



Refer, Intervene, Support, Educate

Equity & Diversity Support Services and Resources

Discrimination, Harassment, Retaliation, Sexual Misconduct, Sexual Harassment, Stalking, Dating and Domestic Violence

Campus Confidential Advocate

Confidential Support
Location: Student Health Services
Email: advocate@csulb.edu | Phone: (562) 985-2668

ATOD/Violence Prevention & Sexual Misconduct Prevention Counselor

Confidential Support - Students Only
Location: Student Health Services
Phone: (562) 985-1732

Counseling & Psychological Services (CAPS)

Confidential Support- Students Only
Location: Brotman Hall 226
Phone: (562) 985-4001
(includes after hours crisis counseling)

YWCA-GLA Sexual Assault Crisis Services

Confidential Support
24 Hour Hotline: (877) 943-5778 (Y-HELPS-U)

University Police Department

Location: 1250 Bellflower Blvd. Long Beach, CA 90840
Phone: 911 or (562) 985-4101 (24 hour/non-emergency)

Title IX Coordinator

Location: Foundation, Suite 220
Office Hours: M-F 8am - 5pm
Email: Larisa.Hamada@csulb.edu | Phone: (562) 985-8256

CSULB Night Escort Program

Hours: Sun.-Thurs. 6:30pm-12am | Fri.-Sat. 5:30pm-9:30pm
Phone: (562) 985-4101 | "Blue Light" emergency telephones located throughout campus.
**You may still contact UPD outside of the specified hours for an escort.*

Faculty & Staff Assistance Program

Confidential Support - Employees Only
Location: Foundation Building, Suite 151
Phone: (562) 985-7434 **By appointment*

University Ombuds

Location: Foundation, Suite 140
Email: ombuds@csulb.edu | Phone: (562) 985-5983

Respondent Advisor Program

Location: Foundation, Suite 220
Phone: (562) 985-8256
Email oed@csulb.edu to request a Respondent Advisor

Process

Early Resolution Process

- Complainants may choose to attempt an early resolution prior to, or instead of, filing a formal complaint.
- The purpose of the Early Resolution Process is to explore whether the Complainant's concern can be resolved by the campus without an investigation.
- Possible outcomes include interim remedies or disciplinary actions.
- If early resolution is not reached, the Complainant has a right to file a formal complaint.

Formal Investigation Process

- The Title IX Coordinator/DHR Administrator will determine whether to open an investigation after making a preliminary inquiry into the allegations.
- An investigation may not be warranted where the reported information is insufficient.
- May be initiated by the university if warranted even if a written complaint has not been filed.
- Complainant and Respondent can appeal outcome to the Chancellor's Office.
- Some Title IX cases may be forwarded to a hearing (please see the Addendum to EO 1096/1097).

Key Information

Advisor

Complainant and Respondent have a right to an Advisor. The Advisor cannot be anyone who is an involved party, potential witness, or who has a disciplinary role. The Advisor may not speak on behalf of the Complainant or the Respondent (EO 1096/1097 Art. VI, Sec. B).

Non-Retaliation

All participating parties, including any witnesses you may have listed, are protected under the non-retaliation policy (EO 1096/1097 Art. I, Sec. C).

Confidentiality

The university's confidentiality policy is on a need to know basis. The university's obligation is to take appropriate action to stop prohibited behavior and to prevent retaliation. This may preempt any request for anonymity or confidentiality (EO 1096/1097 Art. III, Sec. B, Sub. 5).

Timeline

An investigation can take 90 working days (non-weekends, non-holidays) from the date the complaint is accepted for investigation, not including a Title IX hearing (EO 1096/1097 Art. III, Sec. B, Sub. 7).

