Campus Resources

For assisting distressed or disruptive students

Call 911 for any violence or threats of violence

University Police Department (24/7)
Call 911 if you require immediate assistance, when there is an imminent risk to self or others
P: 562.985.4101 (non-emergency line) or 911 (text-to-911 is also available if you cannot safely place a call)

Counseling & Psychological Services (CAPS)
Contact for short-term counseling for individuals, group counseling, referral services, and crisis intervention
P: 562.985.4001
www.csulb.edu/caps

CARES Team
Contact the CARES Team to facilitate early intervention for at-risk students who are exhibiting concerning behaviors in relation to their personal, physical, and emotional wellbeing
P: 562.985.8670
www.csulb.edu/divisions/students/cares

Bob Murphy Access Center (formerly DSS)
Contact for support services for disabled students including career resources, use of access equipment/devices, disability related counseling, and academic advising
P: 562.985.5401
www.csulb.edu/divisions/students/dss

Student Health Services
Contact to speak to ATOD (alcohol/tobacco/other drugs) / Violence Prevention & Sexual Misconduct Counselor or YWCA Sexual Assault Victim’s Advocate
P: 562.985.4771
www.csulb.edu/shs

Title IX Coordinator
Contact if you experience, witness, or have knowledge of sexual harassment, sexual misconduct, dating and domestic violence, or stalking
P: 562.985.5587
www.csulb.edu/titleix

Veterans Services
Contact if support services or referrals are needed for service members, veterans, or eligible dependents
P: 562.985.5115
www.csulb.edu/divisions/students/veterans_university/

Women’s & Gender Equity Center
Contact to provide support and resources related to pregnant and parenting students, sexual assault victim advocacy, and support groups related to women’s issues
P: 562.985.8576
www.csulb.edu/wrc
Califoria State University Long Beach

Off-Campus Resources

Crisis Text Line
Text: CONNECT to 741741

Interval House (local crisis shelter)
P: 562.594.4555

Long Beach Trauma Recovery Center
P: 562.491.7977

National Sexual Assault Hotline
P: 800.656.4673

National Suicide Prevention Lifeline
P: 800.273.8255

Su Casa (local domestic violence support)
P: 562.402.4888

The LGBTQ Center Long Beach
P: 562.434.4455

Veterans Crisis Line
P: 800.273.8255 (Press 1)
Text: 838255

WomenShelter of Long Beach (24/7 crisis hotline)
P: 562.437.4663

If a student is causing a disruption but does not pose a threat:

- Ensure your safety in the environment
- Use a calm, non-confrontational approach to de-escalate the situation
- Set limits by explaining how the behavior is inappropriate
- If the disruptive behavior persists, notify the student that disciplinary action may be taken. Ask the student to leave. Inform them that refusal to leave may be a separate violation subject to discipline
- Immediately report the incident to the appropriate resource and consult with your department chair/supervisor

If at any time you feel there is a safety risk, contact the University Police at 562.985.4101 or 911.