

Maria L. Claver  
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## ***EDUCATION***

- PhD**      2006, *University of California, Los Angeles*, Los Angeles, CA  
School of Public Affairs, Department of Social Welfare  
Dissertation Title: *ER Use Among Older Veterans: Decision-Making in a Social Context*
- MSW**      2001, *University of California, Los Angeles*, Los Angeles, CA  
School of Public Affairs, Department of Social Welfare  
Concentration: Social Work with Individuals, Families, & Groups, Gerontology
- BA**      1997, *University of California, Los Angeles*, Los Angeles, CA  
Major: Psychology

## ***TEACHING INTERESTS***

Introductory Gerontology; Research Methods; Program Evaluation and Policy Analysis; Health Issues for the Elderly; Gerontological Theory; Human Behavior in the Social Environment; Death, Dying & Bereavement; Introductory Social Work; Service Learning/Community Experience, Sexuality and Aging; Health Assessment

## ***RESEARCH INTERESTS***

Elderly consumers' health services utilization; Elderly veterans; Communication between certified nursing assistants and residents of long-term care facilities; Translating research to practice guidelines; Qualitative inquiry; Disaster preparedness within long-term care facilities

## ***TEACHING EXPERIENCE***

- 2018-      *Professor*, California State University, Long Beach  
Present      Gerontology Program
- 2016-      *Program Director*, California State University, Long Beach  
Present      Gerontology Program
- 2013-      *Associate Professor*, California State University, Long Beach  
2018      Gerontology Program
- 2007-      *Assistant Professor*, California State University, Long Beach  
2013      Gerontology Program
- 2015-      *Visiting Professor*: Whittier College  
Present      Undergraduate course: Introduction to Aging

- [Jan-term]
- 2006-2015 *Visiting Professor*, Whittier College  
Undergraduate course: Death, Dying & Bereavement  
[Jan-term]
- 2006-2007 *Lecturer*, UCLA Undergraduate Education Initiatives  
General Education Cluster 80A: Frontiers in Aging  
Undergraduate course: GE Cluster 80A/B: Frontiers in Human Aging  
Supervisor: JoAnn Damron-Rodriguez, PhD
- 2006 *Instructor*, Whittier College  
Fall Semester Undergraduate course: Human Behavior & the Social Environment
- 2006 *Instructor*, Whittier College  
Summer-term Undergraduate course: Introduction to Social Work
- 2005 *Instructor*, UCLA Undergraduate Education Initiatives  
Spring General Education Cluster 80C: Frontiers in Aging  
Undergraduate seminar: Biopsychosocial Approaches to Wellness: Policies & Programs
- 2004-5 *Teaching Associate*, UCLA Undergraduate Education Initiatives  
Fall/Winter Undergraduate Course: GE Cluster 80A/B: Frontiers in Human Aging  
Supervisor: JoAnn Damron-Rodriguez, PhD
- 2004 *Teaching Associate*, UCLA Department of Social Welfare  
Summer Undergraduate Course: Multiculturalism in Social Work  
Supervisor: Jorja Leap, PhD
- 2004 *Instructor*, UCLA Undergraduate Education Initiatives  
Spring General Education Cluster 80C: Frontiers in Aging  
Undergraduate Seminar: Biopsychosocial Approaches to Wellness: Policies & Programs
- 2003-4 *Teaching Assistant*, UCLA Undergraduate Education Initiatives  
Fall/Winter Undergraduate Course: GE Cluster 80A/B: Frontiers in Human Aging  
Supervisors: JoAnn Damron-Rodriguez, PhD  
Lecture: *Careers in Aging*
- Oct. 28, 2003 *Invited Lecturer*, UCLA Department of Social Welfare  
MSW Course: Research Methods  
Instructor: Melanie Gironda, PhD  
Lecture: *Qualitative Research*
- 2003 *Teaching Assistant*, UCLA Department of Social Welfare  
Summer Undergraduate Course: Multiculturalism in Social Work  
Supervisor: Jorja Leap, PhD

2002 Winter *Teaching Assistant*, UCLA Department of Social Welfare  
 Undergraduate course: Social Aspects of Aging  
 Supervisor: Melanie Girona, PhD  
 Lecture: *Medicare and MediCal*

### **RESEARCH EXPERIENCE**

- 01/09 - *Research Health Scientist/ Senior Investigator (as of 2015)*  
 06/18 Supervisor: Aram Dobalian, PhD, JD, MPH, VA Greater Los Angeles
- Collaborated with research team to collect data, publish manuscripts and present findings at conferences on behalf of VA Emergency Management Evaluation Center (VEMEC).
- 04/08 – *Project Manager*  
 01/09 Supervisor: Paul Fu, MD, LA Biomed
- Coordinated data collection and analysis for research project regarding decisions of Long Beach area medical care providers to join in a collaborative health information exchange effort.
- 10/06- *Research Health Scientist*  
 10/07 Supervisor: Aram Dobalian, PhD, JD, MPH, VA Greater Los Angeles
- Gathered preliminary data for completion of research proposal regarding effects of Hurricanes Katrina and Rita on VA nursing homes and state veterans homes. Recruited participants for study's qualitative interviews. Qualitative data analysis of interviews using Atlas TI software.
- 5/04- *Research Associate*  
 8/07 Supervisor: Lené Levy-Storms, PhD, UCLA Department of Social Welfare
- Examined definitions and characteristics of individualized care in long-term care facilities from the perspectives of certified nursing assistants and family members of residents of a skilled nursing facility. Responsibilities include qualitative data analysis of focus group transcriptions and manuscript preparation.
- 6/03- *Principal Investigator*  
 5/06 Supervisor: Lené Levy-Storms, PhD, UCLA Department of Social Welfare
- Characterized verbal interpersonal communication initiated by certified nursing assistants caring for residents during mealtime in a long-term care facility. Responsible for qualitative data codification and analysis and lead authorship on manuscript preparation.
- 6/03- *Research Assistant*  
 3/04 Supervisor: Rochelle Caplan, MD, UCLA Department of Psychiatry
- Facilitated focus groups with parents of children who have epilepsy to investigate knowledge about and use of mental health and community services.
- 6/02- *Co-Principal Investigator*  
 6/04 Supervisor: Ailee Moon, PhD, UCLA Department of Social Welfare
- Coordinated study describing elder abuse and neglect of veterans who utilize an outpatient clinic at the Veterans Administration in West Los Angeles.

