



THE TRUSTEES OF THE CALIFORNIA STATE UNIVERSITY
C S U L B

CA State University Long Beach
 Long Beach, CA 90840-0123

Vendor: 0000014467

SOFTWARE ONE INC
 15700 W CLEVELAND AVE
 NEW BERLIN WI 53151-0944

Purchase Order

Page 1	Date 03/26/2008	Revision	Purchase Order 0000025505
Payment Terms NET30		Freight Terms FOB-Destination	Ship Via BestMethod
Business Unit LBCMP		Origin 028	

Ship To: CSULB Receiving Department
 1331 Palo Verde Avenue
 Long Beach CA 90840-5801
 562/985-4880

Bill To: 6300 State University Dr Suite 280
 Attn: Accounts Payable
 Long Beach CA 90815-4680
 562/985-4171

Line-Sch	Quantity	UOM	Item/Description	Unit Price	Extended Amt	Due Date
1 - 1	1,000.00	EA	Endpoint Protection 11.0 BH Basic Academic ID: SYME-3781659 Term: 3-28-08 through 3-27-09	8.77	8,770.00	03/27/2009
2 - 1	1,000.00	EA	Sep 11.0 (SAVCE) BAS 12M 2500+U Academic ID: SYME-3787204 Term: 3-28-09 through 3-27-10	3.96	3,960.00	03/27/2010
3 - 1	1,000.00	EA	Sep 11.0 (SAVCE) BAS 12M 2500+U Academic ID: SYME-3787204 Term: 3-28-10 through 3-27-11	3.96	3,960.00	03/27/2011
4 - 1	4,000.00	EA	Endpoint Prot 11.0 Basic BH Academic ID: SYME-3821959 Term: 6-22-08 through 6-21-09	3.88	15,520.00	06/21/2009
5 - 1	4,000.00	EA	Endpoint Prot 11.0 Basic BH Academic ID: SYME-3821959 Term: 6-22-09 through 6-21-10	3.88	15,520.00	06/21/2010
6 - 1	4,000.00	EA	Endpoint Prot 11.0 Basic BH Academic ID: SYME-3821959 Term: 6-22-10 through 6-21-11	3.88	15,520.00	06/21/2011
7 - 1	450.00	EA	Sav Mac 10.0 Node Band-H ID: SYME-3628355 Term: 6-2-08 through 6-1-09	3.26	1,467.00	06/01/2009
8 - 1	450.00	EA	Sav Mac 10.0 Node Band-H ID: SYME-3628355 Term: 6-2-09 through 6-1-10	3.26	1,467.00	06/01/2010
9 - 1	450.00	EA	Sav Mac 10.0 Node Band-H ID: SYME-3628355 Term: 6-2-10 through 6-1-11	3.26	1,467.00	06/01/2011
10 - 1	110.00	EA	Endpoint Protection 11.0 BH Basic Academic ID: SYME-3781659 Term: 3-28-08 through 3-27-09	8.77	964.70	03/27/2009

Contractors are responsible for familiarity with California State University (CSU) General Provisions for Commodity and Service Acquisitions. These provisions are available via the Internet at www.calstate.edu/csp/cr/GP/GP.shtml or by request at the Purchasing Office address listed above. CSULB terms and conditions may be viewed at www.csulb.edu/contractterms.

Delay in Shipment: If you cannot fill this order without delay, notify the University Purchasing Office immediately of the probable delivery date.

Changes: No change or modification in terms, quantities, or specifications may be made without the express authorization in writing from the University Purchasing Office. No other CSU officer or employee may authorize changes.

