Faculty Advisory Committee on Technology (FACT)

Agenda
Tuesday, May 3, 2022
11:00 am-12:15 pm
https://csulb.zoom.us/j/82562425774

In Attendance: Sabrina Landa, Rico Ovalles, Dennis LuPresto, Jim Miles, Matthew Karnofel, Stephen Adams, Jackie Dawson, Jane Foster, Marvin, Mayo, Norah DeBellis, Malcolm Finney, Tracey Mayfield, Shariq Ahmed, Cuc Du

1. Call to Order 11:00am
2. Agenda
   2.1. Motion to approve: Sabrina Landa, 2nd: Jackie Dawson, unanimous approval
3. April 5 2022 minutes
   3.1. Motion to approve: Jackie Dawson, 2nd: Stephen Adams, unanimous approval with changes from Stephen Adams
4. Announcements - None

5. Old Business
   5.1. Creative Campus Continuing Q&A (Susan will be absent)
       5.1.1. Campus IT getting involved with this decision and getting more information about pricing, etc.

6. New Business
   6.1. ATS Updates (Dennis & Shariq)
       6.1.1. Dennis continuing with implementations of softwares approved. Only question is the request that came from COE. There was a little delay, but they were able to put items in the Virtual Lab. Other items will be deploying to the lab over the Summer.
           6.1.1.1. Questions about how the process works. Do the faculty go through their college IT contact? Specific college labs will go through their specific IT person. However, for labs that are managed by ATS (i.e. Horn Center), those would go through ATS.
           6.1.1.2. Discussion about improving the Software Matrix/Timeline process. It would be better to identify very early on due to constraints such as budget. Early identification will give a good headsup for the Fall. Process was established 2-3 years ago, and all feedback received as been great.
       6.1.2. ATS/ITS is gearing towards the Summer and Canvas LMS is looming. About 37 faculty will be teaching in Canvas for the Summer, and there will be a broader open pilot for the Fall. The team will be offering a ton of workshops, and also a faculty program for stipends (space for about 100 faculty). Unfortunately, there is no more HEERF funding. This will be ready in the next week or two, and any questions can be directed to Marvin Mayo.

6.1.2.1. Training on Canvas was required for the Summer, but will not be required for the Fall. Canvas contains their own self-paced trainings.

6.1.2.2. There was a little bit of chatter on how Canvas will affect D1DA adoptions. Publishers cannot deliver through BeachBoard and Canvas simultaneously. However, they can deliver separately. For faculty in the D1DA program, they will need to decide whether they will utilize Beachboard or Canvas, which is currently what is happening already outside of D1DA classes.

6.2. Campus IT – Security Updates (Cuc or Janet)

6.2.1. There were no big issues or service impacting events. Extra laptops provided for students and faculty went well and was a good deal with the HEERF funding. Good feedback received from expanding the wireless network to the Outpost area, parking structures, and other access points on campus. IT will be doing an upgrade on the campus website, which includes an update on the Drupal platform that also improves accessibility at the same time. The hope is to launch this Summer. More information to be provided via the campus newsletters.

6.2.2. Working on centralized IT project for campus. There are a lot of security related matters she is working on.

6.2.3. There has been an uptick in people using EduRoam instead of BeachNet+ or BeachNet Guest, which is really good. Uptick from 15% to about 30%.

6.3. Faculty/Student Spring 2022 Experiences with Technology

6.3.1. Better internet experience for students was a request. The options in Hybrid and Hyflex were helpful. Multiple feedback from multiple locations on whether in-person, hybrid, online, etc. modes of instructions was preferred, and ultimately, it depended on the classes.

6.3.1.1. Clinical classes in CHHS such as PT, OT, and SLP departments, there was overwhelming feedback students didn't want to be remote anymore. They wanted the full college experience. Jackie Dawson found herself converting to HyFlex and expressed being grateful ATS had a setup for flexibility.

6.3.1.2. COB did a study and found that higher level, grad level, and quantitative courses prefer in-person classes.

6.3.1.3. Students like having the flexibility

6.3.1.4. HyFlex models in classrooms will continue as it has become a standard; however, the terminilogy of "HyFlex" may go away. Different departments and colleges have different ways on how they schedule classes in HyFlex. Some welcome it, while others do not. The decision doesn't fall on ATS. ATS just provides the resources to colleges, and then the departments/colleges make their decisions.

6.3.1.5. Faculty have found the multiple defitions and terminology confusing. There was hesitation due to so many moving parts and huge workload, and wanted to make sure not to miss a step. Mixed reviews from faculty and students alike. Good thing was that some faculty who had "technology-phobia" were now a little more comfortable.

6.3.1.6. HyFlex Student Assistant Program

6.3.1.6.1. No direct use from anyone in FACT, but through 2nd hand experience with faculty teaching a class beforehand, it was really helpful to have a student assistant help.

6.3.1.7. Being able to provide support in the classroom is important. There were no increase in the shift to HyFlex. Hybrid has been challenge with both online and face-to-face. The technology needs is going to continue to evolve and ATS is optimistic in having the support and infrastructure to be ready for whatever comes.

6.3.1.8. COB did a study and found that higher level, grad level, and quantitative courses prefer in-person classes.

6.3.1.9. Students liked having the flexibility. There were cases where stduetns had a medical procedure come up and the solution was for students to utilize a laptop.

6.4. Fall 2022 Chair and Secretary Elections

6.4.1. Chair

6.4.1.1. Stephen Adams accepts nomination by Sabrina Landa, 2nd: Tracey Mayfield, Vote: Unamious

6.4.2. Secretary

6.4.2.1. Jim Miles accepts nomiatnion from Sabrina Landa, 2nd: Rico Ovalles, Vote: Unamious

7. Other

7.1. Jim Miles – OnBase Application System

7.1.1. System CLA transitioned for graduate student applications contains potential issues. This system is also being used in the CoEd, and was the technology solution to paper applications. Faculty not understanding how the system works, which includes issues to accessing the system and wanting to compare across applications.

7.1.2. Since the system integrates with enrollment, questions should first be directed towards Enrollment Services

7.2. FACT for next year

7.2.1. Continuing members include Stephen Adams, Jim Miles, Susan Bloom, Rico Ovalles, Rehmani, and leadership from various campus departments

8. Thanks!

12:06pm meeting adjourned