CALIFORNIA STATE UNIVERSITY
LONG BEACH

CSU Benefits Resources for Employees Impacted by COVID-19

CSU employees and their family members affected by COVID-19 may be eligible to receive one or more of the following benefits. For more information about how to request these benefits, please contact Benefits Services at benefits@csulb.edu or via phone at 562.985.2381, or contact any one of the providers listed below.

California Casualty Auto & Home Insurance

CSU policyholders who have auto, homeowner's or a renter's policy with California Casualty and have experienced a loss of income may call California Casualty at (800) 800-9410. They will be able to work out payment options during this time. California Casualty is also offering a temporary adjustment to the usage and annual mileage driven for auto policies, which will typically reduce the policy premium. Additional information is available on California Casualty's website, https://www.calcas.com/coronavirus.

Vision Service Plan (VSP)

If you are a VSP member, you will now have access to supplemental medical care for the detection, treatment, and management of ocular and visual conditions, including conjunctivitis, eye trauma, or sudden changes in vision through May 31, 2020 (date is subject to change). Our current plans do not normally offer this option, however; VSP has now extended this benefit. Employees may see their VSP network doctor in-person or remotely. Employees can also use their routine VSP coverage for lost or broken glasses or replacement contact lenses to meet immediate eyewear needs by contacting their VSP network doctor. Access to optometrists during this pandemic allows employees to maintain health and visual acuity while easing the burden on primary care physicians and emergency rooms. For more information please visit - https://www.vsp.com/eyewear-wellness/in-the-community/coronavirus-response or call VSP Customer Service at (800) 400-4569.

MetLife Legal Services

CSU employees impacted by the COVID-19 Virus now have access to MetLife's Legal Plan Disaster Relief Program plan until July 31, 2020. This program provides access to MetLife network attorneys who can provide expert legal help as related to disaster relief. **Employees do not need to be currently enrolled in MetLife's Legal Plan to take advantage of this benefit**. Network attorneys can get answers to questions related to legal issues you may be facing, and can review your existing legal documents. In addition, you will have access to MetLife's self-help document library to complete wills, living wills and power of attorney documents. Access the library by visiting info.legalplans.com and enter in access code 9790010 and click "Self-Help Documents" in the "Covered Services' tab or by visiting https://info.legalplans.com/9790010/CoveredServices/?coveragecode=979#tab-forms . For further information, please call their Customer Service Center at (800) 821-6400. Provide them with CSU, the last four digits of your Social Security number, and indicate that you are interested in the document review and consultation services offered as part of the Disaster Relief Plan. More information is available on their website at https://metlife.com/mybenefits.

Delta Dental

Delta Dental has affirmed their commitment to provide access to care, patient eligibility, benefits information, timely payment of claims, and assistance with obtaining dental records during this pandemic (plan limits still apply). Delta Dental will now accept claims for services delivered through tele-dentistry for those dentists who use this method for consultations. For additional information, please contact Delta Dental Customer Service for assistance at (800) 765-6003 or visit their website at: https://www.deltadentalins.com/about/pressroom/2020/a-message-to-delta-dental-enrollees-about-coronavirus.html

The Standard

The Standard will continue coverage through June 30, 2020, for any employee no longer meeting the eligibility requirements due to decrease in work hours. For more information, please contact our dedicated CSU Representative at (800) 378-5745

Nationwide Pet Insurance

Nationwide wants to help during this difficult time and is extending their emergency boarding for pets (up to $500) if the employee is hospitalized for more than 48 hours. Flexible payment options are available for those employees affected financially. For more information, please contact Nationwide at (877) 738-7874.

Fidelity Investments – CSU 403(b) Plan

With the market's recent downturn and fluctuations, you may be concerned about the funds you have worked so hard to build. Fidelity's team of retirement planners is available for complementary Virtual One-to-One meetings with CSU employees. These meetings are available at no cost to all CSU employees – no Fidelity account is needed.

Schedule a time online: scheduling system

- Contact your Campus Retirement Planner
- Call 800-642-7131

Other resources:

- 15 minutes Market Volatility Video
- Visit Fidelity Market Volatility page

SavingsPlus

In an effort to reduce the potential spread of COVID-19, SavingsPlus has suspended all Retirement Specialist worksite visits and walk-in business. Savings Plus is still here to help. They have made it easy for you to schedule an online appointment with your Retirement Specialist.