Unauthorized



THE TRUSTEES OF THE CALIFORNIA STATE UNIVERSITY
CSULB

CA State University Long Beach
Long Beach, CA 90840-0123

Vendor: 0000014467

SOFTWARE ONE INC
15700 W CLEVELAND AVE
NEW BERLIN WI 53151-0944

Purchase Order

Page 2	Date 03/26/2008	Revision	Purchase Order 0000025505
Payment Terms NET30		Freight Terms FOB-Destination	Ship Via BestMethod
Business Unit LBCMP			Origin 028

Ship To: CSULB Receiving Department
1331 Palo Verde Avenue
Long Beach CA 90840-5801
562/985-4880

Bill To: 6300 State University Dr Suite 280
Attn: Accounts Payable
Long Beach CA 90815-4680
562/985-4171

Line-Sch	Quantity	UOM	Item/Description	Unit Price	Extended Amt	Due Date
11 - 1	110.00	EA	Endpoint Protection 11.0 BH Basic Academic ID: SYME-3781659 Term: 3-28-09 through 3-27-10	3.96	435.60	03/27/2010
12 - 1	110.00	EA	Endpoint Protection 11.0 BH Basic Academic ID: SYME-3781659 Term: 3-28-10 through 3-27-11	3.96	435.60	03/27/2011

Per Attached Quote 145560 and Specs (2 Pages)

CSLUB Contact: Cheryl Perkins
562 985-8045
cperkins@csulb.edu

All invoice(s) must reference purchase order number.

Subtotal: 69,486.90

Sales Tax: 0.00

Freight: 0.00

Total: 69,486.90

Contractors are responsible for familiarity with California State University (CSU) General Provisions for Commodity and Service Acquisitions. These provisions are available via the Internet at www.calstate.edu/csp/cr/GP/GP.shtml or by request at the Purchasing Office address listed above. CSULB terms and conditions may be viewed at www.csulb.edu/contractterms.

Delay in Shipment: If you cannot fill this order without delay, notify the University Purchasing Office immediately of the probable delivery date.

Changes: No change or modification in terms, quantities, or specifications may be made without the express authorization in writing from the University Purchasing Office. No other CSU officer or employee may authorize changes.

Unauthorized



SoftwareONE
 Phone: 800-444-9890 Fax: (262) 317-5554
 15700 W Cleveland Ave, PO Box 510944
 New Berlin, WI 53151-0944

Quote

No. **145560**
 Date: 3/21/2008

Prepared for:

California State University-Long Beach
 1250 Bellflower Blvd, MS 0123
 Long Beach, CA 90840-0123 U.S.A.

Prepared by: Tresha Lovell
 Account No.: 105507
 Phone: (562) 985-8290

Qty.	Item ID	Description	UOM	Sell	Total
1000	SYME-3781659	ENDPOINT PROTECTION 11.0 BH BASIC 12MO ACADEMIC		\$8.7700	\$8,770.00
1000	SYME-3787204	SEP 11.0 (SAVCE) BAS 12M 2500+U ACADEMIC		\$3.9600	\$3,960.00
1000	SYME-3787204	SEP 11.0 (SAVCE) BAS 12M 2500+U ACADEMIC		\$3.9600	\$3,960.00
4000	SYME-3821959	12MO ENDPOINT PROT 11.0 BASIC BH ACADEMIC		\$3.8800	\$15,520.00
4000	SYME-3821959	12MO ENDPOINT PROT 11.0 BASIC BH ACADEMIC		\$3.8800	\$15,520.00
4000	SYME-3821959	12MO ENDPOINT PROT 11.0 BASIC BH ACADEMIC		\$3.8800	\$15,520.00
450	SYME-3628355	SAV MAC 10.0 NODE 12MO BAND-H		\$3.2600	\$1,467.00
450	SYME-3628355	SAV MAC 10.0 NODE 12MO BAND-H		\$3.2600	\$1,467.00
450	SYME-3628355	SAV MAC 10.0 NODE 12MO BAND-H		\$3.2600	\$1,467.00
110	SYME-3781659	ENDPOINT PROTECTION 11.0 BH BASIC 12MO ACADEMIC		\$8.7700	\$964.70
110	SYME-3781707	BASIC 12MO ENDPOINT PROTECTION 11.0 BH ACADEMIC		\$3.9600	\$435.60
110	SYME-3781707	BASIC 12MO ENDPOINT PROTECTION 11.0 BH ACADEMIC		\$3.9600	\$435.60

