

CALIFORNIA STATE UNIVERSITY, LONG BEACH
Academic Advising Center
Division of Academic Affairs

(Revised) Evaluation of the Mandatory Advising Survey
Fall 2003

Two thousand nine hundred nineteen 3,269 first semester freshmen took part in CSULB's seventh Mandatory Advising program during the fall semester of 2003. Surveys were received from 2,582 participating freshmen who took part in 90 minute workshops which were devoted to providing academic information and developing appropriate course selections for the following (spring) semester. As always, campus advising centers and programs cooperated to present a unified program. This year, the Academic Advising Center, provided academic advising and registration services to 2,026 freshmen, including President's Scholars, not affiliated with other programs, in 38 workshops comprising 67% of CSULB's total freshman population. Workshops began in mid-October and concluded on December 5, 2003. Nine hundred thirteen (918) freshmen affiliated with other campus advising centers or programs also received advising services through their specific program offices. These included the following:

CAMP	MESA Engineering
Disabled Student Services	SSSP
EOP	Student Access to Science
GLOBE	Student-Athlete Services
Learning Alliance	University Honors
Liberal Studies	

In order to insure a high level of consistency, the participating centers and programs followed a similar script.

The following is a summary of findings of the data from the fall 2003 Mandatory Advising Program survey.

This year's summary results were fairly consistent with the results of 2002, 2000, 1999, 1998, and 1997. Last year's analysis indicated that entering freshmen in 2002 were much more aware of campus services and seemed more positive about their class work and about their future at CSULB. The majority of responses from 2003 indicate an even greater awareness of campus services. There was an approximate 7% increase in the number of students participating in campus centers or organizations, especially clubs including political/religious/special interest, and sports clubs.

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Survey Question #1:

Why did you choose CSULB?

Reason	Yes
Location	67.9%
Major	44.2%
Campus environment	33.4%
Academic reputation	30.8%
Friend/relative recommendation	30.8%
Other	10.9%
High school counselor	8.7%

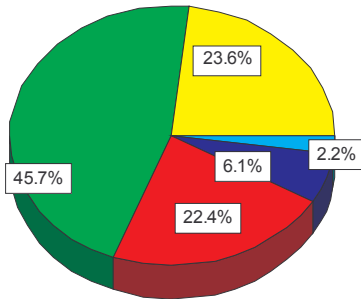
Survey Question #2:

Please check which campus services you have heard about, but may or may not have used:

	Have Heard of Services	Have Not Heard of Services
Academic Advising Center	96.6%	3.4%
Career Development Center	78.2%	21.8%
Child Development Center	35.7%	64.3%
Counseling & Psychological Services	51.2%	48.8%
Disabled Student Services	36.9%	63.1%
Financial Aid	87.3%	12.7%
Health Center	82.6%	17.4%
Intramural Sports	40.4%	59.6%
Learning Assistance Center	72.3%	27.7%
Student Life & Development	39.0%	61.0%
University Interfaith Center	24.9%	75.1%
Women’s Resource Center	33.7%	66.3%
Writers Resource Lab	69.1%	30.9%

Survey Question #3:

How much time do you spend studying/preparing for classes each week?



- 0-5 hours (598 students)
- 6-10 hours (1,159 students)
- 11-15 hours (568 students)
- 16-20 hours (154 students)
- 20+ hours (55 students)

Survey Question #4:

I live:

On-Campus	34.1% (873 students)
Off-Campus	65.9% (1,685 students)

If off-campus, commuting time each way (in minutes)

The average commute time for freshmen is between 10 and 19 minutes.

Survey Question #5:

Have you become involved with any campus clubs or organizations?

Yes	32.5% (821 students)
No	67.5% (1,708 students)

If yes, how many?

