

CALIFORNIA STATE UNIVERSITY, LONG BEACH
Academic Advising Center
Division of Academic Affairs

Evaluation of the Mandatory Advising Survey
Fall 2004

Three thousand four hundred eight (3,408) first semester freshmen took part in CSULB's eighth Mandatory Advising program during the fall semester of 2004. Surveys were received from 2,689 participating freshmen who took part in 90 minute workshops which were devoted to providing academic information and developing appropriate course selections for the following (spring) semester. As always, campus advising centers and programs cooperated to present a unified program. This year, the Academic Advising Center, provided academic advising and registration services to 2,482 freshmen, including President's Scholars, not affiliated with other programs, in 44 workshops comprising 73% of CSULB's total freshman population. Workshops began in mid-October and concluded on December 10, 2004. Nine hundred twenty six (926) freshmen affiliated with other campus advising centers or programs also received advising services through their specific program offices. These included the following:

CAMP	MESA Engineering
Disabled Student Services	SSSP
EOP	Student Access to Science
GLOBE	Student-Athlete Services
Learning Alliance	University Honors
Liberal Studies	

In order to insure a high level of consistency, the participating centers and programs followed a similar script.

The following is a summary of findings of the data from the fall 2003 Mandatory Advising Program survey.

This year's summary results were fairly consistent with the results of 2003, 2002, 2000, 1999, 1998, and 1997. This year's analysis indicated that more entering freshmen in 2004 chose CSULB because of its academic reputation and that students were driving longer to get to campus. Additionally, there was an approximate ten percent increase (over last year's seven percent increase) in the participation levels of students in political/religious and special interest/sports clubs.

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Survey Question #1:

Why did you choose CSULB?

Reason	Yes
Location	63.0%
Major	41.8%
Campus environment	32.3%
Academic reputation	34.0%
Friend/relative recommendation	27.8%
Other	8.9%
High school counselor	8.6%

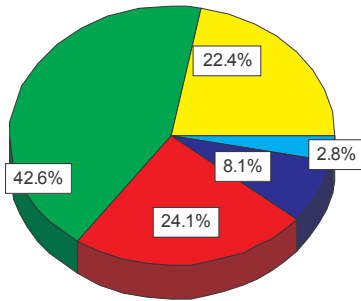
Survey Question #2:

Please check which campus services you have heard about, but may or may not have used:

	Have Heard of Services	Have Not Heard of Services
Academic Advising Center	96.2%	3.8%
Career Development Center	72.6%	27.4%
Child Development Center	35.2%	64.8%
Counseling & Psychological Services	51.2%	48.8%
Disabled Student Services	33.4%	66.6%
Financial Aid	86.2%	13.8%
Health Center	82.7%	17.3%
Intramural Sports	41.9%	58.1%
Learning Assistance Center	74.3%	25.7%
Student Life & Development	38.6%	61.4%
University Interfaith Center	29.8%	70.2%
Women's Resource Center	32.5%	67.5%
Writers Resource Lab	67.3%	32.7%

Survey Question #3:

How much time do you spend studying/preparing for classes each week?



- 0-5 hours (590 students)
- 6-10 hours (1,122 students)
- 11-15 hours (568 students)
- 16-20 hours (214 students)
- 20+ hours (74 students)

Survey Question #4:

I live:

On-Campus	30.5% (812 students)
Off-Campus	69.5% (1,852 students)

If off-campus, commuting time each way (in minutes)

The average commute time for freshmen is between 10 and 19 minutes.

Survey Question #5:

Have you become involved with any campus clubs or organizations?

Yes	32.0% (853 students)
No	68.0% (1,810 students)

If yes, how many?