Item Total: \$69,486.90

Total: \$69,486.90

Prices are firm until 3/31/2008

Quoted by: Tresha Lovell, Tresha.Lovell@softwareone.com

Date: 3/21/2008



SoftwareONE
Phone: 800-444-9890 Fax: (262) 317-5554
15700 W Cleveland Ave, PO Box 510944
New Berlin, WI 53151-0944

Quote
No. **145560**
Date: 3/21/2008

Prepared for:

California State University-Long Beach
1250 Bellflower Blvd, MS 0123
Long Beach, CA 90840-0123 U.S.A.

Prepared by: Tresha Lovell
Account No.: 105507
Phone: (562) 985-8290

Qty.	Item ID	Description	UOM	Sell	Total
------	---------	-------------	-----	------	-------

When you buy... Five or more Microsoft Office Professional Edition 2003 licenses or licenses with Software Assurance through select Microsoft Volume License programs. You will receive... *Up to \$30,000 in partner services subsidy dollars. Qualifying organizations will receive partner services subsidy dollars for each license purchased which can be used for services, such as Application and Data Migration, Architectural Design Review and Audit, TechNet or MSDN® Subscriptions, Custom Solution Development, Deployment Services, Infrastructure, Risk Assessment, Security Assessment, Software Asset Management, and Training. To qualify, you must purchase by March 31, 2006 and redeem by May 31, 2006 * Offer expires March 31, 2006.

Remit to address:
P.O. Box 510944
New Berlin, WI 53151-0944

Accepted by: _____

Date: _____

Prices are based on Net 30 day terms, FOB SoftwareONE. Shipping and Handling and applicable Sales Tax are additional. All Quotations and Orders are subject to SoftwareONE's Terms and Conditions and Return Policy. All products are non-returnable unless otherwise provided for by the Manufacturer's Reseller Return Policy.
CONFIDENTIAL INFORMATION: This Quote, and any attachment is intended only for the person or entity to which it is addressed, and contains confidential and/or privileged information. Any review, retransmission, dissemination or other use of this information to persons or entities other than the intended recipient is prohibited.

CSU LONG BEACH SOLE SOURCE / BRAND APPROVAL

REQUISITION NUMBER: 18312 DATE: 3/25/08

Please fill in the following information. See reverse side for instructions and definitions. (Attach a separate page if room is not sufficient.)

This is a request for (please check one): SOLE SOURCE SOLE BRAND

1. What are the unique performance features of the product or brand requested that are not available in any other product or brand? (For services: What are the unique qualifications this vendor possesses?) Identify specific, measurable factors/qualifications.

CSULB is expanding our campus desktop security using the existing Symantec Antivirus technology. The Campus is currently utilizing Symantec Antivirus (SAV) version 10 to provide security protection to our campus desktop computers. Our goal with this upgrade is to enhance the overall desktop security while leveraging the existing hardware, software, and support infrastructure we have invested over the last six years. Symantec Endpoint Security (SEP) version 11 is the next update to our SAV version 10.

2. Why are the unique features/qualifications required?
Symantec AntiVirus system was implemented on the campus in 2002. The campus evaluated the Antivirus Softwares which had the ability to support both PC and Mac environments and Symantec was the leader in providing Antivirus protection. The campus operates a group of Antivirus servers and our campus centrally manages desktop security architecture. We have distributed over 4,000 client computers supported by this AntiVirus system. If we switch to a different vendor, we will have to acquire additional servers to support the transition period, and this would increase our overall project expense. We also need additional staffing resources to uninstall the existing AntiVirus client software and install the new AV software. This task will have to perform on over 4,000 computers on and off campus. Using Symantec Endpoint Security solution, we can automate the software upgrade process and speed up our implementation schedule while reducing our hardware, software, and staffing resources.
3. What other brands/services were evaluated, rejected and why? Provide brand name, model, vendor name and contact, date contacted and prices quoted. A minimum of three suppliers must be surveyed and the results noted below.

