WHAT IS RESPONDUS LOCKDOWN BROWSER?

Respondus LockDown Browser (LDB) is a testing application available within BeachBoard designed to prevent cheating and maintain integrity of online exams. Once installed and launched, Respondus LDB accomplishes this by preventing learners from accessing web enabled applications (e.g. iMessage, Email, native browsers) nor can they open a new window or tab, take a screenshot, copy and paste, or print during a test.

If enabled as a testing tool, students will not be able to take the quiz with a standard web browser and are required to download and launch LDB within the BeachBoard Learning Management System (LMS) via the chosen exam. Before proceeding, take a moment to review system requirements.

System requirements:

- Windows: 10, 8, 7
- Mac: MacOS 10.10+
- iOS: 11.0+ (iPad only)

For latest requirements, visit the <u>Respondus Pre-Installation webpage</u>.

Special Notes: iPad accessibility is disabled by default. Review step #6 to enable attempts from this device. Chromebooks are not currently supported.

ENABLING RESPONDUS LOCKDOWN BROWSER

1. From your BeachBoard homepage, access the desired course and select the Quizzes tool available along the navigation bar (next page).



LockDown Browser and Respondus Monitor

Faculty Start Guide

CSULB beachboard	Technology Help De	esk Updates			Þ	4
Course Home Content	Dropbox Quizzes G	Grades Discussions	Surveys Classlis	t Email	Edit Cour	se M
Technology California Sta	Help Desk U ate University	pdates y, Long Bead	ch			
News 🗸		Content Browser 🗸			Calendar	~

2. Select the "LockDown Browser" option to launch application access.

CSULB beachboard Technology Help Desk Updates	
Course Home Content Dropbox Quizzes Grades Discussions Surveys C	lasslist Email Edit Course My H
Manage Quizzes Question Library Statistics LockDown Browser New Quiz Edit Categories More Actions	View: By Categ
🌮 Bulk Edit	

3. Check the "Do not ask me again for this application" notification and click "Continue" (next page).



	CSULB beachboard Technology Help Desk Updates	
	Course Home Content Dropbox Quizzes Grades Discussions Surveys Classlist B	Email
	Manage Quizzes Question Library Statistics LockDown Browser	
Application Respondus v4.0 by Respondus Inc Do not ask me again for this application	is trying to access your information. Would you like to proceed?	
Continue		

4. Watch the <u>About LockDown Browser</u> video (3:20) for an overview of LockDown Browser and Respondus Monitor services. Check the "Don't show this page again" notification and click "Continue to LockDown Browser"



5. Existing BeachBoard Quizzes will be displayed below. To enable, select the carrot to invoke the menu and click "Settings". Quizzes already enabled



with Respondus LDB in combination with Respondus Monitor will display a "Required" status underneath their respective column.

Manage Quizzes	Question Library	Statistics	LockDown Browser		
Respondus L	.ockDown Browse	r Dashboard			About LockDown Browser ()
Quizzes 4			LockDown Browser	Q	Respondus Monitor
♥ Beach ID-	Requires Respondus Lo	ckDown Browse	er Required		Not Required
BeachBoar	d Overview		Not Required		Not Required
Re Ww Early Ex	its		Not Required		Not Required
✔ Blustar			Not Required		Not Required
♥ Chapter 6			Not Required		Not Required

6. To enable Respondus LDB for a quiz, select "Require Respondus LockDown Browser for this exam". To allow attempts via an iPad device, expand on the "Advanced Settings" and select "Allow student to take this exam with an iPad" (next page).

Special Note: When enabled for iPad accessibility, facial detection step during the pre-exam startup sequence, and facial detection alerts during the exam itself are not supported.



