# Billie Beach

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## **OBJECTIVE**

Seeking to contribute excellent customer service skills and attention to detail as a Retail Associate at the 49er Shops.

#### **EDUCATION**

# Bachelor of Arts in English, Option in Creative Writing

May 2025

California State University, Long Beach

#### **EXPERIENCE**

**Team Member** – Jamba Juice, Torrance, CA

September 2021-Present

- Accurately manage individual register with up to \$1,500 of cash, credit, and debit transactions per shift.
- Exhibit clear communication skills when educating clients on menu items and promotions.
- Prepare customer orders accurately and efficiently while adhering to food safety guidelines.
- Conduct inventory reviews to update manager on materials to be ordered.
- Effectively trained 2 new employees in cashier and kitchen duties.

Youth Basketball Coach – Long Beach Parks & Recreation, Long Beach, CA Summer 2020 & 2021

- Instructed players ages 10-12 in the rules, regulations, equipment, and techniques of the sport.
- Supervised athletes during practices and competition to monitor their progress.
- Modeled sportsman-like behavior and maintained appropriate conduct towards players, officials, and spectators.
- Performed support tasks such as distributing and maintaining eligibility forms, emergency data cards, and other related records.

## LEADERSHIP/ACTIVITIES

Co-Captain – Millikan High School Girls Varsity Basketball Team September 2019-June 2020

- Demonstrated strong leadership and teamwork skills by providing support to teammates both on and off the court.
- Exhibited perseverance and a strong work ethic through commitment to personal and team goals.

**Member** – Millikan High School American Red Cross Club

October 2018-June 2020

- Collaborated with other members to coordinate and publicize fundraisers at local restaurants, raising over \$1,000 for disaster relief efforts.
- Attended a day-long "Preparedness Education Presenter" training on how to lead community disaster preparedness workshops.

#### VOLUNTEER EXPERIENCE

• AIDS Walk Los Angeles

May 2021

• Long Beach Christmas Angel Holiday Fundraiser

December 2019

#### SKILLS

Microsoft Word, Excel, and PowerPoint