We have considered AV solutions from Microsoft, McAfee, and Sophos, but none was selected due to the condition described in the above section #2.

4. To match or "intermember" is not normally an acceptable justification for sole brand. If you determine this is a factor which should be considered, the quantity, manufacturer, brand, model, State property ID number of the existing equipment, and necessity for "interfacing" must be provided below.

To upgrade the existing software on both MAC & PC computers with the antivirus solution

CERTIFICATION: I am aware of the State requirements for competitive bidding and the established criteria for justification for sole source/sole brand purchasing. As an approved department representative, I have gathered the required technical information and have made a concerted effort to review comparable/equal equipment. This effort is documented in this justification. I hereby certify as to the validity of the information and feel confident that this justification for sole source/sole brand procurement meets the States criteria and withstand an audit by the State Auditor General, or a vendor protest.

The following procedures have been followed to justify this purchase:

1. Unique performance factors have been specified
2. Statement as to why they were required
3. Other products have been evaluated, and reasons for rejection stated

Please complete #1 and #2 below and forward to Purchasing with your requisition.

1. REQUESTOR: [Signature] DEPARTMENT: Info Tech Services

2. [Signature] Signature (Division Executive or Designee) 3/25/08 Date

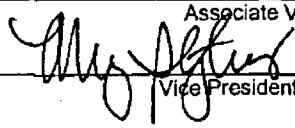
3. *See update* 

Director of Purchasing

Date

4. _____
Associate Vice President, Financial Management

Date

5. 

Vice President, Division of Administration and Finance

3/25/08

Date

6. _____

Date

ANTIVIRUS BACKGROUND INFORMATION

Symantec antivirus software was purchased and implemented on the campus in 2002 for PC's and 2007 MAC for computers. At that time the campus evaluated the antivirus softwares which had the ability to support both PC and Mac environments and Symantec was the leader in providing desktop antivirus protection. Symantec is a complete centralized managed security solution and not just security software like other products on the market. Symantec includes antivirus, spyware, personal firewall, and intrusion protection. Symantec is also known for its ease of use and has excellent report capability.

The previous renewal costs were \$58,498.30 for 4,000 PC licenses for a 3-year term, and \$16,188.25 for 850 Macintosh license for a 2-year term. The campus operates a group of Antivirus servers which allows our campus to centrally manage desktop security architecture. ITS has distributed over 4,000 client licenses on computers supported by this antivirus system on and off campus. Using Symantec Endpoint Security solution, we can automate the software upgrade process and speed up our implementation schedule while reducing our hardware, software, and staffing resources.

Both ITS and Academic Computing feel strongly that they have chosen the best product to meet the computing security of the campus. The renewal by 3/26/08 will result in a savings of over \$25,000.

Sample EIT Procurement Checklist for Section 508 Compliance

Requestor	<u>Cheryl Perkins</u>	Requisition Number	<div style="border: 1px solid black; padding: 2px;">18312</div>
Department/Unit	<u>Info Tech Services</u>	E&IT Officer Review	<div style="border: 1px solid black; padding: 2px;">Jan Reyes</div>
Product Description	<u>Symantec Enterprise Protection Software</u>		
Product Users	<u>All Students, Faculty, Staff and Public using University Computers</u>		
Product Usage	<u>Antivirus software prevents and remediates Spyware and Viruses from infecting University Computers</u>		
Cost	<u>\$69,486.90 for 3 years contract</u>		

Initial all
appropriate
boxes

Pre-Award Action for EIT Procurements

General Exemptions to Section 508 Only E&IT Officer can authorize an exemption

Back-Office (Includes mostly data centers and comm closets type-equipment)

Fundamental Alteration (e.g., cell phones, PDAs, pagers, hand-held devices)