LockDown Browser and Respondus Monitor

Faculty Start Guide

Quizzes 🛎	LockDown Browser	Q Respondus Monitor
♥ Beach ID- Requires Respondus LockDown Browser	Required	Not Required
✔ BeachBoard Overview		×
LockDown Browser Settings		
O Don't require Respondus LockDown Browser	for this exam	
1 • Require Respondus LockDown Browser for th	is exam	
Require LockDown Browser to view feedba	ack and results	
Password Settings		
Password to access exam (optional)		
Advanced Settings		
Lock students into the browser until example	n is completed [<u>explain]</u>	
2 Illow students to take this exam with an	iPad (using the "LockDown Bro	owser" app from the Apple App Store) [<u>explain]</u>
Allow access to specific external web dom	nains [<u>explain]</u>	
Enable Calculator on the toolbar [explain]		
Enable Printing from the toolbar [explain]		

7. Click Save + Close to finish.

Manage Quizz	es Question Library	Statistics	LockDown Browser
	Advanced Settings		
	Lock students into the stud	ne browser unt	til exam is completed [<u>explain]</u>
	Allow students to tal	ke this exam w	ith an iPad (using the "LockDown Browser" app from the Apple App Store) [explain]
	Allow access to spece	ific external we	eb domains [<u>explain]</u>
	Enable Calculator or	the toolbar [e	xplain]
	Enable Printing from	the toolbar [e	xplain]
Q N	lonitor Webcam Settings Don't require Respondu	s Monitor for tl	his exam
	Require Respondus Mor	itor for this ex	am
(Either Respondus Monit	or <u>or</u> a proctor	ed lab can be used to take this exam
S	ave + Close Car	ncel	
♥ Beach	board		Not Required Not Required

Visit the following links for knowledgebase <u>Pre-Installation</u> support and <u>General</u> settings and configuration articles.

Feel free to provide your students the following link for <u>Student Support FAQ</u>.

WHAT IS RESPONDUS MONITOR?

In addition to Respondus LockDown Browser (LDB) enabled features, Respondus Monitor is a companion application to be used when administering a BeachBoard exam in a non-proctored environment. When enabled, Respondus Monitor will use a learner's webcam and video analytics to record learner activity throughout duration of the exam to deter cheating.

Respondus Monitor will record movements and will automatically flag the exam if a student leaves the view, if their eyes wander, or if another person comes into the screen. Instructors can also ask the webcam to capture a student ID, their face, and also an environment scan at the beginning before the test begins.

Upon completion of the exam, full recordings will be available to the instructor in BeachBoard after processing (the average time for an exam video to be processed and available to an instructor is 8 hours). This allows the instructor to review and determine the integrity of test takers. Before proceeding, take a moment to review system requirements.

System requirements:

- Windows: 10, 8, 7
- Mac: MacOS 10.15 to 10.12, OS X 10.11, OSX 10.10
- iOS: 11.0+ (iPad only)
- Web camera (internal or external) & microphone
- A broadband internet connection

For latest requirements, visit the <u>Respondus Pre-Installation webpage</u>.

ENABLING RESPONDUS MONITOR

1. Under the "Monitor Webcam Settings" select "Require Respondus Monitor for this exam" (next page).



Respon	dus LockDown Browser Dashboard		About LockDown Browser 🕄
Q	uizzes 🔺	LockDown Browser	Q Respondus Monitor
✓ Bea Brow	ch ID- Requires Respondus LockDown wser		×
•	LockDown Browser Settings Don't require Respondus LockDown Browser for Require Respondus LockDown Browser to view fee 	vser for this exam or this exam edback and results	
	 Password Settings Password to access exam (optional) Advanced Settings 		
Q (Monitor Webcam Settings Don't require Respondus Monitor for this Require Respondus Monitor for this exarting Either Respondus Monitor or a proctored 	s exam n lab can be used to take this exa	am

 Upon enabling, review the "About Respondus Monitor" informational notification. Select "Don't show this message again" and click "Continue to Respondus Monitor"





3. Additional Monitor Webcam Settings will be revealed to display "Startup Sequence" options; some offering "Preview" and "Edit Text" as applicable, and "Facial Detection Options"

