**Human Services** 

# Project Tenant Power: Understanding Your Rights and Resources



# **Empowerment Alliance**

Kimberly Amezcua, Riona Biery, Abraham De La Torre, Jeymi Guadalupe Gonzalez, & Helen Jiang

# **Project Purpose & Description**

The workshop, Project Tenant Power: Understanding Your Rights and Resources, was created to address and decrease the number of families facing or at risk of facing homelessness in the City of Long Beach. The purpose of the workshop was to educate participants on tenant rights and build participants' confidence in navigating housing processes and resources on their own. Additionally, a resource guide created by the Empowerment Alliance was distributed to participants. The workshop was created by the Empowerment Alliance, a group of MSW students, in collaboration with Families Uniting Families' (FUF) Project Fatherhood, housing expert Lilly Piedra of LiBRE organization, and Briana Auget, attorney from the Legal Aid Foundation of Los Angeles and took place on Thursday, March 27<sup>th</sup>, from 6-8 pm via Zoom. Participants of the workshop included members of Project Fatherhood who regularly attend their Men In Relationships or Women In Relationships weekly support groups.

# **Social Problem & Focus Population**

In the 90813-zip code Long Beach community, homelessness was a prevalent social problem observed. Homelessness is exacerbated by a lack of awareness of tenants' rights, available resources, and various other factors. Residents were not familiar with support resources to guide them through the process, nor did they know how to advocate for themselves as tenants.

#### **Scope of Social Problem**

- Community residents and service providers alike recognized homelessness as a significant issue within the 90813 community
- 90813 is an incredibly densely populated area within Long Beach with over 50,000 individuals living within 3.21 square miles (U.S. Census Bureau, 2022)
- The high cost of living, a perceived lack of resources, and a lack of familial/social support were factors provided by interviewees as impacting individuals experiencing homelessness in the community
- On the morning of January 25th, 2024, there were 3,376 individuals experiencing homelessness (City of Long Beach, 2024). Of the 3,376 individuals who were identified, 53% reported that this was their first time experiencing homelessness

#### Alignment to Specialization

Project Fatherhood supports parents holistically and allows for growth in various aspects of their parenting journey and lives. Our project was designed to be a resource for the parents working with Project Fatherhood and in turn promote more positive outcomes for their families.

**Contributions** 

#### **Community Partners**

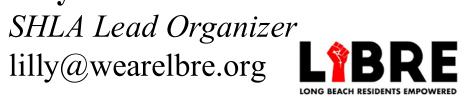
#### Name of Collaborator

Families Uniting Families-Project Fatherhood



# • Confirmed attendees from preexisting weekly parenting groups hosted by Project Fatherhood

Lilly Piedra



Brianna Aguet
Supervising Attorney



# Empowerment Alliance and provided feedback Attended workshop to provide support

Attended workshop to provide support
Reviewed workshop material provided by the Empowerment Alliance and provided feedback

Reviewed workshop material provided by the

Connected Empowerment Alliance to L!BRE

Provided expert housing information to participants the day of the workshop

Provided expert housing information to participants the day of the workshop



Resource Guide (English)