Subparts and Categories for Section 508 Compliance

Subpart B - Technical categories of standards (may require more than one)

Software applications and operating systems (36 CFR part 1194.21)

X

Web-based internet and intranet information and applications (36 CFR part 1194.22)

Telecommunication products (36 CFR part 1194.23) (phone systems, voice mail systems)

Video and multimedia products (36 CFR part 1194.24) (videos, tv tuners & displays)

Self-contained, closed products (36 CFR part 1194.25) (printers, fax machines, kiosks, ITMs)

Desktop and portable computers (36 CFR part 1194.26)

Subpart C - Functional performance criteria

Subpart D - Information, documentation, and support documentation (always required)

Market Analysis for Section 508 Compliance

All products that meet the functional requirements are 508 conformant

One product meets more 508 standards than the others (attach supporting analysis)

Product previously purchased and is still conformant (e.g., desktop computer contract)

Only one product meets functional specifications (e.g., sole source)(attach justification)

X

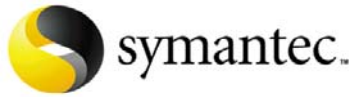
Note: For an EIT procurement to be awarded, it must have a completed procurement checklist and the vendor supplied VPAT. This includes sole source procurements. Exempt and previously purchased products only require a procurement checklist.

Requestor  **Date** 3/26/08

Signature required to certify accuracy and completeness of the checklist and Section 508 compliance.

E&IT Officer  **Date** 3/26/08

3/26/2008



Accessibility Features for Symantec AntiVirus Corporate Edition ver. 10.1, Client Component

September 21, 2006

Applicable Section 508 Standards:

- Software Applications and Operating Systems
- Information, Documentation, and Support

Software Applications and Operating Systems - Detail		
<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	<ul style="list-style-type: none"> ▪ Supported 	All functionality is keyboard accessible.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	<ul style="list-style-type: none"> ▪ The product does not explicitly disrupt or disable accessibility features of other products or the operating system. 	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	<ul style="list-style-type: none"> ▪ Supported 	Win32 components use the standard Windows input focus control.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	<ul style="list-style-type: none"> • Supported with exceptions 	Most buttons and menu items are properly labeled, but some do not speak their state. Further some pop-up alert dialogs do not grab screen focus, thus not allowing the screen reader to catch them.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	<ul style="list-style-type: none"> ▪ N/A 	No bitmap images are used in the product
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is	<ul style="list-style-type: none"> ▪ Supported 	The product displays text using operating system functions.

text content, text input caret location, and text attributes.		
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	<ul style="list-style-type: none"> ▪ Supported 	The product does not interfere with user selected accessibility settings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	<ul style="list-style-type: none"> ▪ N/A 	The product does not employ animation to present information.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	<ul style="list-style-type: none"> ▪ N/A 	The product does not employ color coding.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	<ul style="list-style-type: none"> ▪ N/A 	The product does not provide adjustment of color or contrast settings, nor does the product interfere with OS accessibility settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	<ul style="list-style-type: none"> ▪ N/A 	No Flashing or blinking text, objects, or other elements are used in the product
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<ul style="list-style-type: none"> ▪ N/A 	The product does not use electronic forms.

Information, Documentation, and Support - Detail		
Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	<ul style="list-style-type: none"> ▪ Supported 	Documentation is available online in PDF format. Manuals are shipped as part of the standard boxed product.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<ul style="list-style-type: none"> ▪ Supported 	This document is provided as the description of accessibility and compatibility features for Symantec AntiVirus Corporate Edition 10.0
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<ul style="list-style-type: none"> ▪ Supported 	Technical support can be accessed via phone or web.

