

CALIFORNIA STATE UNIVERSITY, LONG BEACH
Academic Advising Center
Division of Academic Affairs

Evaluation of the Mandatory Advising Survey
Fall 2002

Two thousand eight hundred seventy seven (2,877) first semester freshmen took part in CSULB's sixth Mandatory Advising program during the fall semester of 2002. Surveys were received from 2,456 participating freshmen who took part in 90 minute workshops which were devoted to providing academic information and developing appropriate course selections for the following (spring) semester. Once more, campus advising centers and programs cooperated to present a unified program. This year, the Academic Advising Center, provided academic advising and registration services to 1,971 freshmen, not affiliated with other programs, in 26 workshops comprising 65% of CSULB's total freshman population. Workshops began in early October and concluded on December 4, 2002. Nine hundred eighteen (918) freshmen affiliated with other campus advising centers or programs also received advising services through their specific program offices. These included the following:

Disabled Student Services
EOP/SSSP
GLOBE
Learning Alliance
Liberal Studies

MESA Engineering
Student Access to Science
Student-Athlete Services
University Honors

In order to insure a high level of consistency, the participating centers and programs followed a similar script.

The following is a summary of findings of the data from the fall 2002 Mandatory Advising Program survey.

This year's summary results were fairly consistent with the results of 2000, 1999, 1998, and 1997. However, this summary indicates that entering freshmen in 2002 were much more aware of campus services and seemed more positive about their class work and about their future at CSULB.

* * * *

Survey Question #1:

Why did you choose CSULB:

Reason	Yes
Location	66.0%
Major	37.2%
Campus environment	23.3%
Academic reputation	21.4%
Friend/relative recommendation	20%
Other	8.7%
High school counselor	4.4%

(Note: This question has not been asked on any previous Mandatory Advising surveys.)

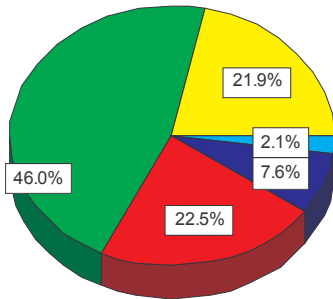
Survey Question #2:

Please check which campus services you have heard about, but may or may not have used:

	Have Heard of Services	Have Not Heard of Services
Academic Advising Center	95.6%	4.4%
Career Development Center	73.0%	27.0%
Child Development Center	36.4%	63.6%
Counseling & Psychological Services	45.5%	54.5
Disabled Student Services	30.0%	70.0%
Financial Aid	83.3%	16.7%
Health Center	78.3%	21.7%
Learning Assistance Center	74.7%	25.3%
Intramural Sports	32.8%	67.2%
Student Life & Development	41.0%	59.0%
University Interfaith Center	23.0%	77.0%
Women's Resource Center	25.1%	74.9%

Survey Question #3:

How much time do you spend studying/preparing for classes each week?



- 0-5 hours (529 students)
- 6-10 hours (1,109 students)
- 11-15 hours (542 students)
- 16-20 hours (183 students)
- 20+ hours (50 students)

Survey Question #4:

I live:

On-Campus	31.7% (763 students)
Off-Campus	68.3% (1,641 students)

If off-campus, commuting time each way (in minutes)

The average commute time for freshmen is 22.872 minutes.
--

Survey Question #5:

Have you become involved with any campus clubs or organizations?

Yes	25.1% (606 students)
No	74.9% (1,805 students)

If yes, how many?

1	77.4% (403 students)
2	18.2% (95 students)
3 or more	4.4% (21 students)

Please indicate which type:

Fraternity/Sorority	5.7% (141 students)
NCAA Athletics	3.0% (73 students)
Clubs: Political/Religious/Special Interests/Sports	14.9% (367 students)

