

# UNIVERSITY *Police*

## Vision Statement

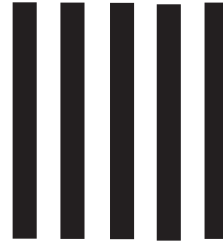
The California State University Long Beach Police Department strives to maintain the highest standards of excellence by developing our personnel and utilizing new technologies to cultivate a safe learning and work environment for our Students, Faculty, and Staff.

CSULB Police Department personnel strive to conduct themselves in a professional, sincere, and exemplary manner to which other law enforcement personnel can aspire to.

## Mission Statement

It is the Mission of the California State University Long Beach Police Department to safeguard the lives and property of the campus community that we serve. We strive everyday to create a safe and secure environment, promoting safety and reducing the threat of crime, to create an atmosphere whereby meaningful education and learning can take place. We strive to provide service to all with understanding and compassion, while conducting ourselves with honor and integrity.

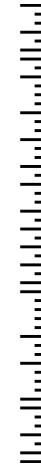
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ATTN: UNIVERSITY POLICE DEPARTMENT  
CALIFORNIA STATE UNIVERSITY, LONG BEACH  
1250 BELLFLOWER BOULEVARD-MS 8001  
LONG BEACH, CA 90840-8001



Do You Have a Comment  
That Can Help Us  
Provide Better Service?

**Commendations  
Suggestions or  
Complaints**



**University Police Department**

California State University, Long Beach  
1250 Bellflower Blvd.  
Long Beach, CA 90840-8001  
(562) 985-4101

**Carol Almaguer, Chief of Police**



# A Message from the Chief of Police

*To students, faculty, staff,  
and visitors of California  
State University, Long Beach:*

It is our goal at the University Police Department to serve you in an exemplary and professional manner. We are interested in your opinion on how we can be of better service to you. We welcome all suggestions, constructive criticism, complaints or commendations you may have regarding either procedures or personnel. All suggestions will be studied and given consideration. All complaints will be investigated thoroughly and appropriate corrective action taken when warranted. Commendations will be included in the evaluations of the department member and shared with the staff as appropriate.

If you wish to submit a commendation, suggestion, or complaint, you may come to the University Police Department or call (562) 985-4101. If you would prefer to communicate this information directly with me, please complete this form. Provide as much detail as possible, fold, and mail this form. (You should also know that anonymous complaints will be investigated as well.) We appreciate your comments, as they assist us in providing the highest quality service to the members of our community.

*Sincerely,*  
**Carol Almaguer**  
Chief of Police  
University Police Department  
California State University, Long Beach

## University Police Department California State University, Long Beach Commendation, Suggestion or Complaint

Name (First, Middle, Last):	Home Phone Number:	Business Phone Number:
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Address (Street, City, Zip Code):		
<hr/>		
Witness Name:	Witness Address:	Witness Phone Number:
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Witness Name:	Witness Address:	Witness Phone Number:
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Employee Involved (Name or Description):		
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Date & time of occurrence:		
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Location of occurrence:		
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Description of event(s): Please attach additional pages as necessary.		
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You have the right to make a complaint against a police officer for any improper police conduct. California law requires this agency to have a procedure to investigate citizens' complaints. You have a right to a written description of this procedure. This agency may find after investigation that there is not enough evidence to warrant action on your complaint; even if that is the case, you have the right to make the complaint and have it investigated if you believe an officer behaved improperly. Citizen complaints and any reports or findings relating to complaints must be retained by this agency for at least five years.

I have read and understood the above statement.

Community Member Signature	Date Submitted
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Department Member Receiving Written Comments	Date Received
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