

# BEACH

## TITLE IX

### Equity & Diversity

### Support Services and Resources

Discrimination, Harassment, Retaliation, Sexual Misconduct, Sexual Harassment, Stalking, Dating and Domestic Violence

#### Campus Confidential Advocate

Confidential Support

Location: Student Health Services

Email: [advocate@csulb.edu](mailto:advocate@csulb.edu) | Phone: (562) 985-2668

#### ATOD/Violence Prevention & Sexual Misconduct Prevention Counselor

Confidential Support - Students Only

Location: Student Health Services

Phone: (562) 985-1732

#### Counseling & Psychological Services (CAPS) Confidential Support - Students Only

Location: Brotman Hall 226

Phone: (562) 985-4001

(includes after hours crisis counseling)

#### YWCA-GIA Sexual Assault Crisis Services Confidential Support

24 Hour Hotline: (877) 943-5778 (Y-HELPS-U)

#### University Police Department

Location: 1250 Bellflower Blvd. Long Beach, CA 90840 Phone: 911 or (562) 985-4101 (24 hour/non-emergency)

#### Title IX Coordinator

Location: Foundation, Suite 160

Office Hours: M-F 8am – 5pm

Email: [Larisa.Hamada@csulb.edu](mailto:Larisa.Hamada@csulb.edu) | Phone: (562) 985-8256

#### CSULB Night Escort Program

Hours: Sun.-Thurs. 6:30pm-12am | Fri.-Sat. 5:30pm-9:30pm

Phone: (562) 985-4101 | “Blue Light” emergency telephones located throughout campus.

*\*You may still contact UPD outside of the specified hours for an escort.*

#### Faculty & Staff Assistance Program

Confidential Support - Employees Only

Location: Foundation Building, Suite 151

Phone: (562) 985-7434 *\*By appointment*

#### University Ombuds

Location: Foundation, Suite 140

Email: [ombuds@csulb.edu](mailto:ombuds@csulb.edu) | Phone: (562) 985-5983

#### Campus Advisor Program

Location: Foundation, Suite 160

Phone: (562) 985-8256

Email [oed@csulb.edu](mailto:oed@csulb.edu) to request a Respondent Advisor

# Process

## Informal Resolution Process

- Complainants may choose to attempt an early resolution prior to, or instead of, filing a formal complaint.
- The purpose of the Early Resolution Process is to explore whether the Complainant's concern(s) can be resolved by the campus without an investigation.
- Possible outcomes include interim remedies or disciplinary actions.
- If a resolution is not reached, the Complainant still has a right to file a formal complaint for investigation. A Complainant may also choose to bypass the Early Resolution Process and ask for an investigation.

## Investigation Process

- The Title IX Coordinator/DHR Administrator will determine whether to open an investigation after making a preliminary inquiry into the allegations.
- An investigation may not be warranted where the reported information is insufficient.
- In certain circumstances, an investigation may be initiated by the University even if a written complaint has not been filed.
- Complainant and Respondent can appeal the outcome of an investigation to the CSU Chancellor's Office.
- Title IX investigations often require a live hearing.

# Key Information

## Advisor

Complainant and Respondent both have the right to an Advisor. The Advisor cannot be an involved party, potential witness, or any arbiter of potential discipline in the case. The Advisor's role is to consult with the party, but they may not answer questions or speak on behalf of the party.

## Non-Retaliation

All participating parties, including any witnesses listed by either party, are protected under the University's non-retaliation policy.

## Confidentiality

The University treats information with sensitivity but cannot guarantee confidentiality. The University's primary objective is to take appropriate action to stop prohibited behavior and to prevent retaliation. In certain circumstances, this may preempt any request for anonymity or confidentiality.

## Timeline

An investigation can take 100 business days from the date the complaint is accepted for investigation, not including the formal hearing required in most Title IX cases.

