



Student FAQs

▲ Why is ETA a good option for me?

ETA and the digital first approach have many benefits for students, most notably, price and convenience. At \$250 for all required books, the flat rate can be much more cost effective than buying individually and provides for the convenience of predictable budgeting.

In addition, the digital first approach allows for access on the first day of the semester, which eliminates the long wait that can come with books being shipped to you. It also removes the burden of finding all your textbooks; with EA, we collect and deliver all your textbooks to you.

▲ How do I find out if my textbooks are digital or print?

In your Canvas class page, visit the MyTextbooks Hub on the sidebar navigation. This will show your classes along with the required textbooks for each class, and indicate whether your textbooks are being delivered digitally or are available for pick up as a physical textbook at the University Bookstore.

▲ Where do I access my digital textbooks?

Depending if your textbook is an e-book or courseware (assignment platform), you will also start in the MyTextbooks Hub in Canvas. Any e-books alone will show a “Read Now” button which will lead you to the VitalSource website platform, our campus e-book provider. Any courseware will be available through the courseware tool links or tool apps your instructor created. These links are externally hosted and will link to the publisher’s website platform. Courseware generally includes the e-book on the platform as well.

▲ Where do I pick up my physical textbooks?

Physical textbooks can be picked up at the Book Information counter located towards the back of the University Bookstore.

▲ How do I opt out?

In the MyTextbooks Hub in Canvas, you should see an “Opt Out” button. Clicking on that will opt you out of the program.

▲ What is the deadline to opt out?

You will have until the last day to add or [drop classes without approval](#) to opt out and receive a refund. This is generally 2 weeks after the start of classes for the Fall and Spring semesters; check the [Key Dates and Deadlines](#) published by enrollment services for the exact date.

▲ Can I still purchase books individually?

Of course! If you opt out of ETA, you can still purchase textbooks from the bookstore individually at regular retail prices. Please visit our website www.ShopTheBeach.com to place a web order. We highly recommend placing orders 2-3 weeks in advance as physical books usually take 2-3 weeks to get in.

▲ I opted out. Can I opt back in?

Yes, you can still opt back in before the deadline.

▲ I dropped a class or switched sections. What do I do?

Please visit the MyTextbooks Hub in Canvas, which will update with any new textbook information.

Changes may be as simple as gaining access to a new digital book while losing access to the one from the dropped class. However, in a scenario when you are switching from a physical book to a digital book, you will instantly have access to the digital book, but will need to return the physical book from the dropped class to the bookstore within 1-2 weeks.

▲ I am a student with a disability and need special accommodation. What do I do?

Please reach out to the Accessible Instructional Materials Center (AIM Center) at aimc@csulb.edu or (562) 985-1663 as soon as possible. The AIM Center will assist and facilitate obtaining a copy in the format you need.

▲ I am a student with funding from Veteran Services, Department of Rehab, or have a textbook scholarship account. How can I use these funds?

There will be no changes to the ways these funds are accessed. For specific questions, please reach out to ETA@csulb.edu.

