsoft Teams

Software Matrix

<https://www.csulb.edu/academic-technology-services/software-depot/software-deployments-within-university-supported-areas>

Faculty Advisory Committee on Technology (FACT)

<https://www.csulb.edu/academic-senate/faculty-advisory-committee-technology-fact>

Classroom Technology & Support Subcommittee

<https://www.csulb.edu/academic-technology-services/classroom-support-services/classroom-technology-and-support>