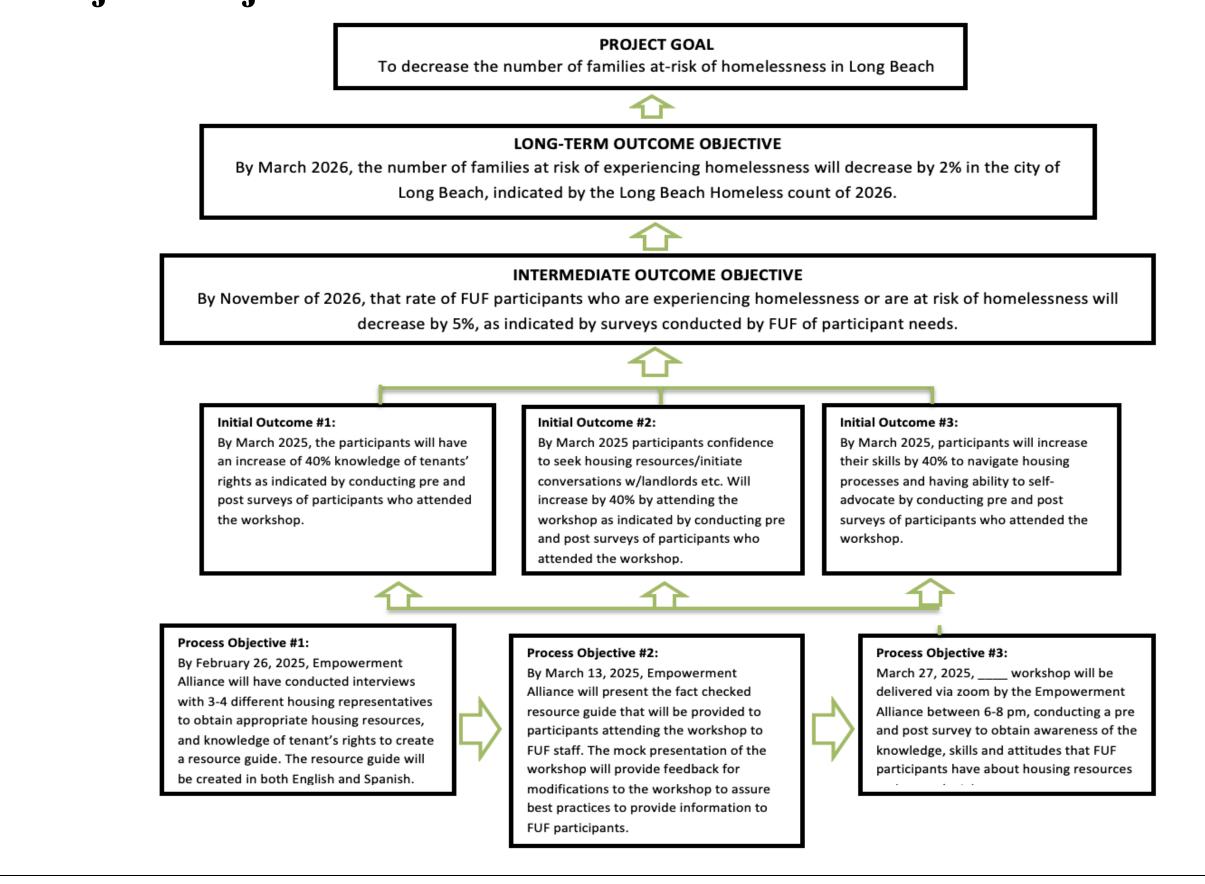


(Spanish)



Poster Handout

# **Project Objectives & Outcomes**

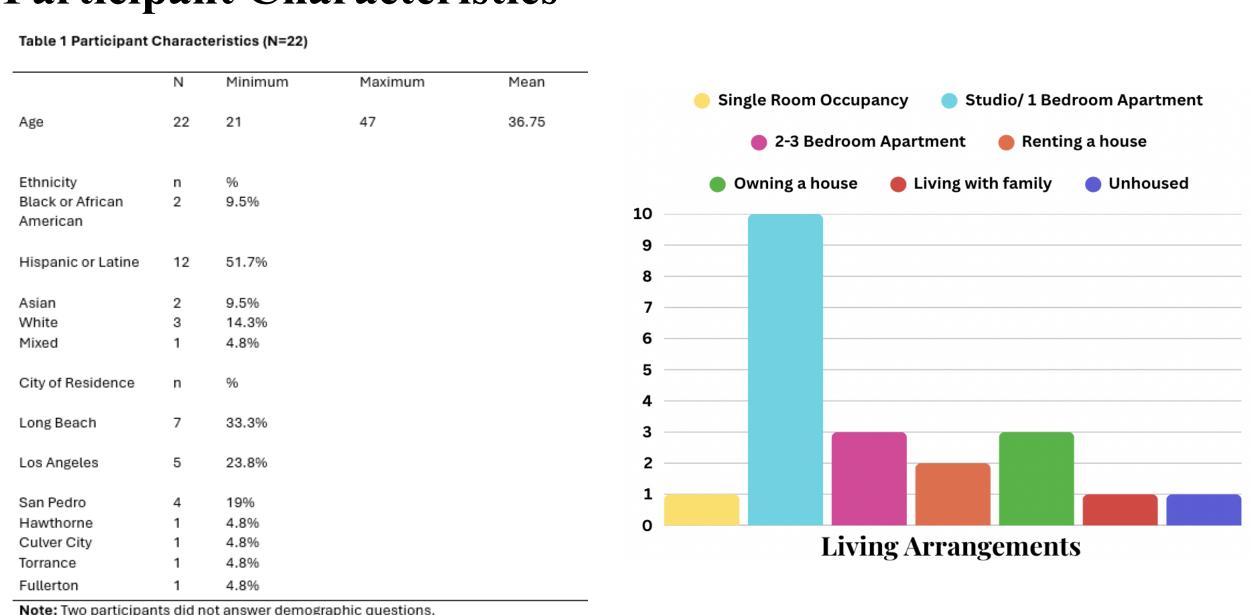


#### Methods

The 22 adult participants of FUF Project Fatherhood groups were asked to complete a Pre- and Post- survey (Google Forms) to measure the effectiveness of the intervention

- The surveys utilized: Likert scale, true/false questions, multiple choice questions, six demographic questions, and one question for feedback
- Qualitative data was also analyzed to explore shortcomings of the intervention to explore areas of improvement and participant needs for future implementation