Q Moi	nitor Webcam Settings
\bigcirc	Don't require Respondus Monitor for this exam
۲	Require Respondus Monitor for this exam
\bigcirc	Either Respondus Monitor <u>or</u> a proctored lab can be used to take this exam
St	artup Sequence
	The Startup Sequence is the set of optional events that occur before a Monitor webcam session begins. You can choose the items to be included in the Startup Sequence, and can edit the text unless it has been locked by the administrator.
	Webcam Check Preview
	Additional Instructions Preview Edit Text
	Guidelines + Tips Preview
	Student Photo Preview
	Show ID <u>Preview</u> <u>Edit Text</u>
	Environment Check <u>Preview</u> <u>Edit Text</u>
	Facial Detection Check Preview
Θ	Facial Detection Options
	Prevent students from starting the exam if face cannot be detected during Startup Sequence. [explain]
	Notify students during the exam if face cannot be detected (prompt for a fix) [explain]

4. Take a moment to "Preview" some of the Startup Sequence options. Below is a "Preview" of Additional Instructions from the student's perspective (next page).



LockDown Browser and Respondus Monitor

Faculty Start Guide

🔒 LockDown Browser		
STEP 1: TERMS OF USE	\checkmark	Additional Instructions
STEP 1: WEBCAM CHECK	\checkmark	During this exam, you shouldn't access other resources (a phone, tablet, notes, books, etc.)
STEP 2: ADDITIONAL INSTRUCTIONS		or communicate with other people. Please stay in your seat and focus on the computer screen until the exam is complete. If an interruption occurs, briefly explain what happened
STEP 3: GUIDELINES + TIPS		by speaking directly to your webcam. And, finally, remember that you cannot exit the exam until all questions are completed and submitted it for grading.
STEP 4: STUDENT PHOTO		
STEP 5: SHOW ID		
STEP 6: ENVIRONMENT CHECK		
STEP 7: FACIAL DETECTION CHECK		
		Continue

5. To change verbiage, select "Edit Text" and modify to your liking then click "Save and Close".

Startup	Sequence
startap	Sequence

The Startup Sequence is the set of optional events that occur before a Monitor webcam session begins. You can choose the items to be included in the Startup Sequence, and can edit the text unless it has been locked by the administrator.

Additiona	nstructions <u>Preview</u> <u>Edit Text</u>	
During this phone, table people. Plea screen until briefly expl webcam. And, until all qu	<pre>kam, you shouldn't access other resources (a , notes, books, etc.) or communicate with other e stay in your seat and focus on the computer the exam is complete. If an interruption occurs, in what happened by speaking directly to your Finally, remember that you cannot exit the exam stions are completed and submitted it for grading.</pre>	
	Cancel Restore Default Save and Close	
Guideline	Tips <u>Preview</u>	
🖉 Student P	oto <u>Preview</u>	
Show ID	review Edit Text	
🖲 Environm	nt Check <u>Preview</u> <u>Edit Text</u>	
Casial Dat	tion Check Preview	



6. Expanding "Advanced Settings" allows you to enable use of microphone during the exam, make webcam videos available for viewing on mobile devices, and enter a demo student for instructor use into the exam. Click "Save + Close" to finish.

 Prevent students from starting the exam if face cannot be detected (prompt for a fix) [explain] Notify students during the exam if face cannot be detected (prompt for a fix) [explain] 				
Advanced Settir	ıgs			
Allow anoth	er application to use t	he microphone during this exa	m. <u>(explain)</u>	
🗌 Make webca	m videos additionally	available for viewing on mobile	e devices (allow 24 hours).	
Enter a demo st	udent username for u	se by the instructor:		[<u>explain]</u>

Visit the following link to access the <u>Respondus Monitor Knowledgebase</u>.

For consultation on best practices and instructional design, visit our <u>Keep</u> <u>Teaching and Learning</u> webpage.