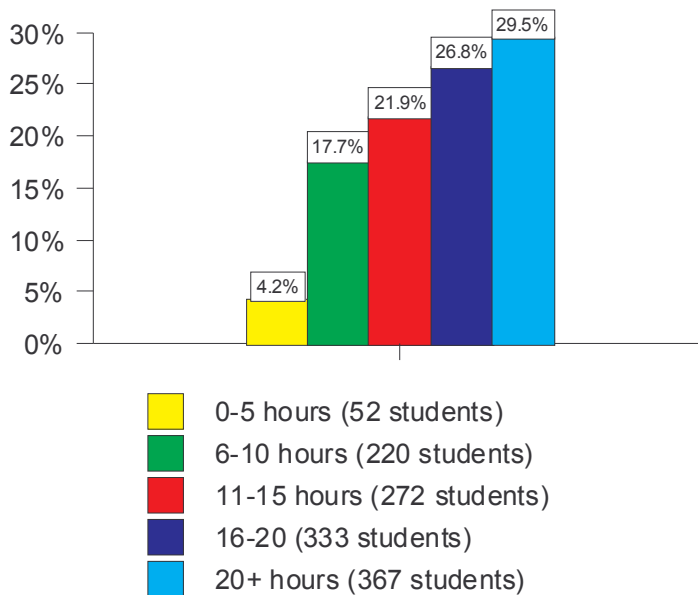
Survey Question #6:

Do you have a job?

If Yes, where?

Yes	51.2% (1,248 students)	On-Campus	14.6% (179 students)
No	48.8% (1,191 students)	Off-Campus	85.4% (1,050 students)

Hours worked per week:



Survey Question #7: Overall, how challenging is the work that is required for your college courses?

Too easy	3.3% (79 students)
About right	90.4% (2,188 students)
Over my head	6.3% (153 students)

Survey Question #8: Overall, how is the required amount of work for your college courses?

Too little	2.1% (51 students)
About right	87.8% (2,139 students)
Too much	10.1% (247 students)

Survey Question #9: Overall, how is the required amount of reading for your college courses?

Too little	4.0% (97 students)
About right	76.3% (1,861 students)
Too much	19.7% (480 students)

Survey Question #10: Overall, how challenging is the required reading for your college courses?

Too easy	5.4% (132 students)
About right	86.5% (2,111 students)
Over my head	8.1% (197 students)

Survey Question #11: How comfortable are you talking to your instructors outside of class?

Very	30.4% (740 students)
Fairly	62.1% (1,512 students)
Not at all	7.5% (183 students)

Survey Questions #12, #13, #14:

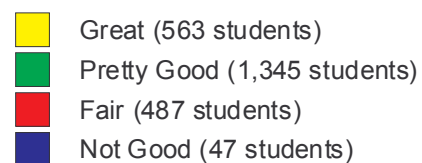
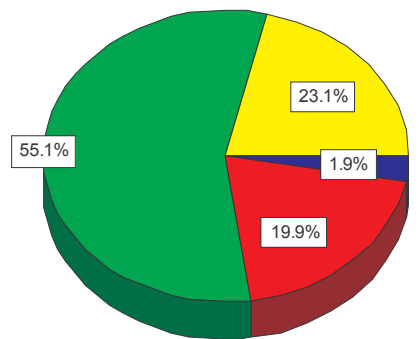
	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
I feel like I belong on this campus.	22.7% (555 students)	54.7% (1,335 students)	19.7% (480 students)	2.0% (50 students)	.9% (21 students)
The University is a friendly and comfortable place.	27.8% (680 students)	61.2% (1,494 students)	9.5% (233 students)	1.3% (31 students)	0.2% (4 students)
Most faculty & staff make me feel as though I belong here.	20.1% (491 students)	62.0% (1,512 students)	15.8% (385 students)	1.8% (45 students)	0.2% (6 students)

Survey Questions #15, #16, #17:

	Yes	Probably	Possibly Not	Definitely Not
Will you be attending CSULB next semester?	93.7% (2,288 students)	5.5% (134 students)	0.7% (173 students)	0.1% (3 students)
Will you be attending CSULB next year?	81.2% (1,985 students)	14.6% (358 students)	3.9% (95 students)	0.3% (8 students)
Do you plan on graduating from CSULB?	66.3% (1,621 students)	22.0% (537 students)	10.2% (250 students)	1.5% (36 students)

Survey Question #18:

So far, how is your first semester at CSULB?



3/11/03/mm

E:/MyDocs/Mandatory Advising/Fall 2002 Survey Eval