## **Appointment Procedures & Guidelines**

## Schedule an Appointment

- Undergraduate students seeking academic support, use **BEACH CONNECT**.
- If you have been disqualified from the University you must attend a Reinstatement Workshop in the <u>University Center for Undergraduate Advising</u> (UCUA) before you can make an appointment with an advisor. To register call UCUA at 562.985.4837.

Note: Graduate students should contact their graduate advisor.

## **Appointment Information**

- Bring your CSULB ID card
- Since advising session are scheduled for 30 minutes intervals:
  - We recommend you review your plan in your <u>Degree Planner</u> prior to your appointment
  - We recommend you arrive 10 minutes early, your appointment may be canceled if you are 10 minutes late.

## Cancellations

- If you cannot keep an appointment, you must cancel the appointment at least 24 hours in advance.
- Please be courteous to other students by planning ahead (cancel or reschedule in a timely fashion). This will help open up time slots for other students.