1	66.3% (532 students)
2	23.9% (192 students)
3 or more	7.2% (58 students)

Please indicate which type:

Fraternity/Sorority	19.1% (157 students)
NCAA Athletics	9.5% (78 students)
Clubs: Political/Religious/Special Interests/Sports	64.3% (528 students)

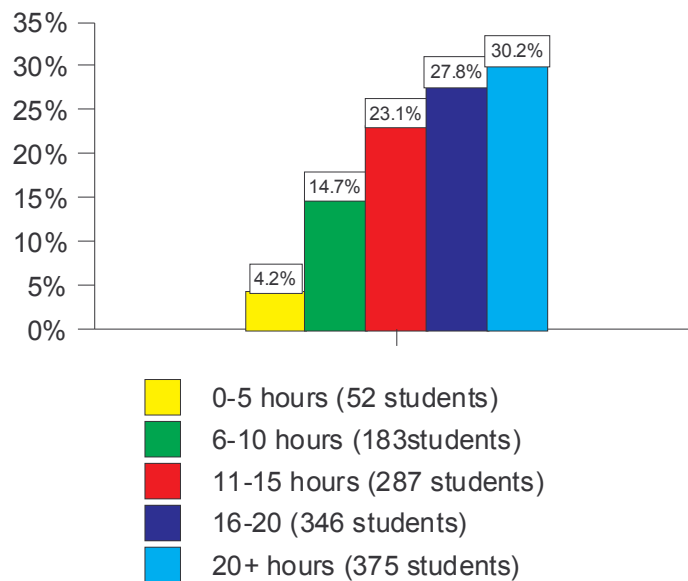
Survey Question #6:

Do you have a job?

If Yes, where?

Yes	48.9% (1,254 students)	On-Campus	14.0% (173 students)
No	51.1% (1,312 students)	Off-Campus	86.0% (1,065 students)

Hours worked per week:



Survey Question #7: Overall, how challenging is the work that is required for your college courses?

Too easy	4.9% (124 students)
About right	89.8% (2,280 students)
Over my head	5.3% (135 students)

Survey Question #8: Overall, how is the required amount of work for your college courses?

Too little	2.9% (74 students)
About right	87.7% (2,234 students)
Too much	9.4% (240 students)

Survey Question #9: Overall, how is the required amount of reading for your college courses?

Too little	4.4% (110 students)
About right	68.6% (1,702 students)
Too much	27.0% (669 students)

Survey Question #10: Overall, how challenging is the required reading for your college courses?

Too easy	4.7% (120 students)
About right	86.7% (2,202 students)
Over my head	8.5% (217 students)

Survey Question #11: How comfortable are you talking to your instructors outside of class?

Very	28.0% (709 students)
Fairly	59.0% (1,495 students)
Not at all	13.1% (331 students)

Survey Questions #12, #13, #14:

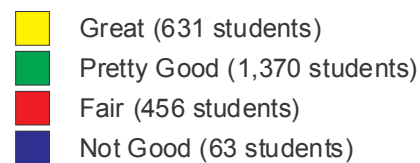
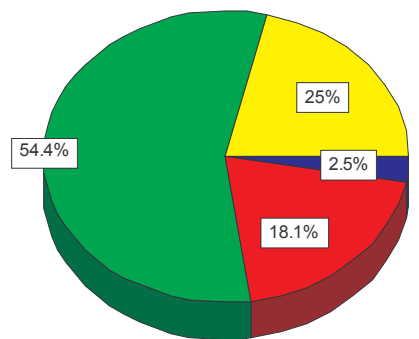
	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
I feel like I belong on this campus.	21.7% (551 students)	54.5% (1,382 students)	19.2% (488 students)	3.5% (90 students)	1.0% (25 students)
The University is a friendly and comfortable place.	26.2% (668 students)	62.2% (1,584 students)	9.4% (240 students)	1.7% (43 students)	0.4% (11 students)
Most faculty & staff make me feel as though I belong here.	18.7% (475 students)	59.4% (1,507 students)	19.6% (496 students)	1.8% (46 students)	0.4% (11 students)

Survey Questions #15, #16, #17:

	Yes	Probably	Possibly Not	Definitely Not
Will you be attending CSULB next semester?	94.4% (2,402 students)	4.6% (116 students)	0.7% (18 students)	0.4% (9 students)
Will you be attending CSULB next year?	80.9% (2,055 students)	14.5% (369 students)	3.9% (99 students)	0.7% (18 students)
Do you plan on graduating from CSULB?	63.4% (1,608 students)	23.8% (603 students)	10.9% (276 students)	2.0% (51 students)

Survey Question #18:

So far, how is your first semester at CSULB?



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