

ITSC Classroom Technology & Support Subcommittee

Meeting Date: 11/01/21 @ 2pm

Location: via MS Teams

Meeting Attendance: 24 people in attendance

Items reviewed:

Topic of discussion for next meeting: Screen Sharing in the classroom WiFi, what are our options?

Next Meeting: December 9, 2021

Purpose of Committee:

The purpose of this committee is to unify classroom technology on campus by reviewing best practices for AV and computing equipment in Teaching and Learning Spaces and Student Computer Labs. We strive to help faculty with the use of technology by making moving from department allocated rooms to university / general lecture teaching spaces seamless and predictable.

The Classroom Technology & Support Subcommittee is a collection of technical professionals representing each college and technology support entities at the university who support each other through shared governance and responsibility by implementing innovative and forward-looking teaching and learning technology, based on faculty influence to strengthen the university community.

Agenda Items:

- SharePoint Software Matrix
 - o Group Task: Complete tabs for each college
 - Room, computer count, deployed software
 - o URL
- WOL / Power Management Site License
- David Goulet and Matt are testing SpecOPS in one computer lab in CNSM
- Evening Classroom Support
 - o ATS Classroom Support Services will serve as primary contact of assistance in Department Allocated Rooms.
 - o ATS Classroom Support Services will field faculty inquires and attempt to address issues in department rooms and notify department techs if issue was able to be resolved.
- Open Conversation
 - o Collaborative Screen Sharing in classrooms
 - o Weekend Classroom Support
 - Currently no support
 - Strong desire for at least Saturday
 - Possibility if Horn Center extends hours due to classroom activity in area
 - Do we have enough staffing?
 - o WiFi screen issue challenges
 - Managed vs unmanaged devices
 - Security concerns
 - BarCo ClickShare Device?

Measurements of Success:

How do we know what we're doing is good?

Meeting Times:

1st Thursday of the Month @ 2pm – 3pm via Microsoft Teams

Software Matrix

<https://www.csulb.edu/academic-technology-services/software-depot/software-deployments-within-university-supported-areas>

Faculty Advisory Committee on Technology (FACT)

<https://www.csulb.edu/academic-senate/faculty-advisory-committee-technology-fact>

Classroom Technology & Support Subcommittee

<https://www.csulb.edu/academic-technology-services/classroom-support-services/classroom-technology-and-support>