Responsible for data collection, data analysis, manuscript preparation, and presentation of research at professional conferences.

- 9/02-6/03 *Research Assistant*  
Supervisor: Rachelle Zukerman, PhD, Author of “Eldercare for Dummies”
- Assisted author with research for book for caregivers of elderly family members. Responsible for gathering information about community resources and facts about aging and caregiving.
- 6/02-9/02 *Research Assistant*  
Supervisor: A.E. (Ted) Benjamin, PhD, UCLA Department of Social Welfare
- Coordinated completion of departmental grant application for Hearst Foundation funding. Responsible for synthesizing input from several contributors to the application.
- 9/00-6/01 *Research Assistant/Program Administrator*  
Supervisor: James Lubben, PhD, UCLA Department of Social Welfare
- Administered national Hartford Doctoral Fellows program. Responsible for maintaining contact with current and prospective doctoral fellows, attending pre-conference workshops, and preparing reports.
- 9/96-6/97 *Research Assistant*  
Supervisor: Alexander Tymchuk, MD, UCLA Department of Psychiatry
- Conducted an independent research project investigating the satisfaction of participants in the UCLA Health and Wellness Project. Designed and administered a client satisfaction survey, analyzed data, prepared manuscript and orally defended work before committee.

### ***PRACTICE EXPERIENCE***

- 8/11- 6/14 *Faculty Fellow*  
CSULB Center for Community Engagement
- Developed and facilitated Service Learning Community of Practice
  - Co-authored successful application for Carnegie designation
- 8/10- 5/11 *Program Director*  
CSULB Ukleja Center for Ethical Leadership Faculty Fellows Program
- Coordinated programming for community-based Faculty Fellows
  - Fostered CSULB/Faculty Fellows collaboration
- 9/00-6/01 *Social Work Program Intern*  
GRECC, Veteran’s Administration, West Los Angeles  
Hartford/Archstone Geriatric Leadership Internship Program
- Developed and coordinated Comprehensive Care Clinic for elderly veterans to address health and mental health needs. Provided psychosocial support to in-patients on geriatric ward of hospital.
- 9/99-6/00 *Social Work Program Intern*  
St. Vincent’s Cardinal Manning Center, Los Angeles

Inner City Law Center, Los Angeles

- Assisted clients in homeless shelter with resources acquisition and psychosocial counseling. Advocated for clients at a free legal center in Skid Row with welfare and social security system problems.

6/00-8/00

*Summer Administrative Intern*

Los Angeles County Department of Public Health

Sexually Transmitted Diseases Unit

- Designed protocol for immigrant and migrant worker outreach program. Assisted with HIV and STD testing and counseling. Attended educational workshops sponsored by various divisions of the Department of Public Health.

9/98-7/99

*Americorps Member*

American Red Cross, Glendale

- Instructed CPR/First Aid courses to elementary school children and community members of the Glendale area. Designed and delivered earthquake and fire safety & preparedness courses to senior centers and long term care facilities.

9/93-8/97

*Crisis Intervention Counselor*

UCLA Peer Helpline, Los Angeles

- Provided crisis intervention counseling by telephone for callers experiencing depression, family and relationship problems, school challenges, and suicidal ideation, assisted clients with referrals to community resources. Served as executive director for two terms, associate director for one term, and trainer for one term.

## ***PUBLICATIONS – PEER REVIEWED***

Kuo, T., **Claver, M.**, & Goeller, C. (in preparation). A transnational collaborative educational effort in Global Aging.

Claver, M., Wyte-Lake, T., Griffin, A., & Dobalian, A. (under revision). Practitioner Readiness Education Pitch (PREP): Engaging Clinicians about Preparedness, *Prehospital and Disaster Medicine*

Wyte-Lake, T., Der Martirosian, C., **Claver, M.**, Davis, D., & Dobalian, A. (in press). The Need for Evidence-Based Tools and Checklists to Support Healthcare Practitioner Education of Patients about their Emergency Preparedness. *Disaster Medicine and Public Health Preparedness*

Wyte-Lake, T., **Claver, M.**, Tubbesing, S., Davis, D., & Dobalian, A. (in press). Development of a Home Health Patient Assessment Tool for Disaster Planning. *Gerontology*.

Dobalian, A., **Claver, M.**, Riopelle, D., Wyte-Lake, T., & Canelo, I. (2017). The Development of a Veterans Health Administration Emergency Management Research Agenda. *PLOS Currents Disasters*.

