APPLY FOR

CalFresh
Food Assistance

CalWORKs
Cash Aid for Families

Medi-Cal
Health Coverage

General Relief (GR)
Cash Aid

Visit
BenefitsCal.com

CUSTOMER SERVICE CENTER

TOLL FREE
866-613-3777

M – F | 7:30 am – 6:30 pm

**Do you need help because of a disability?
Please contact the ADA Hotline at**

844-586-5550
M - F / 8 a.m. - 5 p.m.

DECEMBER 2022

County of Los Angeles
dpss DEPARTMENT OF PUBLIC SOCIAL SERVICES

Save time.
Go online.

BenefitsCal
Together we benefit.

BenefitsCal.com
is a new website for customers to **apply** for, **view**, and **renew benefits** for health coverage, food and cash assistance.

How-To Guide for BenefitsCal.com

USER LOGIN

1. Click on **Log In**.
2. Enter your **Email** and **Password** or click **Create Account**.

IF YOU DO NOT REMEMBER YOUR PASSWORD

1. Click on **Log In**.
2. Click on **Forgot Your Password?**
3. Follow the instructions on the screen to reset your password.

LINK YOUR BenefitsCal ACCOUNT TO A CASE

On **Things to do** section:
1. Click on **Link a case** hyperlink.
2. Enter the **Date of Birth** (MM/DD/YYYY) and **Zip Code** of the **Primary Applicant**.
3. Select and enter either:
   a. Last 4 digits of SSN
   b. EBT Number
   c. Case Number
4. Click **Next**.

HOW TO UPLOAD DOCUMENTS

1. Select **Upload a Document** from the **User Dashboard.**
2. Click on **Upload a Document** from the **Document Cente**r page.
3. Select the **Case/Application #.**
4. Select a **Person.**
5. Select the **Document Type.**
6. Select **Choose a File** and select the document to upload.
   Note: Mobile User – Take a photo of the document then click **Use Photo** or **Retake** to take another photo. Each file **cannot** be more than **8 MB**.
7. Confirm images are ready for upload.
8. Click **Choose Another File** to upload additional documents.
9. Click **Upload** to upload the document.
10. A confirmation receipt will display on the screen.

HOW TO RENEW BENEFITS

1. From the Dashboard, select the **Start your renewal** hyperlink.
2. Review the renewal date and summary of steps. Click the **Start** button.
3. Review the sections and the status for each section. Click the **Start the Next Section** button**.**
4. Follow the alerts on the screen to verify or change your personal information. **Review** the 'Rights and Responsibilities and Other Important Information' section.
5. If you are receiving CalWORKs, **select** the Welfare-to-Work Informational Notice checkbox to confirm.
6. Enter **Head of Household** information. Enter the **signature** of the spouse, domestic partner, or other parent by entering their information. Click the box to **electronically sign** the renewal. Click the **Submit Signature** button to continue.

Scan the QR code to learn how to use BenefitsCal.

BenefitsCal