For more Information, contact

THE INFORMATION SET FORTH HEREIN IS PROVIDED "AS IS", EXCLUSIVE OF ANY WARRANTY INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF THIRD PARTY'S INTELLECTUAL PROPERTY RIGHTS, ACCURACY, COMPLETENESS, OR ANY OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED. Symantec is not responsible for customer reliance on this information relative to the purchase of any Symantec product. Symantec does not provide any warranties for third party products mentioned herein or in documentation accompanying the product and will not be liable for any claims related thereto. The information provided is subject to change without notice at any time and Symantec makes no commitment to update such information.



Voluntary Product Accessibility Template

Date: 11/06/2007

Product Name: Symantec Endpoint Protection Manager

Product Version Number: 11.x

Vendor Company Name: Symantec Corporation

Vendor Contact Name: Jim Waggoner

Vendor Contact Telephone: 4247507432

APPENDIX A: Suggested Language Guide

Summary Table Voluntary Product Accessibility Template		
<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	
Section 1194.22 Web-based Internet Information and Applications	Supports with Exceptions	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	
Section 1194.41 Information, Documentation and Support	Supports	

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Some functions cannot be accessed via the keyboard.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The Symantec Endpoint Manager and its console do not interfere with assistive technology.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with Exceptions	The focus is not track-able in some areas.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with Exceptions	Some controls do not provide <i>Name, Role</i> and other identifying information to assistive technology.

(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Icon meaning is consistent throughout application
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with Exceptions	Textual information is not available in some areas.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Does Not Support	The screens within the application did not respect user selected font size and color adjustments via Windows Accessibility features.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	Product does not make use of animation
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Application also uses text to convey meaning of information presented with color
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	Application does not provide inherent tools to product color changes
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Application does not make use of blinking text or objects
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Some controls do not provide <i>Name</i> , <i>Role</i> and other identifying information to assistive technology.

**Section 1194.22 Web-based Internet information and applications -
Detail
Voluntary Product Accessibility Template**

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Does Not Support	Images do not have text equivalents.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Multimedia is not used in the application
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Information presented in color is also conveyed through text
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Supports	Application does not make use of server-side image maps
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supports	Application does not make use of client-side image maps
(g) Row and column headers shall be identified for data tables.	Does Not Support	Row and column headings are not identified.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	Application does not make use of data tables with two or more logical levels
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does Not Support	Frame titles are not provided.

(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with exceptions	Some interface elements are not available to assistive technology
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Not Applicable	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does Not Support	Form fields are not programmatically labeled in a way assistive technology can determine the labels.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	No repetitive navigation links are used in the application
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	No timed responses are required by user

Section 1194.23 Telecommunications Products - Detail Voluntary Product Accessibility Template

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.		
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.		
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.		
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.		
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.		

<p>(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.</p>		
<p>(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.</p>		
<p>(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p>		
<p>(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p>		
<p>(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>		
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.</p>		

<p>(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.</p>		
<p>(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</p>		
<p>(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</p>		

Section 1194.24 Video and Multi-media Products – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
<p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>		
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>		
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>		

<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>		
<p>(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</p>		

Section 1194.25 Self-Contained, Closed Products – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.		
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.		
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).		
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.		

<p>(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.</p>		
<p>(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>		
<p>(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.</p>		
<p>(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>		
<p>(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.</p>		

<p>(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.</p>		
<p>(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.</p>		
<p>(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.</p>		

Section 1194.26 Desktop and Portable Computers		
<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with 1194.23 (k) (1) through (4).		
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).		
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards		

Section 1194.31 Functional Performance Criteria – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	The application does not fully support the use of assistive technology. Reference 1194.21 and 1194.22 for details.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	The application does not fully support the use of assistive technology. Reference 1194.21 and 1194.22 for details.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Application does not make use of audio.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Some functions are not accessible via the keyboard.
---	--------------------------	---

Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Documentation is available online in PDF format. Manuals are shipped as part of the standard boxed product.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	This document is provided as the description of accessibility and compatibility features for Symantec Endpoint Protection Manager
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Technical support can be accessed via phone or web. Symantec customer care supports calls that are relayed in from the Federal Relay Service.

