



**PAMELA J. GARRETSON**

Director, Office of Ethics and Business Conduct  
Boeing Engineering, Operations, and Technology

As Director of the Office of Ethics and Business Conduct for Boeing Engineering, Operations, and Technology, Pamela Garretson is responsible for helping shape a culture of superior performance driven by integrity, openness, and trust. Her duties include managing all facets of the Boeing Ethics Program for these organizations and serving as a guidance resource to their leaders, in addition to providing administration of the company-wide ethics education/awareness program, as well as oversight of confidential investigations into a variety of complicated and sensitive issues. She additionally serves as a member of the Boeing Ethics Leadership Team.

Pam served previously served as the Director of Ethics for Integrated Defense Systems (IDS)-Long Beach, as well as the head of the Office of Ethics and Business Conduct for the larger Air Force Systems business unit within IDS. She also served as Director for the Airlift and Tanker Programs (A&T) Business Excellence function, responsible for ensuring the application of the Malcolm Baldrige Criteria for Performance Excellence as the A&T business model. Her responsibilities included overseeing the implementation of role model business approaches that included Strategic Planning, Process-Based Management, and Customer Satisfaction.

Pam began her career with The Boeing Company in 1981, holding administrative and management positions in the fields of policy and procedural documentation, process management, and continuous quality improvement. Prior to entering the aerospace sector, Pam taught both elementary school and remedial English at the middle school level within the Long Beach (CA) Unified School District.

Pam earned her Teaching Credential and Bachelor of Arts Degree in Liberal Studies from California State University – Long Beach (CSULB) in 1977, graduating Phi Beta Kappa, and her Master’s Degree in Business Administration from CSULB in 1980. Pam has served as a member of the Malcolm Baldrige National Quality Award Board of Examiners, as a Senior Examining member of the California Awards for Performance Excellence Board of Examiners, and as a Judge for the California Team Excellence Competition. She is a participant in the Southern California Business Ethics Roundtable and a member of the Ethics and Compliance Officers Association. Pam has also served as a member of the Board of Directors for the Girl Scout Council of Greater Long Beach and as a member of the Executive Committee of the National Association for Industry-Education Cooperation.