# **Participant Characteristics**



# Descriptive, Inferential, and/or Qualitative Results

I	,			,			
Table 2: Post-Survey F				Attending Work			
Results from	1 Not	2	3	. 4	5 Very		
attending the	confident	Slightly	Somewhat	Moderately	Confident	T.I. 0. D. 0	
workshop	at all	Confident	Confident	confident		Table 3: Pre-S	survey
On a scale of 1-5,	0	5%	10%	45%	40%	Participant	1 N
how would you rate	n=0	n=1	n=2	n=9	n=8	Response	confi
your ability to locate						Before	at
tenant rights							at
information?						Workshop	
	1 Not	2	3	4	5 Very	On a scale	27.
	Skilled at all	Slightly Skilled	Somewhat Skilled	Moderately Skilled	Skilled	of 1-5, how	n=
On a scale 1-5, how	0	5%	30%	35%	30%	would you	
confident do you feel	n=0	n=2	n=6	n=7	n=6	rate your	
in navigating the						ability to	
eviction process?						locate	
	1 Not	2 Slightly	3	4	5 Very	tenant rights	
	Helpful at	Helpful	Somewhat	Moderately	Helpful	information?	
	all	-	Helpful	Helpful	•	- Intornacion	1.1
On a scale of 1-5,	0	0	25%	25%	50%		1 N
how helpful was the	n=0	n=0	n=5	n=5	n=10		Skille
information provided							а
in the workshop and						On a scale	27
resource guide?						1-5, how	n=
	1	2 Not	3 I will	4 Most	5	confident do	
	Will not	Likely to	consider	likely to	Will utilize it		
	utilize	utilize it	utilizing it	utilize it		you feel in	
On a scale 1-5, how	5.3%	0	21.1%	31.6%	42.1%	navigating	
likely are you to	n=1	n=0	n=4	n=6	n=8	the eviction	
utilize the resource						process?	
guide provided in the							
workshop?							

Workshop					
On a scale	27.3%	13.6	22.7%	31.8%	4.5%
of 1-5, how	n=6	n=3	n=5	n=7	n=1
would you					
rate your					
ability to					
locate					
tenant rights					
information?					
	1 Not	2	3	4	5 Very
	Skilled at	Slightly	Somewhat	Moderately	Skilled
	all	Skilled	Skilled	Skilled	
On a scale	27.3	40.9%	13.6%	9.1%	9.1%
1-5, how	n=6	n=9	n=3	n=2	n=2
confident do					
you feel in					
navigating					
the eviction					

## **Analysis of Findings**

Pre- and post- survey results reflected participants having more tenant rights and eviction knowledge after the workshop

- Participants reported confidence in navigating the eviction process and high likelihood of utilizing resource guide provided
- When asked what could be done to improve presentation, responses included, "Everything was great, thank you for all the information", "The presentation was excellent" and a participant verbally expressed wanting to see the Empowerment Alliance present once a year at FUF
- Findings show a need for accessible legal aid and housing resources

# **Limitations & Improvements**

#### Limitations

- Participants were exclusively clients from FUF Project Fatherhood groups
- Small sample size (n=22) limits the validity of the workshop

#### **Strategies**

- Offer comprehensive workshops on tenant rights to a wider and more diverse range of populations in the public beyond FUF's immediate clients
- Update the contents of the curriculum and the resource packet to reflect current and accurate information

# Recommendations & Implications

#### Practice

- Implication: There was a demonstrated need for an accessible and collective local housing resources packet in the local community
- Recommendation: Community-based organizations should work collaboratively and position themselves as intermediaries between tenants and the broader network of community resources to empower them with support

#### **Policy**

- Implication: The result of the workshop suggested a limited awareness of local tenant rights in the community
- Recommendation: Social services agencies and community-based agencies should advocate for policy initiatives that mandate tenant rights education and free or low-cost legal consultation as part of public service programs

#### Research

- Implication: The impact of the workshop reduces the homelessness rate in Long Beach
- Recommendation: Longitudinal research should be conducted to evaluate the sustained impact of the workshop and the usefulness of the resource packet over time

### The Empowerment Alliance





#### Acknowledgements

The Empowerment Alliance would like to extend our sincere gratitude to our community partners, the Project Fatherhood team, Lilly, and Brianna. Your collaboration and support played a vital role in the successful implementation of this workshop. Thank you to Dr. Rashida Crutchfield for the continuous support and insightful feedback throughout this process.

#### Resources

Bureau, U. S. C. (2022). Explore census data. Explore Census Data. https://data.census.gov/City of Long Beach (2024, May 28). 2024 homeless count. City of Long Beach. Retrieved October 18, 2024, from https://longbeach.gov/globalassets/city-news/media-library/documents/2024\_homeless-count\_final