- Claver, M.** & Goeller, C. (2017). Exploring cultural death practices through group presentations. In H. Baker, T. M. Kruger, & R. Karasik (Eds.). *Teaching Courses on Aging: Experiential Learning Activities to Engage Students*. Springer Publishing Company.
- Claver, M.,** Goeller, C., & Ionescu, E. (2017). Service learning fair. In H. Baker, T. M. Kruger, & R. Karasik (Eds.). *Teaching Courses on Aging: Experiential Learning Activities to Engage Students*. Springer Publishing Company.
- Wyte-Lake, T., **Claver, M.,** Der-Martirosian, C. & Dobalian, A. (2016). Developing a home-based primary care disaster preparedness toolkit. *Disaster Medicine and Public Health Preparedness*. Doi: <https://doi.org/10.1017/dmp.2016.145>. Published online: 14 November 2016, pp. 1-8.
- Claver, M.,** Lares, L., & Gelgur, L. (2015). Student reflections on service learning: Cognitive, affective and behavioral lessons. *Journal of Community Engagement and Higher Education*, 7(2).
- Claver, M.,** Wyte-Lake, T., & Dobalian, A. (2015). Assessing Patient Disaster Preparedness in Home Based Primary Care. *Gerontology*, DOI: 10.1159/000439168.
- Claver, M.,** Wyte-Lake, T., & Dobalian, A. (2015). Disaster Preparedness in Home-Based Primary Care: Policy and Training. *Prehospital and Disaster Medicine*. 30(4), 1-7.
- Wyte-Lake, T., **Claver, M.,** & Dalton, S. (2015). Patient assessment and education in home health: A Literature Review. *Home Healthcare Management & Practice*. DOI: 10.1177/1084822314567536.
- Wyte, T., **Claver, M.,** Griffin, A., & Dobalian, A. (2014). The role of the home-based provider in disaster preparedness of a vulnerable population. *Gerontology*, DOI: 10.1159/000355660.
- Claver, M.,** & Goeller, C. (2013). Logging in and getting out: Service Learning in an Online Course. *Generativity, Issue 5*.
- Horn-Mallers, M., **Claver, M.,** & Lares, L. (2013). Perceived control in the lives of older adults: The Influence of Langer and Rodin's work on gerontological theory, policy, and practice. *The Gerontologist*, doi: 10.1093/geront/gnt051.
- Claver, M.,** Dobalian, A., Fickel, J., Ricci, K., & Horn-Mallers, M. (2013). Comprehensive Care for Vulnerable Elderly Veterans During Disasters. *Archives of Gerontology and Geriatrics*, 56, 205-213.
- Claver, M.,** Friedman, D., Dobalian, A., & Horn-Mallers, M. (2012). The role of Veterans Affairs in emergency management: A systematic literature review. *PLoS Currents in Disasters*, 2012 Dec 12. Edition 1. doi: 10.1371/198d344bc40a75f927c9bc5024279815
- Claver, M.** & Horn-Mallers, M. (2012). Leadership opportunities for Social Work and Gerontology Faculty: Taking steps to infuse aging content on university campuses. *Generativity, Issue 4* (accepted for publication November 29, 2012, published online December 20, 2012).
- Claver, M.** (2011). Deciding to use the emergency room: A qualitative survey of older veterans. *Journal of Gerontological Social Work*, 54, 292-308.

- Levy-Storms, L., **Claver, M.**, Curry, L., Matthias, R., & Gutierrez, V. (2011). Individualized Care in Practice: Communication Strategies of Nursing Aides and Residents in Nursing Homes. *Journal of Applied Communication Research*, 39(3), 271-289.
- Pevnick, J. M., **Claver, M.**, Dobalian, A., Asch, S. M., Stutman, H. R., Tomines, A., & Fu, Jr. P. (2010). Provider stakeholders' perceived benefit from a nascent health information exchange: A qualitative analysis. *Journal of Medical Systems*, (DOI: 10.1007/s10916-010-9524-x).
- Dobalian, A., **Claver, M.**, Pevnick, J. M., Stutman, H. R., Tomines, A., & Fu, P. (2010). Organizational challenges in developing one of the nationwide health information network trial implementation awardees. *Journal of Medical Systems*, (DOI: 10.1007/s10916-010-9557-1).
- Dobalian, A., **Claver, M.**, & Fickel, J. J. (2010). Hurricanes Katrina and Rita and the Department of Veterans Affairs: A conceptual model for understanding the evacuation of nursing homes. *Gerontology*, (DOI: 10.1159/000302713)
- Claver, M.** & Levy-Storms, L. (2010). The revolving door: High ER use among older veterans. *Qualitative Health Research*, 20(3), 365-374.
- Carpiac-Claver, M. L.** & Levy-Storms, L. (2007). In a manner of speaking: Verbal communication between nursing aides and nursing home residents. *Health Communication*, 22(1), 59-67.
- Carpiac-Claver, M. L.**, Guzman, J., & Castle, S. (2007). Comprehensive Care Clinic. *Health & Social Work*, 32(3), 219-223.
- Moon, A. E., Lawson, K., **Carpiac, M. L.** & Spaziano, E. (2006). Elder abuse & neglect among veterans in Greater Los Angeles: Prevalence, types, and intervention outcomes. In: J. Mellor & P. Brownell (Eds.). *Elder Abuse and Mistreatment*. Routledge.
- Moon, A. E., Lawson, K., **Carpiac, M. L.**, & Spaziano, E. (2006). Elder Abuse & Neglect Among Veterans in Greater Los Angeles: Prevalence, Types, and Intervention Outcomes. *Journal of Gerontological Social Work*, 46(3/4), 187-204.
- PUBLICATIONS – INVITED**
- Claver, M.** (2013). Disaster recovery scams. *The Encyclopedia of Consumer Safety and Protection*, M. Horn-Mallers & W. Reiboldt (Eds.). ABC-CLIO.
- Claver, M.** (2013). Nursing home rights. *The Encyclopedia of Consumer Safety and Protection*, M. Horn-Mallers & W. Reiboldt (Eds.). ABC-CLIO.
- Claver, M.** (2010). Instructor's manual and test bank for Hooyman & Kiyak: Social gerontology, A multidisciplinary perspective (9<sup>th</sup> ed.). Boston: Allyn & Bacon.
- Claver, M.**, Scherwin, V., & Eckert, R. (May 11-24, 2010). Ethical leadership of an intergenerational workforce. *Long Beach Business Journal*.
- Claver, M.** (2009-2012). *FCS Flash!* California Community Colleges Family & Consumer Sciences

Electronic newsletter, Gerontology section (monthly articles). [www.cccfcs.com](http://www.cccfcs.com)

**Claver, M.** (2009). Book review: "Aging Education: Teaching & Practice Strategies." *Journal of Gerontological Social Work*, 52(2), 188-190.

