

Campus Climate Committee

Minutes

Wednesday, February 12, 2020 2:00 – 3:15 (or later – see agenda #3) p.m.
AS -125 Conference Room

1. Call to order: Mimi at 2:03pm
2. Introductions: Mimi Kim, Theresa Gregor, Keith, Claire Ortega, Nancy Torres, Aaron Miles, Christian Lozano, Hayley, Mike Do, Griselda Manuelos, Shay Miller, Luke Wagner, Rhiannon Aarons. Guest:
3. Motion and vote to extend meeting time (to 3:30, 3:45, 4:00?)
 - Motion to extend meeting time to 3:30; 8 in favor, 0 opposed. Those that have to leave will excuse themselves.
4. Guests – topic of October event and CSULB shelter-in-place and active shooter policies
 - Chief of Police Solorzano and Associate Vice President Jeff Cook
 - Next steps to resolve no locks on classrooms for shelter in place notification:
 - Division of Admin and Finance in charge of retrofitting buildings (new buildings since 2017 are designed to have locking mechanisms)—Jeff
 - 80% of doors on campus that need to /want to have locking capability have been addressed (looking to close the gap from 80-100 over the break; this is a priority for President Conoley)
 - Requires inspection by fire marshal
 - Bringing on a staff locksmith to have ongoing services
 - Chief Solorzano: has met with ASI Senator, he knows that the lock installation is coming in phases; he also noted that CSULB was one of the first campuses to invest in putting locking mechanisms in place
 - There are protocols in place if you are in a space that does not have a lock—Jeff
 - Chief Solorzano: campus police website has information regarding training; he conveyed message from ASI that students knew what to do in the Shelter in Place, but the faculty would not allow them to do it; CS noted too that he offers training to faculty, but faculty training can't be mandated. The Run, Fight, and Hide video was designed for our campus and other CSUs.
 - Mimi: how much time would you need for training: response, 4 hours.
 - Luke: question about training by Health and Human Services and there was a conflation between Shelter in Place training that focused mostly on active shooter training. Has there been clarity in terms of messaging to give to faculty in how to respond to different events? Is there a training for shelter in place? CS Response: He wants to bring in experts to help clarify the message. 3-4 years ago, he distributed pamphlets to all faculty/staff to explain what to do with an active shooter; he is

working with Office of Chancellor to develop a similar message. Coupled with the SIP training is also information for safe evacuation. There is no timeline for when he anticipates having this work accomplished although he is receiving support for these initiatives.

- Office of Communication amplifies messaging from Campus Police—they are trained and have the information that is most relevant to the situation.
 - Initial messaging is designed to convey the most succinct amount of information about the type of emergency threat involved.
 - *Suggestion made to include a link in the messaging to a pdf file that recipients can immediately click on to help give them some direction regarding the desired response*
 - Comment made regarding how to reestablish a sense of community safety and well-being in the aftermath of an incident.
 - Response: this can be a suggestion that is taken back to the Office of Communication.
 - Question regarding a recap of the incident in October and how the Emergency Response team responded—counseling center received violent threat via email, officers went to retrieve the information, the information had contact information for the identity of the person, so police used forensics to identify the person, and then started their research about the student and circumstances. Then assessment was made and local resources contacted for assistance (FBI, Sheriff's). Because he could not make the definitive assessment that there was not an active shooter threat, they escalated the situation to the next level; then they learned that the student was on campus, but they did not know where, so they activated the Shelter in Place.
 - CS: stressed that there is a constant balance that he negotiates to determine the validity and severity of the threat before he can take action or authorize messaging.
- Comments: refining language and making more intentional, then coupling with directions that assist people in responding; there should also be information shared about how these decisions are made and what the processes are that Campus Police and Safety people follow.
 - There was an additional suggestion that the CCC visit the Campus EOC to make the committee more aware of all the work the campus is doing to make it prepared.
 - These suggestions are connected to transparency—which is a key for making people feel more secure.
 - Other suggestions made to send out PSAs that are brief and to the point, or make an App that students can add to their phones—and September is National Preparedness Month; CS said that police partner with Great CA Shakeout as a campus wide drill for safety.
 - Request made to have a quarterly report and updates regarding safety so that CCC can support and share the information.
 - CS asked that there be 3 people from CCC to meet with him and his staff; CFA would be interested in the meeting
 - Mimi: we can establish the committee; and generate a report.
 - CS: asked for the information would be archived.
 - Has there been an increase in Cybersecurity training for students? Perhaps this would be for IT.

- Question to Jeff: how can we help bridge the gap in communication?

5. Guest – Dr. Angela Locks – School of Education—(Not Present)

- Report back on email sent to President Conoley, Provost Jersky and Associate Vice President Apel regarding CCC support for parity regarding staff incentives
- HERI updates: from Nancy Torres
 - We have website to launch this month; a letter from President to go out campus-wide; following notifications, then Dr. Laura Kingsford and the other team members will administer the surveys; faculty, staff, and students will get emails with links to the surveys. Incentives will be administered to faculty and staff for completion of the survey. Window for participation closes at end of April.
 - The real work will begin after the results are in (which will come mid-late summer).
 - The hope is that when the CCC reconvenes in the fall, then we can start engaging the data.
- CCC and Academic Senate priorities and roles continued (Not discussed)
- **Please note that HERI surveys are found:**
<https://bbcsulb.desire2learn.com/d2l/le/content/267757/Home>

6. Next Steps: Figure out CCC plan in response to the data we received; suggestion to also look at the [Thought Exchange](#) results at the next meeting; and Griselda will take the Cybersecurity training for students to IT.

7. Adjournment: 3:30pm

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