

What action do you need to take?

Any email task or email trigger where the user has manually created the legacy response report URL needs to be migrated to use the new single response report solution.

There are 2 ways to switch to this new solution:

1. Create an [email task](#) via Workflows and enable the “[Include Response Report](#)” option.
This will automatically include a response report link in your email.
2. Use an embedded data field in your email task to pipe in the new single response report URL. The format of the piped text is {srr://SingleResponseReportLink}

This migration must be completed before **January 15, 2024**. Legacy single response URLs will no longer work after that date.

Questions?

If you have a question about how to start using the new single response report solution, please visit the [Email Task](#) support page. If you'd rather speak to a specialist, please log onto the [Customer Success Hub](#).