**Claver, M.** & Horn-Mallers, M. (September 16-29, 2008). Why gerontology should be your business. *Long Beach Business Journal*.

**Claver, M.**, O'Bryne, K., & Levis-Fitzgerald, M. (2008). Civic engagement in "Frontiers in Human Aging: Biomedical, Psychosocial & Policy Perspectives." In *Civic Engagement in the First Year of College*. M. J. LaBare (Ed.), New York: New York Times.

**Claver, M.** (2007). Instructor's manual and test bank for Hooyman & Kiyak: Social gerontology, A multidisciplinary perspective (8<sup>th</sup> ed.). Boston: Allyn & Bacon.

**Carpiac, M. L.** & Lieberman, S. (1996). UCLA Wellness Project parent satisfaction survey. *Pacific State Archives*, 21, 109-114.

### **ACADEMIC PRESENTATIONS**

**Claver, M.**, Wyte-Lake, T., & Dobalian, A. (March 2018). VA Home-Based Primary Care Patient Assessment Tool for Disaster Planning. Paper presented at Association for Gerontology in Higher Education, Atlanta, GA.

Wyte-Lake, T., **Claver, M.**, Olson, D., Connelly, M. Fickel, J., Finne, K. & Yoshido, Y. (November 2017). *Harnessing Technology to Enhance Preparedness*. Symposium presented at the National Healthcare Coalition Preparedness Conference, San Diego, CA.

**Claver, M.** & Mun, J. (April 2017). *Fashion and the Experienced Consumer: An Interdisciplinary Educational Opportunity*. Poster presented at the UCLA Conference on Aging, Los Angeles CA.

**Claver, M.**, Wyte-Lake, T., & Dobalian, A. (April 2017). *Field-Testing an Evidence-Based Disaster Preparedness Toolkit*. Poster presented at the UCLA Conference on Aging, Los Angeles CA.

**Claver, M.**, Wyte-Lake, T., Griffin, A., & Dobalian, A. (April 2017). *PREP: Engaging Clinicians about Preparedness* Poster presented at the UCLA Conference on Aging, Los Angeles CA.

**Claver, M.** & Mun, J. (April 2017). *Fashion and the Experienced Consumer: An Interdisciplinary Educational Opportunity*. Poster presented at the California Council on Gerontology and Geriatrics Annual Meeting, Long Beach, CA.

Ionescu, E., & **Claver, M.** (April 2017). *Ethical Considerations of Sexual Expression in Long Term Care*. Poster presented at the California Council on Gerontology and Geriatrics Annual Meeting, Long Beach, CA.

**Claver, M.**, Wyte-Lake, T., & Dobalian, A. (April 2017). *Field-Testing an Evidence-Based Disaster Preparedness Toolkit*. Poster presented at the California Council on Gerontology and Geriatrics Annual Meeting, Long Beach, CA.



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- Claver, M.**, Wyte-Lake, T., Griffin, A., & Dobalian, A. (April 2017). *PREP: Engaging Clinicians about Preparedness* Poster presented at the California Council on Gerontology and Geriatrics Annual Meeting, Long Beach, CA.
- Claver, M.**, Wong, E., & Ionescu, E. (November 2016). *Ethical Considerations of Sexual Expression in Long-Term Care*. Poster presented at the 66<sup>th</sup> Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.
- Claver, M.**, Wyte-Lake, T., & Dobalian (November 2016). *The Development of a Disaster Preparedness Toolkit for Home-Based Primary Care*. Poster presented at the 66<sup>th</sup> Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.
- Perkinson, M., **Claver, M.**, DeLaTorre, A., & Cannon, M. (November 2016). *Fostering Community-Based Service-Learning With Conference-Based Charrette Workshops: A Case Study*. Poster presented at the 66<sup>th</sup> Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.
- Wyte-Lake, T., **Claver, M.**, & Dobalian, A. (October 2016). *Home Health Agencies: A Disaster Preparedness Toolkit*. Poster accepted for presentation at the American Public Health Association Annual Meeting and Exposition, Denver, CO.
- Goeller, C., Reiboldt, W., & **Claver, M.** (October 2016). *Raising the E-Learning Bar through Online Course Assessment and Peer Training*. Poster presented at CSU Symposium on Teaching and Learning, San Jose, CA.
- Claver, M.** & Kuo, T. (April 2016). *Teaching Global Aging: Class Experiences from Faculty and Students Between the United States and Taiwan*. Poster presented at 33<sup>rd</sup> Annual Meeting of the California Council on Gerontology and Geriatrics, Long Beach, CA.
- Goeller, C., **Claver, M.**, Jukema, J., & Kuo, T. (March 2016). *A Global Partnership in Gerontology Education*. Resource Exchange presentation presented at the Association for Gerontology in Higher Education's 40th Annual Meeting and Educational Leadership Conference, Long Beach, CA.
- Claver, M.** (March 2016). *Fostering a Cross-Campus Gerontology Community of Practice*. Poster presented at the Association for Gerontology in Higher Education's 40th Annual Meeting and Educational Leadership Conference, Long Beach, CA.
- Perkinson, M. A., Dobson, E., **Claver, M.**, & DeLaTorre, A. (March 2016). *Charrette Planning for Age-Related Design Issues: Part I*. Workshop presented at the Association for Gerontology in Higher Education's 40th Annual Meeting and Educational Leadership Conference, Long Beach, CA.
- DeLaTorre, A., **Claver, M.**, Perkinson, M. A., & Dobson, E. (March 2016). *Charrette Planning for Age-Related Design Issues: Part II*. Workshop presented at the Association for Gerontology in Higher Education's 40th Annual Meeting and Educational Leadership Conference, Long Beach, CA.
- Claver, M.** (March 2016). *Fostering a Cross-Campus Gerontology Community of Practice*. Poster

presented at 21st Annual UCLA Research Conference on Aging, July 9, 2015, Los Angeles, CA.

