



To: ASI Benefit Eligible Early Retirees  
From: Human Resources Department  
Date: September 2023  
Subject: 2024 Open Enrollment FAQs and Memo

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Open Enrollment is your opportunity to review and make changes to your medical, dental, and vision plans. During Open Enrollment you may add, delete, or change plans, as well as add or remove dependents from your coverage. To help navigate through Open Enrollment, we have included several frequently asked questions for your review.

This memo, as well as all documents referenced are available on a NEW Open Enrollment webpage that will be available for the open enrollment period. You are also welcome to contact the Human Resources Department at (562) 985-8265.

Frequently Asked Questions (FAQs)

1. When is Open Enrollment?

The Open Enrollment period will be held from Monday, October 9<sup>th</sup> through Friday, October 20<sup>th</sup>. The deadline to submit requests for changes along with all applicable enrollment forms, is Friday, October 20<sup>th</sup>, 2023. Elections made during the Open Enrollment period will become effective January 1, 2024.

2. What health plan options are available?

Associated Students offers the plan options listed below.

Medical	Dental	Vision
Kaiser HMO	Delta Dental HMO	VSP
Anthem Blue Cross HMO CA Care	Delta Dental PPO	
Anthem Blue Cross PPO		

3. What is new this year?

*I. NEW Aligning our Benefits Offering with other AOA Auxiliaries*

We are excited to share that this year Associated Students has centralized all of our benefit options under *CSURMA AORMA*, an insurance umbrella for all auxiliary organizations in the CSU. As an ASI retiree, you will not see a difference in the type of coverage and options you have been accustomed to. However, you will see some new benefit offerings as well as improved benefit options within the various existing plans.

*II. NEW Increase to Employer Contributions*

To offset the rising cost of medical benefits, ASI will increase employer contributions toward retiree medical benefits for this year. ASI offers a comprehensive benefits package to support the health and welfare of retirees and their dependents. It is important to note that employer contributions are based on your vesting percentage as



an ASI retiree. Vesting percentages are applied to the ASI contribution, and only retirees who are 100% vested will receive the full employer contribution.

Employer Contributions (Medical)		
Employee Status	2023	2024
Employee Only	\$883	\$983
Employee + One	\$1,699	\$1,890
Employee + Family	\$2,124	\$2,366

III. *Increase to Kaiser Rates*

Kaiser HMO \$15 Copay		
Employee Status	2023	2024
Employee Only	\$610.00	\$689.00
Employee + One	\$1,205.00	\$1,362.00
Employee + Family	\$1,561.00	\$1,764.00

IV. *Increase to Anthem Rates*

Anthem HMO CA Care \$20 Copay		
Employee Status	2023	2024
Employee Only	\$692.00	\$782.00
Employee + One	\$1,384.00	\$1,564.00
Employee + Family	\$1,960.00	\$2,215.00

Anthem PPO \$20 Copay		
Employee Status	2023	2024
Employee Only	\$864.00	\$976.00
Employee + One	\$1,731.00	\$1,956.00
Employee + Family	\$2,449.00	\$2,767.00

V. *Delta Dental Rates*

Below you will find the dollar amount that ASI contributes to the cost of your dental plan choice. Vesting percentages are applied to the ASI contribution, and only retirees who are 100% vested will receive the full employer contribution.

Employer Contributions (Dental)		
Employee Status	Delta HMO	Delta PPO
Employee Only	\$18.85	\$30.45
Employee + One	\$31.08	\$57.72
Employee + Family	\$45.97	\$115.49



Delta Dental HMO		
Employee Status	2023	2024
Employee Only	\$18.09	\$19.40
Employee + One	\$29.80	\$34.64
Employee + Family	\$44.09	\$51.00

Delta Dental PPO		
Employee Status	2023	2024
Employee Only	\$42.20	\$41.50
Employee + One	\$84.40	\$82.90
Employee + Family	\$130.70	\$128.30

VI. VSP Vision Rates

ASI does not contribute to retiree vision coverage. Retirees pay 100% of the premium choice for their selected plan.

VSP Vision		
Employee Status	2023	2024
Employee Only	\$8.48	\$9.90
Employee + One	\$22.62	\$13.90
Employee + Family	\$22.62	\$24.10

4. Where can I access Open Enrollment information and forms?

Our Human Resources team is available to help you. All retirees will be mailed pertinent FAQs, Plan Rates and Annual Notices via email and US Mail. If you will be adding dependents or changing plans, and will require carrier forms, please contact our office and we are happy to provide these enrollment forms.

5. How can I use my benefits?

Medical Carriers Anthem and Kaiser will issue Member ID Cards via mail. You will need your Member ID Card to access care. Delta Dental and VSP will not issue cards, and you will access care through personal identification information such as name, date of birth, and social security number. If you enroll in a new medical plan, you will receive a new Member ID Card from your medical carrier prior to the start of the new year. If you remain in the same plan, you will not receive a new Member ID Card.

Occasionally, providers may ask for your employer’s name and group number. For all benefit purposes, our reference name is **CSURMA – Associated Students Inc. CSULB**. Should you require a group number, please contact Beach Shops Human Resources at (562) 985-8265 or [asi-hr@csulb.edu](mailto:asi-hr@csulb.edu).



Please note if you enroll in Anthem HMO CA Care, or Delta Dental HMO, you have the option to designate your Primary Care Provider (PCP). If no designation is provided, your PCP will be auto assigned by the carrier. You may change your PCP at any time by contacting your carrier directly.

6. What if I want to make changes?

If you would like to make changes to medical plan carriers, or would like to add/remove dependents, please complete the Open Enrollment Form then turn in any applicable enrollment forms or documentation to the Human Resources Office. All forms **must** be submitted to Human Resources by Friday, October 20<sup>th</sup> at 4:00pm.

If you are changing providers or plan options, please note you must complete a new carrier enrollment form. If you are adding a dependent, additional documentation will be required. Please contact Human Resources at (562) 985-8265 or [asi-hr@csulb.edu](mailto:asi-hr@csulb.edu) if you have any questions.

7. What if I don't want to make any changes?

If you decide that you do not want to make any changes, your 2023 coverage will roll over to 2024, at the new plan rates. Please note the increases to plan rates may change your current monthly premium. You will not need to complete any forms if you are not making any changes.

8. Who do I return my Open Enrollment form(s) to?

There are three easy ways to turn in your forms:

- Email: [asi-hr@csulb.edu](mailto:asi-hr@csulb.edu)
- Drop off at the Human Resources Office Monday through Friday from 9:00AM to 4:00PM— or place your forms in the after-hours inbox to the right of the HR Office door at any time.
  - Make sure all your forms are fully completed and have all the required signatures. This will help process your forms without delay.
  - Remember: forms are due Friday, October 20, 2023 by 4:00PM

All the information reviewed in this memo, as well as all documents referenced are available on our website and by contacting Human Resources.

**Human Resources**

o. (562) 985-8265

e. [asi-hr@csulb.edu](mailto:asi-hr@csulb.edu)