

## Faculty Advisory Committee on Technology (FACT)

Minutes

Tuesday, May 5, 2020 11:00 am-12:15 pm via Zoom



### 1. Call to Order

J. Crussemeyer, C. Dolkiewicz, C. Du, L. Farmer, G. Gardner, B. Jackson, M. Karnofel, H. Ramachandran, X. Wu

Excused members: D. LuPresto, C. Lee

### 2. Approve Agenda

Agenda approved with minor update

### 3. Approve Minutes

Minutes approved with minor correction

### 4. Announcements

#### 4.1 Surviving....

- 4 & 5's out of 5. Getting harder for some.

### 5. Old Business: update

#### 5.1 Matthew Karnofel changes

- Upside of campus closed is easier to get work done.
- Horn center getting ready to be updated
- Interacting with virtual lab – easy to work with them
- Looking to add more licenses

### 6. New Business

6.1 Bryon Jackson update - Showed Technology for a connected campus presentation – for students and employees. Shows what's coming up and how to be better prepared.

- **Students** - Many students don't have devices other than phones so they bought 250 Chrome books @ around \$200 each. Looking to get more. Internet access is also an issue. Spectrum gives free internet for 90 days. Software – push to put more in virtual labs. Trying to get 300 concurrent software incidences. Have limited Microsoft products on Chrome books “loners” – easier for students to them to keep then return them but has not been decided. Proposing to do WIFI extension under lights in parking lots.

Good links for students.

A map of on-campus Wi-Fi coverage is available online:  
<https://map.concept3d.com/?id=1314#!ct/47798,45996,44104>

Special promotions for at-home or mobile internet access:  
<http://www.longbeach.gov/ti/digital-inclusion/covid-19-digital-inclusion-community-resources/>

- **Employees** – Microsoft Teams – has more functionality than Zoom. Can do shifts. Accessing campus resources remotely (VPN & Remote Desktop – some conflicts with Zoom). SharePoint Online available for employees. Can access VM remotely. Can redirect your desk phone to another device. All this information is on the help desk page. High Performance Computing (HPC) environment available for things like research. DocuSign available if required – just sign up and easy to do. It is a free service. If don't have internet access at home reach out – they have mobile hot spots. Laptop info was shared by flyers and on COVID site. Question - Is the school able to help faculty boost their internet? You should expect requests. Can check Mobile hot spots out if needed. Check mobile tethering with suppliers for Mobile hot spots as well.
- **IT support** – open tickets, they answer from home. Reduced hours not 24/7. Now M-F 8-5. Limited in person assistance.
- **Future** – Student enhanced collaboration. Implementing - My Beach Intranet – one stop shop for employees and groups can have their own area carved out. More HPC. Student virtual Lab Expansion. Virtual tours in the virtual campus map – added the Japanese garden. Next will do campus tour for incoming students.

#### 6.2 Cuc Du will discuss security efforts

- Her role is to develop an info security awareness plan. Privacy, security .... Hoping to share with her leadership at the end of the month then us when finalized. Working on single system wide audit. Drafted guideline for the Cloud - storing and sharing files. In legal now since no contract with Apple. Volunteered FACT members to review your plans.

#### 6.3 Summer PD

- Using train the trainer approach to teaching on line. Lining up different resources. Some people struggling with laboratory classes. May have smaller groups in lab. Maybe one person on the team in the lab. Also very large classes are difficult.

Meeting adjourned at Noon sharp!