Wyte-Lake, T., **Claver, M.**, & Dobalian, A. (December 2015). *Identified Gaps in Home Health Agency Disaster Preparedness Protocols*. Poster accepted at 2015 National Healthcare Coalition Preparedness Conference, San Diego, CA.

Wyte-Lake, T., **Claver, M.**, & Dobalian, A. (October 2015). *Identified Gaps in Home Health Agency Disaster Preparedness Protocols*. Poster accepted at American Public Health Association (APHA) 143<sup>rd</sup> Annual Meeting and Exposition, Chicago, IL.

**Claver, M.**, Wyte-Lake, T. & Dobalian, A. (July 2015). *Evidence-Based Recommendations for Preparing Homebound Veterans for Disaster*. Poster presented at 20th Annual UCLA Research Conference on Aging, Los Angeles, CA.

Wyte-Lake, T., **Claver, M.**, Dalton, S., & Dobalian, A. (July 2015). *Disaster Planning for Home Health Patients and Providers: Literature Review and Evidence-Based Recommendations for Best Practices*. Poster presented at 20th Annual UCLA Research Conference on Aging, Los Angeles, CA.

**Claver, M.**, Wyte-Lake, T., & Dobalian, A. (April 2015). *Evidence-Based Recommendations for Preparing Homebound Veterans for Disaster*. Poster presented at California Council on Gerontology and Geriatrics Annual Meeting, Long Beach, CA.

Wyte-Lake, T., **Claver, M.**, Dalton, S., & Dobalian, A. (April 2015). *Disaster Planning for Home Health Patients and Providers: Literature Review and Evidence-Based Recommendations for Best Practices*. Poster presented at California Council on Gerontology and Geriatrics Annual Meeting, Long Beach, CA.

Wyte-Lake, T., **Claver, M.**, & Dobalian, A. (April 2015). *Disaster Preparedness in Home Based Primary Care: Policy and Training*. Poster accepted at 2015 Preparedness Summit, Atlanta, GA.

LeBank, E., **Claver, M.**, Gustin, L., & Sass, C. (April 2015). *Enhancing Campus-Wide Engagement Through the Development of a Service Learning Community of Practice*. Presentation at the 18th Annual Continuums of Service Conference, Long Beach, CA.

**Claver, M.**, Goeller, C., Gustin, L., LeBank, E., & Sass, C. (March 2015). *Fostering Grit through Engaged Learning*. Poster presented at 2015 CSU Symposium on Teaching and Learning, Los Angeles, CA.

Wyte-Lake, T., **Claver, M.** & Dobalian, A. (December 2014). *Assessing Patient Disaster Preparedness in Home Based Primary Care*. Poster presented at 5<sup>th</sup> Annual Advancing & Redefining Communities for Emergency Management (ARC) Conference, Los Angeles, CA

**Claver, M.**, Wyte-Lake, T. & Dobalian, A. (December 2014). *Disaster Preparedness in Home Based Primary Care: Policy & Training*. Poster presented at 5<sup>th</sup> Annual Advancing & Redefining Communities for Emergency Management (ARC) Conference, Los Angeles, CA

Wyte-Lake, T., **Claver, M.**, Dalton, S., & Dobalian, A. (December 2014). *Disaster Planning for Home Health Patients and Providers: Literature Review and Evidence-Based Recommendations for Best Practices*.

Poster presented at 5<sup>th</sup> Annual Advancing & Redefining Communities for Emergency Management (ARC) Conference, Los Angeles, CA

Dalton, S., Wyte, T., **Claver, M.** & Dobalian, A. (April 2014). *Disaster Planning for Home Health Patients and Providers: Literature Review and Evidence-Based Recommendations for Best Practices*. Poster accepted for the 2014 Preparedness Summit, Atlanta, Georgia.

**Claver, M.**, Wyte, T. & Dalton, S. (March 2014). *Disaster Preparedness in Home-Based Primary Care: Phase II*. Presentation accepted at American Society on Aging Conference, San Diego, CA.

**Claver, M.** & Goeller, C. (February 2014). *Flipping the Blended-Learning Classroom*. Poster accepted for Association for Gerontology in Higher Education's 40th Annual Meeting and Educational Leadership Conference, Denver, CO

**Claver, M.** & Kuo, T. (November 2013). *Gerontology Education through Global Partnership*. Session at post-conference workshop at the 66<sup>th</sup> Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.

**Claver, M.** & Wyte, T. (November 2013). *Disaster Preparedness in Home-Based Primary Care*. Presentation as part of *Emergency Preparedness and Response in the Aging Population* Symposium at the 66<sup>th</sup> Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.

**Claver, M.** & Horn-Mallers, M. (November 2013). *Emergency Preparedness and Response in the Aging Population*. Presentation as part of *Emergency Preparedness and Response in the Aging Population* Symposium at the 66<sup>th</sup> Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.

**Claver, M.** & Goeller, C. (April 2013). *Logging In & Getting Out: Service Learning in an Online Course*. Poster presented at the 33rd California Council on Gerontology and Geriatrics Annual Meeting, Los Angeles, CA.