APPENDIX A (of the DoS GPAT Checklist)

Suggested Language for Filling out the GPAT

In order to simplify the task of conducting market research assessments for procurement officials or customers, ITIC (Information Technology Industry Council) has developed suggested language for use when filling out a V PAT/G PAT. You may choose to employ all or some of the language below. Once you determine what language you intend to use, we recommend that use is consistent throughout all of your GPATs.

Supporting Features (Column 2 on G PAT)

Supports

Use this language when you determine the product fully meets the letter and intent of the Criteria.

Supports with Exceptions

Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.

Supports through Equivalent Facilitation

Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

Supports when combined with Compatible AT

Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).

Does not Support

Use this language when you determine the product does not meet the letter or intent of the Criteria.

Not Applicable

Use this language when you determine that the Criteria do not apply to the specific product.

Not Applicable - Fundamental Alteration Exception Applies

Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental alteration").

IMPACT Outreach Center

IRM Program for Accessible Computer/Communication Technology (IMPACT)

(IRM/BPC/BC/SAS)

2121 Virginia Ave, N.W. (SA-3), Suite 4170

Washington, DC 20520

Email: SECTION508@state.gov

Voice: (202) 663-0221

TTY: (202) 663-0084

Internet: <http://www.state.gov/m/irm/impact/index.htm>

Intranet: <http://impact.state.gov>

**** ITIC V PAT Best Practices (<http://www.itic.org/reports/508/Sec508.html>)**



"Lovell Tresha"
<Tresha.Lovell@softwareone.com>
03/26/2008 09:23 AM

To <arosales@csulb.edu>
cc
bcc
Subject FW: URGENT: VPAT Requirement

FYI!

From: Lovell Tresha
Sent: Wednesday, March 26, 2008 11:13 AM
To: 'Cheryl C Perkins'
Cc: Susan Vargo; 'jhorn@csulb.edu'; Davidson Tony
Subject: URGENT: VPAT Requirement
Importance: High

Cheryl,

I think this is what you're looking for. Please let me know if you need anything additional.

Thanks!

Tresha

Tresha Lovell
Business Development Representative
SoftwareONE - The Software Licensing Experts
(866) 356-0848 office
(262) 527-3848 mobile
(262) 317-5554 fax
Tresha.Lovell@softwareone.com

<http://www.softwareone.com/us>
<http://www.softwareone.com/varassist>

Microsoft
GOLD CERTIFIED
Partner

2007 LICENSING SOLUTIONS PARTNER OF THE YEAR-FINALIST License Delivery

From: Cheryl C Perkins [mailto:cperkins@csulb.edu]
Sent: Tuesday, March 25, 2008 7:57 PM
To: Lovell Tresha
Cc: Susan Vargo; Jill Horn
Subject: VPAT Requirement

I wanted to give you all status of the Symantec purchase. We are so close to meeting the deadline.

We have approval from the director of Purchasing, and the Vice President of Admin and Finance on our Sole Brand Document & Background Information Letter.

Here's the last hurdle, we need a VPAT Certification from Symantec and if Symantec has sold to the government they have to have this. So you might want to talk with the Government Sales at your company. Here is the Chancellor's Office Link about the VPAT which includes the forms.

This document needs approval signatures on campus as well so I will need this tomorrow morning at 9:00am to process to meet your deadline.

http://www.calstate.edu/Accessibility/EIT_Procurement/

Please feel free to call me on my cell this evening if I can be of any assistance. I plan to be in the office early tomorrow morning and heads up my cell does not get reception in my office.

Thanks for your assistance to make this happen for CSULB

Cheryl

Cheryl C. Perkins
California State University, Long Beach
Information Technology Services
Phone: (562) 985-8045
Cell: (714) 317-9592
Email: cperkins@csulb.edu



Life Would Be Perfect If Everything Were Pink ! SAV Corp Edition 10 1 VPAT.doc



SEPM_11.x_508_VPAT Form.doc