1	64.5% (555 students)
2	24.0% (206 students)
3 or more	11.5% (99 students)

Please indicate which type:

Fraternity/Sorority	5.5% (148 students)
NCAA Athletics	2.5% (64 students)
Clubs: Political/Religious/Special Interests/Sports	74.8% (676 students)

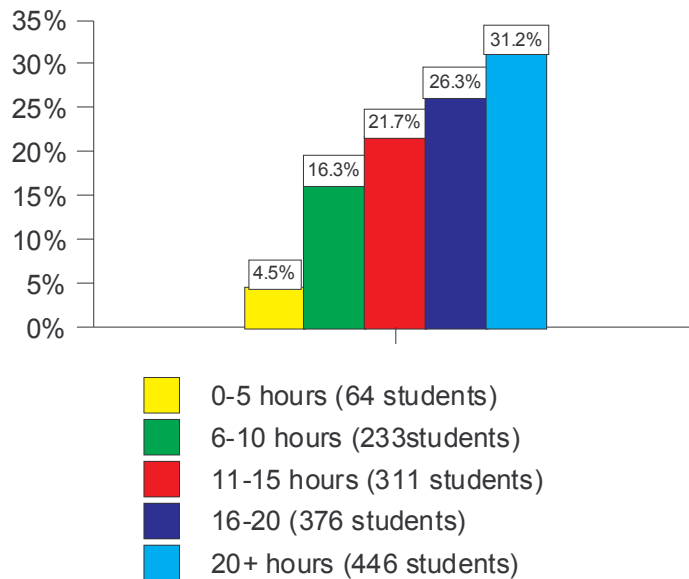
Survey Question #6:

Do you have a job?

If Yes, where?

Yes	53.4% (1,431 students)	On-Campus	14.0% (198 students)
No	46.6% (1,249 students)	Off-Campus	86.0% (1,216 students)

Hours worked per week:



Survey Question #7: Overall, how challenging is the work that is required for your college courses?

Too easy	4.3% (116 students)
About right	89.6% (2,356 students)
Over my head	6.0% (158 students)

Survey Question #8: Overall, how is the required amount of work for your college courses?

Too little	2.7% (70 students)
About right	86.2% (2,271 students)
Too much	11.1% (293 students)

Survey Question #9: Overall, how is the required amount of reading for your college courses?

Too little	5.7% (140 students)
About right	71.3% (1,760 students)
Too much	23.1% (570 students)

Survey Question #10: Overall, how challenging is the required reading for your college courses?

Too easy	5.4% (141 students)
About right	87.4% (2,284 students)
Over my head	7.2% (189 students)

Survey Question #11: How comfortable are you talking to your instructors outside of class?

Very	28.5% (748 students)
Fairly	59.9% (1,574 students)
Not at all	11.6% (306 students)

Survey Questions #12, #13, #14:

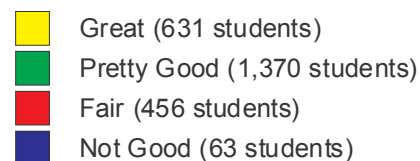
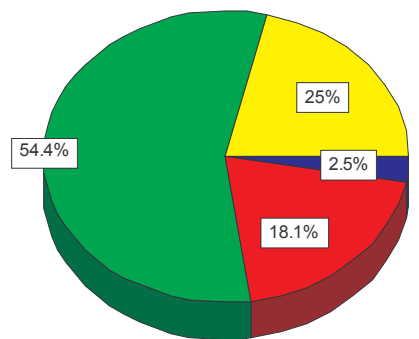
	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
I feel like I belong on this campus.	21.6% (570 students)	56.2% (1,483 students)	18.4% (485 students)	2.9% (76 students)	0.9% (23 students)
The University is a friendly and comfortable place.	27.2% (732 students)	61.9% (1,626 students)	8.5% (222 students)	1.4% (36 students)	0.4% (11 students)
Most faculty & staff make me feel as though I belong here.	20.8% (455 students)	59.9% (1,572 students)	17.2% (451 students)	1.7% (45 students)	0.4% (10 students)

Survey Questions #15, #16, #17:

	Yes	Probably	Possibly Not	Definitely Not
Will you be attending CSULB next semester?	95.3% (2,511 students)	4.1% (108 students)	0.6% (15 students)	0.1% (2 students)
Will you be attending CSULB next year?	83.8% (2,022 students)	12.6% (333 students)	3.5% (91 students)	0.2% (4 students)
Do you plan on graduating from CSULB?	66.7% (1,751 students)	23.3% (613 students)	8.2% (215 students)	1.8% (47 students)

Survey Question #18:

So far, how is your first semester at CSULB?



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