Lares, L., Horn-Mallers, M. & **Claver, M.** (April 2013). *Perceived control in the lives of older adults: The influence of Langer and Rodin's work*. Poster presented at the 33rd California Council on Gerontology and Geriatrics Annual Meeting, Los Angeles, CA.

Horn-Mallers, M. & **Claver, M. L.** (April 2013). *Infusing Gerontological Curricula into Non-Gerontology Courses*. Poster presented at the 33rd California Council on Gerontology and Geriatrics Annual Meeting, Los Angeles, CA.

**Claver, M.** & Goeller, C. (April 2013). *Logging In & Getting Out: Service Learning in an Online Course*. Session presented at the 6<sup>th</sup> Annual International Symposium of Emerging Technologies for Online Learning, Las Vegas, NV.

Horn-Mallers, M. & **Claver, M. L.** (February 2013). *Infusing Gerontological Curricula into Non-Gerontology Courses*. Poster presented at the Association for Gerontology in Higher Education's 39th Annual Meeting and Educational Leadership Conference, St. Petersburg, FL.

**Claver, M. L.** (February 2013). *Reflections on Service Learning: The Student Perspective*. Poster presented at

the 16th Annual CSU Teaching Symposium, Vallejo, CA.

- Claver, M. L. & Lares, L.** (November 2012). *Reflections on Service Learning: The Student Perspective*. Poster presented at the 2012 Annual Meeting of the Gerontological Society of America, San Diego, CA.
- Claver, M. L., Wyte, T., Ricci, K., Tran, K., & Griffin, A.** (November 2012). *Assessment of a Vulnerable Population for Disaster Preparedness*. Poster presented at the 2012 Annual Meeting of the Gerontological Society of America, San Diego, CA.
- Antonucci, T., **Claver, M.**, Fitzgerald, K., Keating, N., Kunkel, S., Kuo, T., Neal, M., Perkinson, M. A., Whittington, F., & Zepeda, M. U. P. (November 2012). *Facilitating Global Collaborations in Gerontological Research, Education, & Practice*. Pre-conference workshop presented at the 2012 Annual Meeting of the Gerontological Society of America, San Diego, CA
- Claver, M. L., Wyte, T., & Gin, J.** (May 2012). *Bringing Disaster Preparedness Home for Veterans: Assessing Needs, Addressing Gaps*. Poster presented at the NACCHO Annual 2012 Conference; Los Angeles, CA.
- Claver, M. L., Wyte, T., & Gin, J.** (May 2012). *Bringing Disaster Preparedness Home for Veterans: Assessing Needs, Addressing Gaps*. Poster presented at The West LA VA Research Day; Los Angeles, CA.
- Claver, M. & Scherwin, V.** (April 2012). *Ethical Leadership of an Intergenerational Workforce*. Poster presented at the annual meeting of the California Council on Gerontology and Geriatrics, Los Angeles, CA.
- Claver, M. L., Wyte, T., & Gin, J.** (February 2012). *Bringing Disaster Preparedness Home for Veterans: Assessing Needs, Addressing Gaps*. Poster presented at the Public Health Preparedness Summit, Anaheim, CA.
- Kuo, T., Lai, A., & **Claver, M. L.** (February 2012). *The Ten-Year Development of Gerontological Education in Taiwan*. Paper presented at the 2012 Annual Conference of the Association of Gerontology in Higher Education, Arlington, VA.
- Claver, M. L. & Kuo, T.** (February 2012). *Taking Gerontology Education Global*. Poster presented at the 2012 Annual Conference of the Association of Gerontology in Higher Education, Arlington, VA.
- Claver, M. L.** (November 2011). *Comprehensive Care for Vulnerable Elderly Veterans During Disasters*. Poster presented at the 2011 Annual Conference of the Gerontological Society of America, Boston, MA.
- Claver, M. L.** (June 2011). *An experiential graduate course in gerontology*. Workshop presented at the 10<sup>th</sup> Annual Hawaii International Conference on Social Sciences, Honolulu, HI.
- Claver, M. L.** (May 2011). VA Nursing Home evacuation & sheltering in place due to Hurricanes Katrina & Rita. Paper presented at the 2011 VHA Comprehensive Emergency Management Program Evaluation and Research Conference. Baltimore, MD.

- Claver, M. L. & Peacock, L.** (April 2011). *Adventures in Creating a Hybrid, Service Learning GE Gerontology Course*. Workshop presented at the 2011 American Society on Aging/National Council on Aging Conference, San Francisco, CA.
- Claver, M. L. & Lares, L.** (April 2011). *Teaching evidence-based health promotion through community engagement*. Poster presented at the 2011 Annual Meeting of the California Council on Gerontology & Geriatrics, Sacramento, CA.
- Claver, M. L., Goeller, C., & Kuo, T.** (November 2010). *Taking Gerontology Education Global*. Elluminate session presented at the 2010 Global Education Conference, Online: [www.globaleducationconference.com](http://www.globaleducationconference.com)
- Claver, M. L., Friedman, D., & Dobalian, A.** (July 2010). *Results of a Systematic Literature Review On Veterans and VA*. Poster presented at the 2010 Natural Hazards Conference, Broomfield, CO.
- Dobalian, A., **Claver, M. L., & Fickel, J.** (July 2010). *Hurricanes Katrina and Rita: Evacuating Veterans From VA Nursing Homes*. Poster presented at the 2010 Natural Hazards Conference, Broomfield, CO.
- Dobalian, A., **Claver, M. L., Friedman, D., Riopelle, D., Wyte, T., & Canelo, I.** (July 2010). *The Development of an Emergency Management Research Agenda for the Veterans Health Administration*. Poster presented at the 2010 Natural Hazards Conference, Broomfield, CO.
- Dobalian, A., **Claver, M. L., Friedman, D., Riopelle, D., Wyte, T., & Canelo, I.** (June 2010). *The Development of a U.S. Department of Veterans Affairs Emergency Management Research Agenda*. Poster accepted at the 2010 Annual Research Meeting of Academy Health, Boston, MA.
- Dobalian, A., **Claver, M. L., Pevnick, J., Stutman, H., Tomines, A., & Fu, P.** (June 2010). *First Year Implementation Challenges in Developing the Nationwide Health Information Network*. Poster presented at the 15<sup>th</sup> Annual UCLA Conference on Aging, Los Angeles CA.
- Claver, M. L.** (June, 2010). *Improving Student Knowledge & Attitudes About Aging*. Poster presented at the 15<sup>th</sup> Annual UCLA Conference on Aging, Los Angeles CA.
- Dobalian, A., **Claver, M. L., & Fickel, J.** (May 2010). *Evacuating Vulnerable Nursing Home Residents: Lessons Learned from Hurricanes Katrina & Rita*. Presentation accepted at the 2010 Aging Services of California Annual Conference and Exposition. Long Beach, CA.
- Claver, M. L.** (May 2010). *A Path to Success: Participation in HPPAE and Professional Development*. Invited presentation.
- Claver, M. L.** (April 2010). *Training Graduate Students in Evidence Based Health Promotion: A University/Community Agency Collaboration*. Paper presented at the California Geriatric Education Center Faculty Development Invitational. Berkeley, CA.
- Claver, M. L. & Patton, K.** (April 2010). *Training Graduate Students in Evidence Based Health*

