Equity & Diversity Support Services and Resources

Discrimination, Harassment, Retaliation, Sexual Misconduct, Sexual Harassment, Stalking, Dating and Domestic Violence

Campus Confidential Advocate
Confidential Support
Location: Student Health Services
Email: advocate@csulb.edu | Phone: (562) 985-2668

ATOD/Violence Prevention & Sexual Misconduct Prevention Counselor
Confidential Support - Students Only
Location: Student Health Services
Phone: (562) 985-1732

Counseling & Psychological Services (CAPS)
Confidential Support - Students Only
Location: Brotman Hall 226
Phone: (562) 985-4001
(includes after hours crisis counseling)

YWCA-GLA Sexual Assault Crisis Services
Confidential Support
24 Hour Hotline: (877) 943-5778 (Y-HELPS-U)

University Police Department
Location: 1250 Bellflower Blvd. Long Beach, CA 90840 Phone: 911 or (562) 985-4101 (24 hour/non-emergency)

Title IX Coordinator
Location: Foundation, Suite 160
Office Hours: M-F 8am – 5pm
Email: Larisa.Hamada@csulb.edu | Phone: (562) 985-8256

CSULB Night Escort Program
Hours: Sun.-Thurs. 6:30pm-12am | Fri.-Sat. 5:30pm-9:30pm
Phone: (562) 985-4101 | “Blue Light” emergency telephones located throughout campus.
*You may still contact UPD outside of the specified hours for an escort.

Faculty & Staff Assistance Program
Confidential Support - Employees Only
Location: Foundation Building, Suite 151
Phone: (562) 985-7434 *By appointment

University Ombuds
Location: Foundation, Suite 140
Email: ombuds@csulb.edu | Phone: (562) 985-5983

Campus Advisor Program
Location: Foundation, Suite 160
Phone: (562) 985-8256
Email oed@csulb.edu to request a Respondent Advisor
Process

Informal Resolution Process
• Complainants may choose to attempt an early resolution prior to, or instead of, filing a formal complaint.

• The purpose of the Early Resolution Process is to explore whether the Complainant’s concern(s) can be resolved by the campus without an investigation.
• Possible outcomes include interim remedies or disciplinary actions.
• If a resolution is not reached, the Complainant still has a right to file a formal complaint for investigation. A Complainant may also choose to bypass the Early Resolution Process and ask for an investigation.

Investigation Process
• The Title IX Coordinator/DHR Administrator will determine whether to open an investigation after making a preliminary inquiry into the allegations.
• An investigation may not be warranted where the reported information is insufficient.
• In certain circumstances, an investigation may be initiated by the University even if a written complaint has not been filed.

• Complainant and Respondent can appeal the outcome of an investigation to the CSU Chancellor’s Office.
• Title IX investigations often require a live hearing.

Key Information

Advisor
Complainant and Respondent both have the right to an Advisor. The Advisor cannot be an involved party, potential witness, or any arbiter of potential discipline in the case. The Advisor’s role is to consult with the party, but they may not answer questions or speak on behalf of the party.

Non-Retaliation
All participating parties, including any witnesses listed by either party, are protected under the University’s non-retaliation policy.

Confidentiality
The University treats information with sensitivity but cannot guarantee confidentiality. The University’s primary objective is to take appropriate action to stop prohibited behavior and to prevent retaliation. In certain circumstances, this may preempt any request for anonymity or confidentiality.

Timeline
An investigation can take 100 business days from the date the complaint is accepted for investigation, not including the formal hearing required in most Title IX cases.