*Promotion: A University/Community Agency Collaboration.* Paper presented at the California Council on Gerontology & Geriatrics Annual Meeting, Los Angeles, CA.

**Claver, M. L.** (March 2010). *Medical Ethics.* Chairperson for Concurrent Session VI at the 19th Annual Meeting of the Association for Practical and Professional Ethics, Cincinnati, OH.

**Claver, M. L.** (March, 2010). *Improving Student Knowledge & Attitudes About Aging.* Poster presented at the 7<sup>th</sup> Annual Joint Conference of the National Council on the Aging and the American Society on Aging, Chicago, IL.

Dobalian, A., **Claver, M. L.**, Pevnick, J., Stutman, H., Tomines, A., & Fu, P. (November 2009). *First Year Implementation Challenges in Developing the Nationwide Health Information Network.* Poster presented at the 20<sup>th</sup> Annual Long Beach Research Symposium, Long Beach, CA.

**Claver, M. L.** (July 2009). *Preliminary Results of a Literature Review of VA Emergency Preparedness and Response.* Presentation given at the first annual VHA Emergency Management Conference, Washington, DC.

**Claver, M. L.** (July 2009). *Barriers to Conducting Research on Emergency Preparedness and Response.* Presentation given at the first annual VHA Emergency Management Conference, Washington, DC.

**Claver, M. L.** (May 2009). *Reflection Journals: A Tool for Integrating Service Learning into Gerontology Curriculum.* Poster presented at the 12<sup>th</sup> Annual CSU Regional Symposium on Teaching and Learning, San Luis Obispo, CA.

**Claver, M. L.** & Horn-Mallers, M. (April 2009). *Current Ethical Challenges in Gerontology: Curriculum to Spark Classroom Discussion.* Poster presented at the California Council on Gerontology and Geriatrics Annual Meeting, Northridge, CA.

**Claver, M. L.** (March 2009). *Infusing Gero Curriculum with Service Learning.* Workshop presented at the 6<sup>th</sup> Annual Joint Conference of the National Council on the Aging and the American Society on Aging, Las Vegas, NV.

**Claver, M. L.** & Horn-Mallers, M. (November 2008). *Ethical Challenges in Gerontology: Preparing our Future Leaders.* Poster presented at the Annual Conference of the Gerontological Society of America, National Harbor, MD.

**Claver, M. L.** & Wallace, D. (October 2008). *Enhancing Gerontology Education Through Community Engagement.* Poster presented at 2008 CSULB Academic Senate Retreat, Long Beach, CA.

**Claver, M. L.** & Horn-Mallers, M. (June 2008). *Ethical Challenges in Gerontology: Preparing our Future Leaders.* Poster presented at the Annual UCLA Research Conference on Aging, Los Angeles, CA.

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- Claver, M. L.** (October 2007). *Innovative and Creative Teaching Approaches to Gerontology Education: Sharing Successful Strategies*. Workshop presented at the 2007 Council on Social Work Education Annual Program Meeting (APM), San Francisco, CA.
- Claver, M. L.,** Levy-Storms, L., Matthias, R., Gutierrez, V. F., & Curry, L. (June 2007). *What Communication Strategies Do Nursing Aides and Residents Use to Individualize Care?* Poster presented at the Annual UCLA Research Conference on Aging, Los Angeles, CA
- Carpiac-Claver, M. L.** (March 2007). *Emergency Room Use Among Older Veterans: Decision-Making In a Social Context*. Poster accepted for the 4<sup>th</sup> Annual Joint Conference of the National Council on the Aging and the American Society on Aging, Chicago, IL.
- Carpiac-Claver, M. L.** (June 2006). *Emergency Room Use Among Older Veterans: Decision-Making In a Social Context*. Poster presented at the Annual UCLA Research Conference on Aging, Los Angeles, CA.
- Carpiac, M. L.,** Lee, S. E., Nakao, K., O'Byrne, K., Damron-Rodriguez, J., Wood, M. M., & Hammond, A. W. (March 2006). *Fostering Intergenerational Exchange: Community/University Partnership*. Workshop presented at the 3rd Annual Joint Conference of The National Council on the Aging and the American Society on Aging, Anaheim, CA.
- Carpiac, M. L.,** Nakao, K., Lee, S. E., Wood, M. M., Valenzuela, H. et al (June 2005). *Attracting Students to Gerontology Through Innovative General Education*. Poster presented at the Annual UCLA Research Conference on Aging, Los Angeles, CA.
- Carpiac, M. L. &** Levy-Storms, L. (November 2004). *In a Manner of Speaking: Verbal Communication Between Nursing Aides and Nursing Home Residents*. Paper presented at the Annual Conference of the Gerontological Society of America, Washington, DC.
- Spaziano, E., Moon, A., Lawson, K. & **Carpiac, M.** (June 2004). *Elder Abuse & Neglect Among Veterans in Greater Los Angeles: Prevalence, Types, and Intervention Outcomes*. Poster presented at the Annual UCLA Research Conference on Aging, Los Angeles, CA.
- Carpiac, M. L. &** Levy-Storms, L. (June 2004). *How do Nursing Aides Talk to Residents During Mealtime in Long Term Care Facilities?* Poster presented at the Annual UCLA Research Conference on Aging, Los Angeles, CA.
- Carpiac, M. L.,** Lawson, K., Spaziano, E., & Moon, A. (November 2003). *Incidence and Prevalence of Elder Abuse and Neglect in the Greater Los Angeles Veteran Population*. Poster presented at the Annual Conference of the Gerontological Society of America, San Diego, CA.
- Carpiac, M. L.,** Robinson, S., & Spaziano, E. (April 2002). *Addressing the Unique Psychosocial Needs of the Elderly Through a Group Model*. Workshop presented at the 2<sup>nd</sup> Annual Joint Conference of The National Council on the Aging and the American Society on Aging, Denver, CO.
- Carpiac, M. L.,** Heck, E., & Klee, D. (April 2002). *Social Service Agencies and Graduate*

*Schools of Social Work: Creating Successful Educational Partnerships.* Lecture given at the 2<sup>nd</sup> Annual Joint Conference of The National Council on the Aging and the American Society on Aging, Denver, CO.

### **AWARDS AND FELLOWSHIPS**

2017	CSULB Research, Scholarship and Creative Activities Award (HBPC Tool)
2016	Healthcare Administrator Top 50 Gerontology Professors Worldwide
2016	CSULB Assigned Time for Exceptional Levels of Service to Students
2016	CSULB Research, Scholarship and Creative Activities Award (PREP)
2015	CSULB Research, Scholarship and Creative Activities Award (HBPC Disaster Prep)
2014	CSULB Incentive Award to Globalize Instruction (GERN 400)
2014	CSULB Ukleja Center for Ethical Leadership Research Award (Sexuality in LTC)
2013	CSULB Community Service Award (University Level)
2013	CSULB College of Health & Human Services Community Service Award
2013	CSULB Research, Scholarship and Creative Activities Award (Campus Engagement)
2012	CSULB Research, Scholarship and Creative Activities Award (Disaster Prep)
2011	CSULB Incentive Award to Globalize Instruction
2011	Betty and James Birren Emerging Leader Award, CCGG
2010	CSULB Most Inspirational Professor Award
2010	Sigma Phi Omega <i>Service Learning Award for Graduate Education</i>
2010	Sigma Phi Omega <i>Service Project Award for Undergraduate Education</i>
2008	Ukleja Ethics Across the Curriculum Award
2008	CSULB Scholarly and Creative Activities (SCAC) Summer Stipend
2007	CSULB Community Engagement Service Learning Award
2006	UCLA Alumni Association Outstanding Graduate Student Award
2006	California Parks & Recreation Society Scholarship
2005	Veterans Administration Pre-Doctoral Fellowship
2005	Quality of Graduate Education Supplemental Allocation Program Grant
2004	UCLA Graduate Division Pollak Stipend
2003, 04, 05,	Avon Representatives Scholarship
2003	Leopold Schepp Foundation Fellowship
2002, 2003	UCLA School of Public Policy & Social Research Gold Fellowship
2002	VA Special Contribution Group Award for Bereavement Support Group
2002	VA Special Contribution Group Award for Comprehensive Care Clinic
2002, 2005	Philip & Aida Siff Fellowship
2001	UCLA Dept. of Social Welfare Graduate Student Outstanding Academic Achievement Award
2001	Cambridge Social Services Abstracts "Best Practices in Social Work and Social Services" Award for Geriatric Comprehensive Care Clinic
2001	Soroptomist International, Inc. Maria Cueva Award
1997	Phi Beta Kappa Lifetime Membership
1997	UCLA Chancellor's Service Award
1993-7	UCLA Dean's List
1996	Mortar Board Honor Society Lifetime Membership
1994	Alpha Lambda Delta Honor Society Lifetime Membership
1994	Phi Eta Sigma Honor Society Lifetime Membership

### **PROFESSIONAL AFFILIATIONS**



- American Society on Aging (ASA)
- Gerontological Society of America (GSA)
- California Council on Geriatrics and Gerontology (CCGG)
- Phi Beta Kappa (PBK)
- Sigma Phi Omega (SPO)

***COMMUNITY SERVICE***

California Council on Gerontology & Geriatrics Secretary, 2017-present

Phi Beta Kappa, Rho Chapter Vice President, 2017 - present

Phi Beta Kappa, Rho Chapter Secretary, 2014-2017

Whittier Hospital, Board Member, 2012-present

Whittier Community Foundation, 2012-2014

Ozzy Foundation, Founder and President, 2006-present

Fix Uptown Now, Secretary, Strategy Committee Member, 2009-2012

Whittier Conservancy, Advisory Board Member, 2009-present

Rio Hondo Community College Community Oversight Committee Member, 2010-2012

Relay for Life Executive Planning Team Member, 2010-2015

***REFERENCES*** - Available upon request